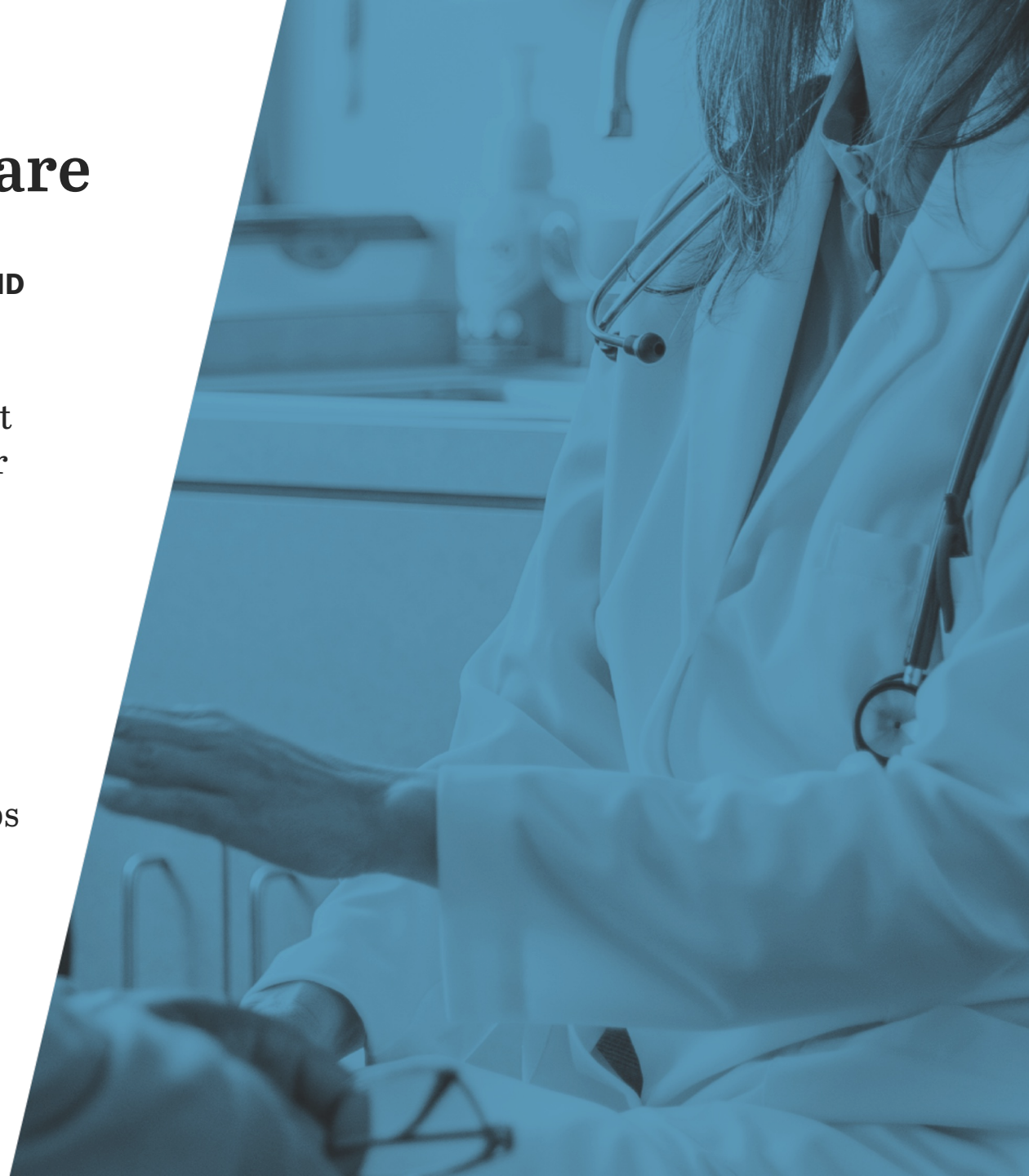
EXPERT BRIEF / NOVEMBER 2026

Public Opinion on AI in Healthcare



KEY TAKEAWAYS FOR HEALTHCARE ADMINISTRATORS, CLINICIANS AND POLICY EXPERTS

- **Americans want transparency:** A majority of Americans want providers to tell them when AI is used in their care, even for back-office tasks.
- **Human oversight is paramount:** Americans generally want humans to review what AI does in healthcare, across administrative and clinical tasks.
- **Risking the patient-doctor relationship:** About half of Americans think AI will worsen patient-doctor relationships and make their personal health information less secure.

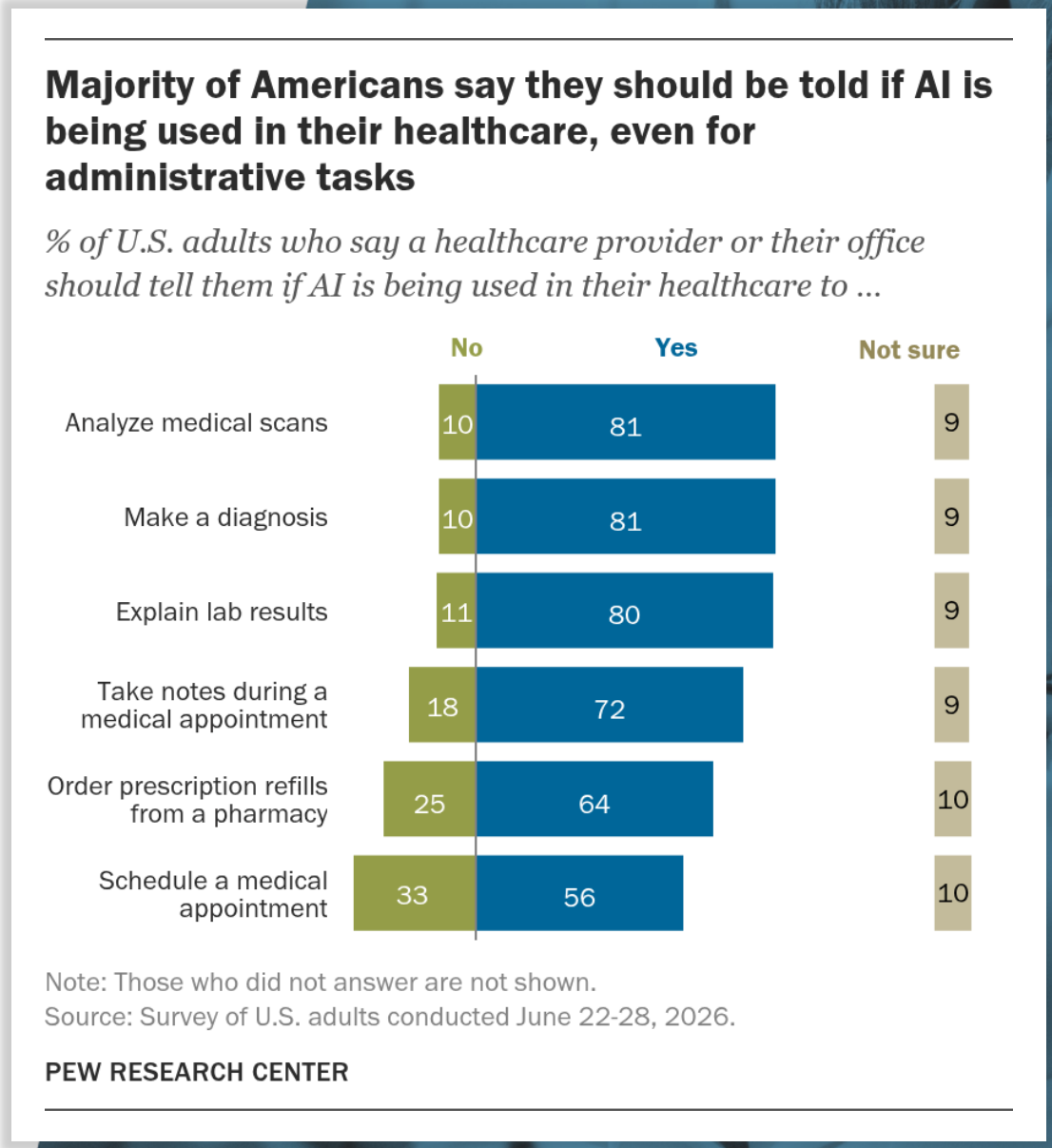
Source: Pew Research Center survey of 3,488 U.S. adults conducted June 22-28, 2026.

Pew Research Center

Public Opinion on AI in Healthcare

Transparency, transparency, transparency. Whether you're using AI for back-office tasks or for clinical care, Americans want to know about it.

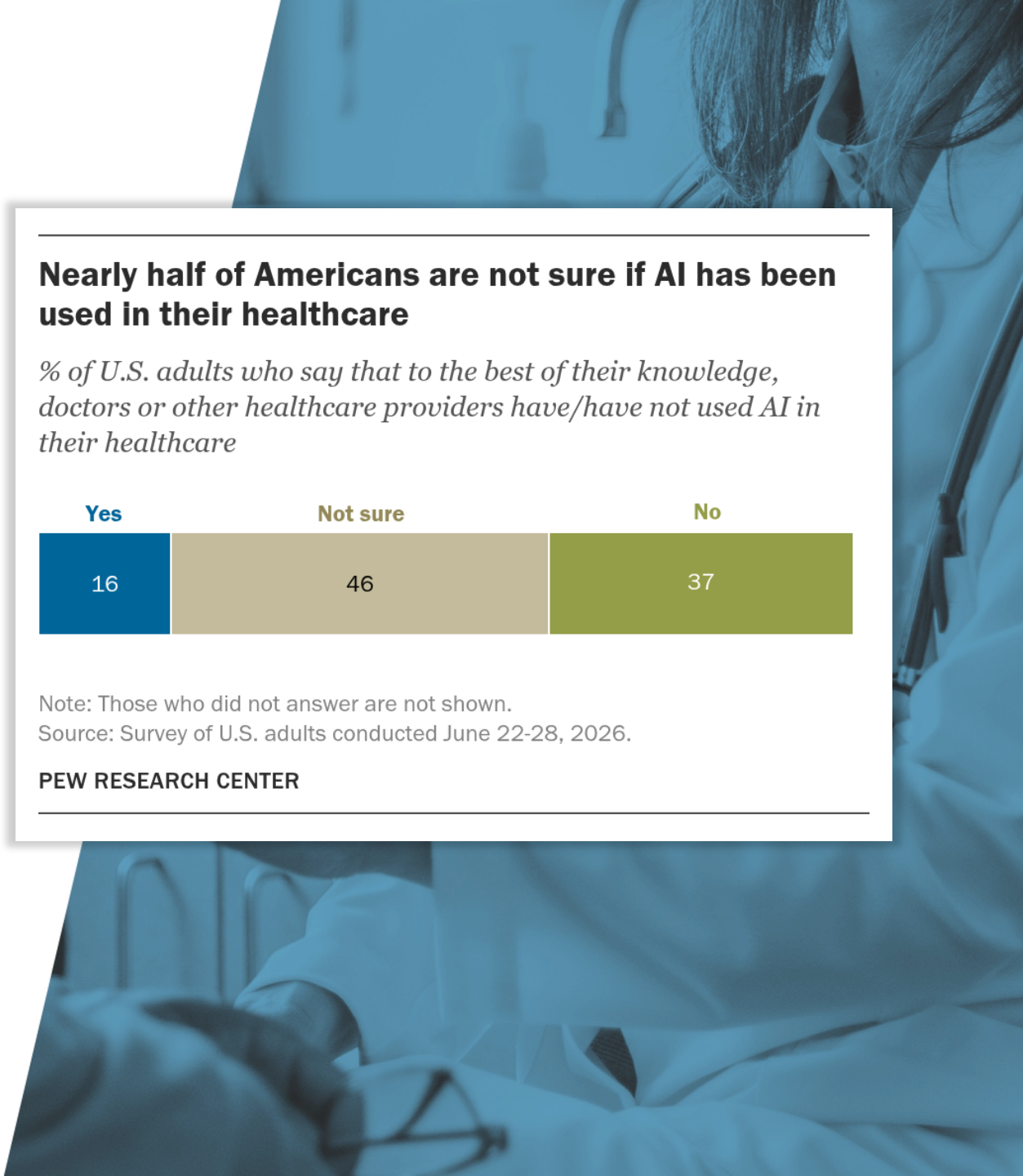
View this chart on pewresearch.org



Public Opinion on AI in Healthcare

And yet, many aren't even sure whether AI has been used in their healthcare.

And far more say their providers **do not** use AI than say they do.



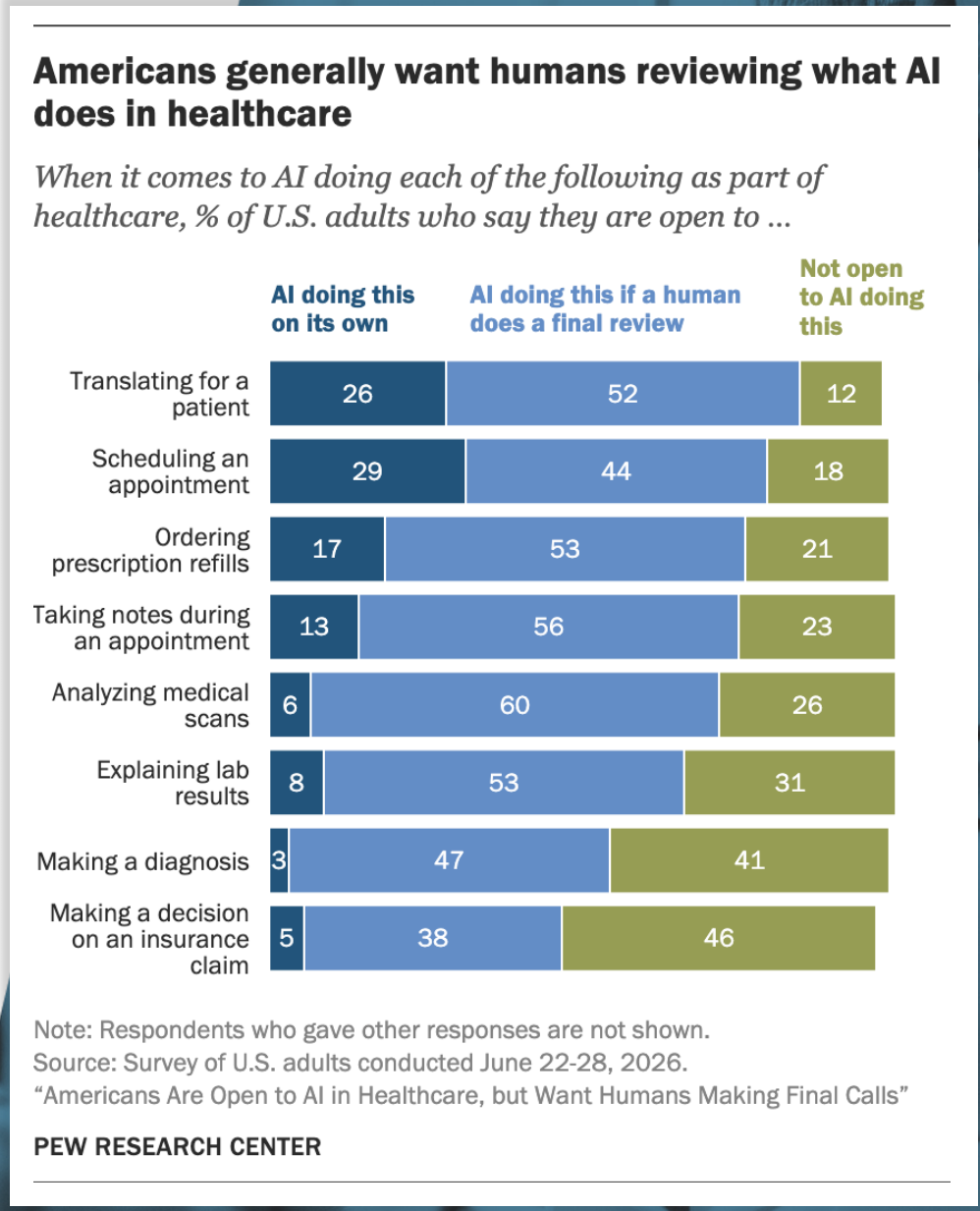
View this chart on pewresearch.org

Public Opinion on AI in Healthcare

Americans are open to AI for administrative and clinical tasks, but they mostly don't want AI going solo.

Their openness to AI involvement depends on what's at stake, and above all they want humans making final calls.

View this chart on pewresearch.org



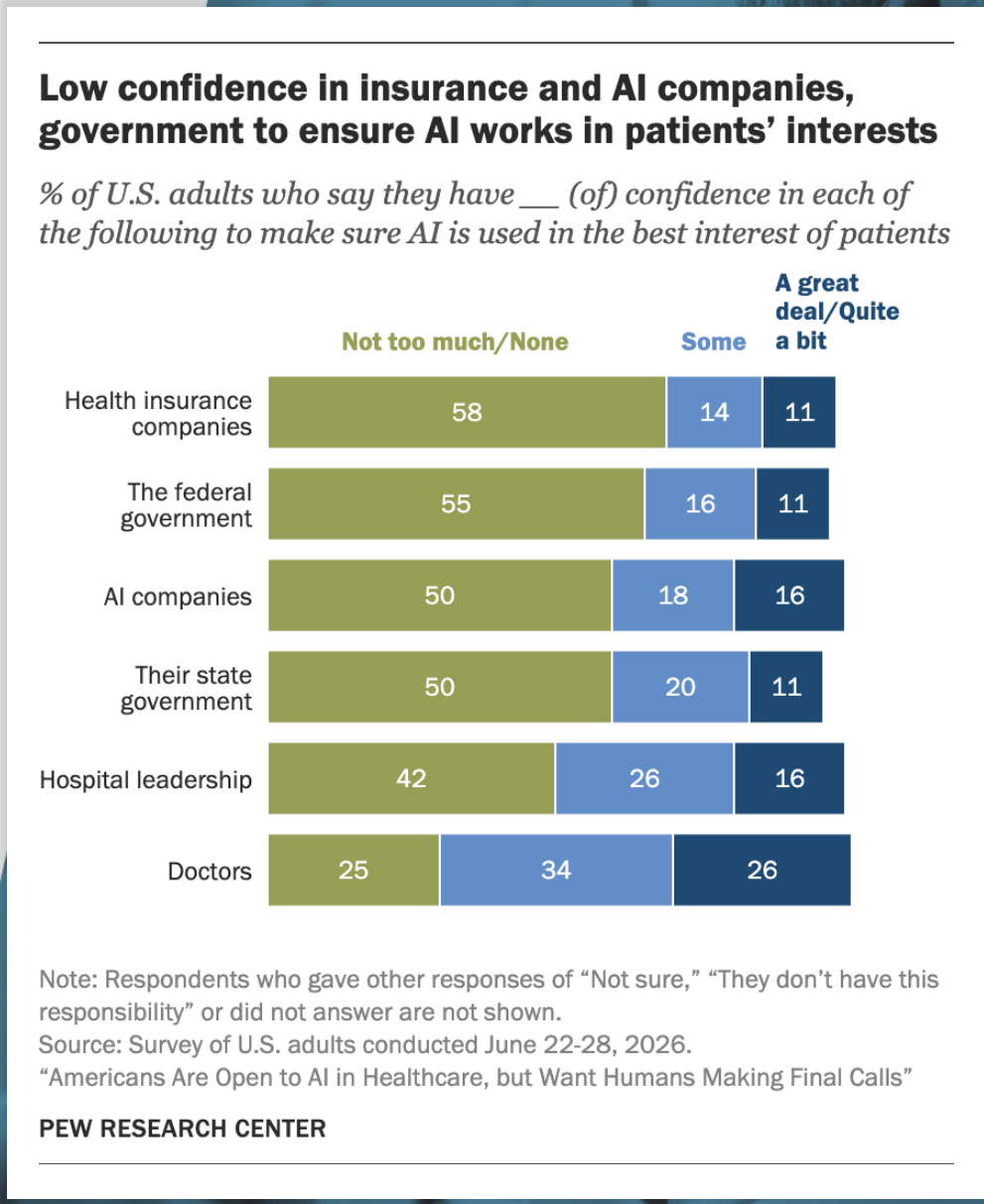
Pew Research Center

Public Opinion on AI in Healthcare

Americans don't trust institutions to put patients first.

Insurers, AI firms, and the government get the lowest marks, and hospital leaders don't fare much better. But doctors have some more trust.

View this chart on pewresearch.org



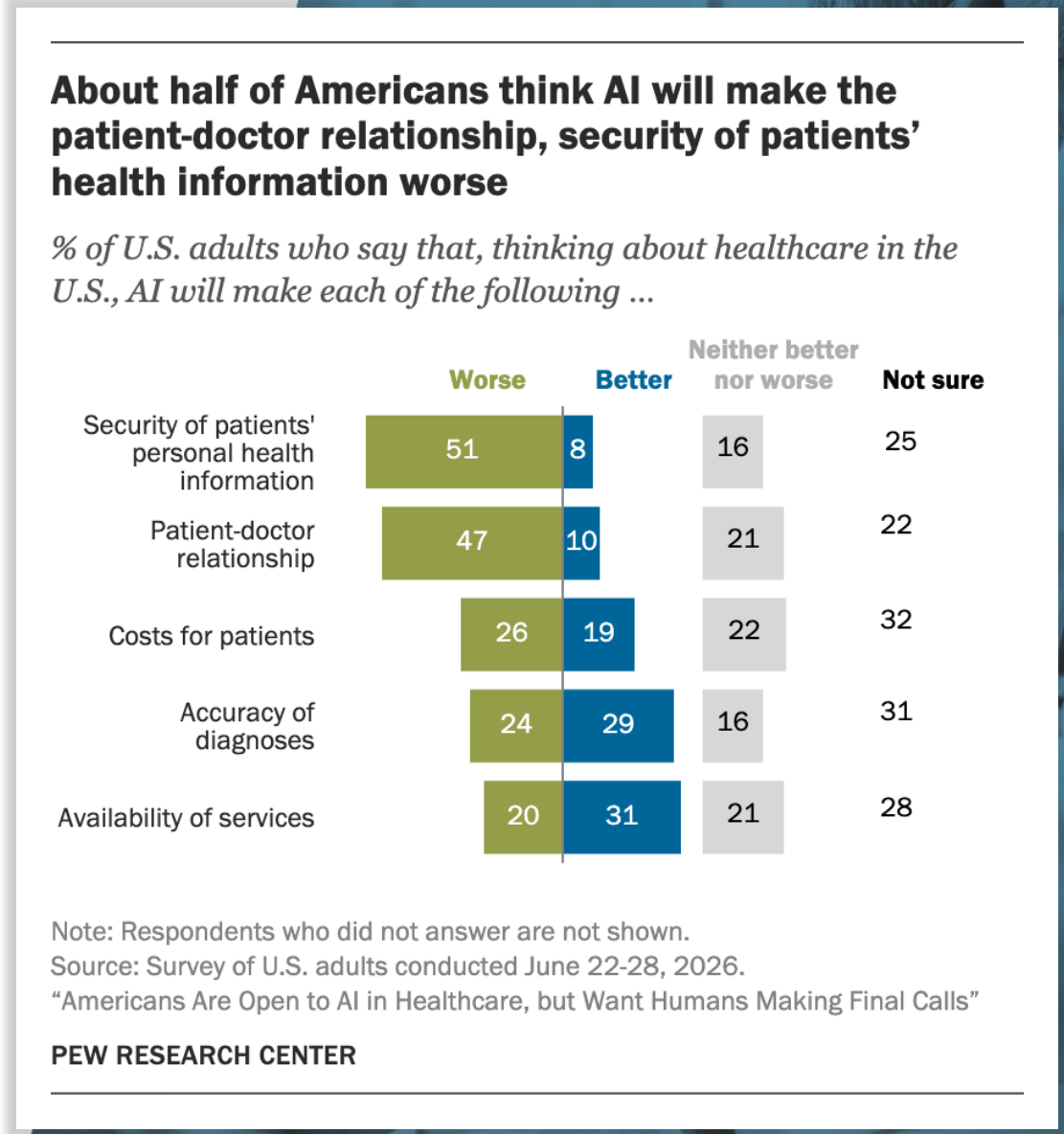
Pew Research Center

Public Opinion on AI in Healthcare

Many Americans say they're not sure how AI will affect different aspects of healthcare.

But when they do take a side, they're pessimistic about what AI will do to the patient-doctor relationship, somewhat more optimistic about how it will affect access.

View this chart on pewresearch.org



Public Opinion on AI in Healthcare

ADDITIONAL RESOURCES

Pew Research Center, August 2026, "Americans want transparency when AI is used in their healthcare"

Pew Research Center, October 2026, "Americans Are Open to AI in Healthcare, but Want Humans Making Final Calls"

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