

2026 PEW RESEARCH CENTER'S AMERICAN TRENDS PANEL
Wave 195: AI healthcare impact
JUNE 22-28, 2026

TOPLINE
N=3,488

Note: All numbers are percentages unless otherwise noted. Rows/columns may not total 100% due to rounding. The questions presented below are part of a larger survey conducted on the American Trends Panel.

"No answer" includes web respondents who do not answer the question as well as telephone respondents who refuse to answer or who say they don't know how to answer. In cases where **"Not sure"** was offered as an explicit option to web and telephone respondents, the **"No answer"** category includes only web skips and telephone refusals.

This survey was conducted primarily online, with some interviews conducted by live telephone. This topline shows the programming language for online administration. For details on how questions were slightly modified for phone administration, visit the questionnaire.

American Trends Panel surveys conducted between October 2016 and June 2024 were conducted fully online (with tablets and data plans provided to adults without home internet). For additional details, visit the methodology.

PN = Programming note

	Sample size	Margin of error at 95% confidence level
U.S. adults	3,488	+/- 1.8 percentage points

OTHER QUESTIONS PREVIOUSLY RELEASED**DOCKNOWAI****ASK ALL:**

[PN: ROTATE RESPONSE OPTIONS 1-5/5-1 IN SAME ORDER AS ROTATION_GEN, HOLDING 6 LAST]

How important do you think it is for doctors and other healthcare providers to be aware of the latest healthcare artificial intelligence (AI) tools?

Jun 22-28,

2026

23	Extremely important
29	Very important
28	Somewhat important
6	Not too important
4	Not at all important
10	Not sure
<1	No answer

AIHCCOMFMOD**ASK ALL:**

[PN: ROTATE RESPONSE OPTIONS 1-4/4-1, HOLDING 5 LAST]

How would you feel if a doctor or other healthcare provider used artificial intelligence (AI) to do things like diagnose disease and recommend treatments for your healthcare?

Jun 22-28,

2026

6	Very comfortable
24	Somewhat comfortable
34	Somewhat uncomfortable
26	Very uncomfortable
10	Not sure
1	No answer

AIHCTRT1**ASK ALL:**

[PN: ROTATE RESPONSE OPTIONS 1-2/2-1, HOLDING 3 LAST]

Do you think the use of artificial intelligence (AI) in health and medicine to do things like diagnose disease and recommend treatments would lead to...

	Better health <u>outcomes for patients</u>	Worse health <u>outcomes for patients</u>	Not make much <u>difference</u>	<u>No answer</u>
Jun 22-28, 2026	37	36	26	1
Dec 12-18, 2022	38	33	27	2

OTHER QUESTION PREVIOUSLY RELEASED

AIHCCHNGMOD**ASK ALL:****[PN: RANDOMIZE ITEMS; ROTATE RESPONSE OPTIONS 1-2/2-1, HOLDING 3 AND 4 LAST]**

Thinking about healthcare in the U.S., how do you think the increased use of artificial intelligence (AI) will impact each of the following?

		AI will make <u>this better</u>	AI will make <u>this worse</u>	AI will make this neither <u>better nor worse</u>	<u>Not sure</u>	<u>No answer</u>
ACCUR.	The accuracy of diagnoses Jun 22-28, 2026	29	24	16	31	<1
RLSHIP.	The relationship between patients and their doctors or other healthcare providers Jun 22-28, 2026	10	47	21	22	<1
SECUR.	The security of patients' personal health information Jun 22-28, 2026	8	51	16	25	<1
COST.	The costs of healthcare for patients Jun 22-28, 2026	19	26	22	32	<1
AVAIL.	The availability of healthcare services Jun 22-28, 2026	31	20	21	28	<1

HMNINLOOP**ASK IF FORM 1 (X_FORM=1) [N=1,751]:****[PN: RANDOMIZE ITEMS ACROSS TWO SCREENS]**

How open are you to artificial intelligence (AI) doing each of the following as part of healthcare?

		Open to AI doing this on its own without a <u>human reviewing</u>	Open to AI doing this if a human does <u>a final review</u>	Not open to <u>AI doing this</u>	Not <u>sure</u>	No <u>answer</u>
APPT.	Scheduling a medical appointment					
	Jun 22-28, 2026	29	44	18	8	<1
NOTES.	Taking notes during a medical appointment					
	Jun 22-28, 2026	13	56	23	8	<1
DIAG.	Making a diagnosis					
	Jun 22-28, 2026	3	47	41	9	<1
TRANSL.	Translating for a patient who does not speak English					
	Jun 22-28, 2026	26	52	12	10	<1
ANALYZE.	Analyzing medical scans, such as X-rays or MRI images					
	Jun 22-28, 2026	6	60	26	8	<1
REFILL.	Ordering prescription refills from a pharmacy					
	Jun 22-28, 2026	17	53	21	8	<1
LAB.	Explaining lab results					
	Jun 22-28, 2026	8	53	31	8	<1
INSUR.	Making a decision on a health insurance claim					
	Jun 22-28, 2026	5	38	46	11	<1

OTHER QUESTIONS PREVIOUSLY RELEASED**AIHEALTHCONF****ASK ALL:**

[PN: RANDOMIZE ITEMS; ROTATE RESPONSE OPTIONS 1-5/5-1 IN SAME ORDER AS AICONTROL1HLTH, HOLDING 6 AND 7 LAST]

How much confidence do you have in each of the following to make sure artificial intelligence (AI) is used in the best interests of patients?

		A great <u>deal</u>	Quite a <u>bit</u>	<u>Some</u>	Not too <u>much</u>	<u>None</u>	Not <u>sure</u>	They don't have this <u>responsibility</u>	No <u>answer</u>
FED.	The federal government Jun 22-28, 2026	5	6	16	29	27	13	3	1
STATE.	Your state government Jun 22-28, 2026	4	7	20	27	23	15	4	1
AICMP.	Companies that make AI technologies Jun 22-28, 2026	7	9	18	23	27	14	3	<1
HOSPLD.	Hospital leadership Jun 22-28, 2026	6	10	26	25	16	15	2	1
DOC.	Doctors and other healthcare providers Jun 22-28, 2026	8	17	34	16	9	13	2	<1
INSURCMP.	Health insurance companies Jun 22-28, 2026	5	7	14	26	32	14	3	<1

OTHER QUESTIONS PREVIOUSLY RELEASED OR HELD FOR FUTURE RELEASE