

2026 PEW RESEARCH CENTER'S AMERICAN TRENDS PANEL
Wave 195: AI healthcare impact
June 22-28, 2026

QUESTIONNAIRE

Note: The questions presented below are part of a larger survey conducted on the American Trends Panel. For all questions, the 98 ("Don't know" in phone mode) and 99 ("Refusal" in phone mode and "No answer" in web mode) codes are combined in the data for analytical purposes.

PN = Programming note

CODEBOOK FOR ATP SAMPLE VARIABLES TO BE USED IN SURVEY PROGRAMMING LOGIC

X_FORM

- 1 Form 1
- 2 Form 2

Note: Flag to randomly assign panelists to one of two forms (Form 1, Form 2) and weight within form
 Source: Randomly assigned for each survey.

CODEBOOK FOR GENERIC ROTATION VARIABLE TO BE USED IN SURVEY PROGRAMMING LOGIC

ROTATION_GEN

- 1 Scale in ascending order (1-5)
- 2 Scale in descending order (5-1)

Note: Flag created by programmers to assign panelists' rotation orders for the following questions: CHATHELPHLTH, CHATPERSCOMF, DOCKNOWAI, DOCTELLIMP, AIDOCINFORM, POLFREE, NEWSSOCIETY, NEWSRESTRICT, NEWSRESTRICTBAT, NEWSSENSOR, AI_LEADER.
 Source: Created by programmers and randomly assigned to all sampled panelists.

 -----**MAIN QUESTIONNAIRE BEGINS HERE**-----

OTHER QUESTIONS PREVIOUSLY RELEASED

QUE: DOCKNOWAI

ASK ALL:

[PN: ROTATE RESPONSE OPTIONS 1-5/5-1 IN SAME ORDER AS ROTATION_GEN, HOLDING 6 AND 99 LAST; INCLUDE ROTATION IN DATA FILE]

[PN: IF WEB:] How important do you think it is for doctors and other healthcare providers to be aware of the latest healthcare artificial intelligence (AI) tools?

[PN: IF CATI:] How important do you think it is for doctors and other healthcare providers to be aware of the latest healthcare artificial intelligence tools?

[PN: IF CATI:] (READ LIST)

- 1 Extremely important
- 2 Very important
- 3 Somewhat important
- 4 Not too important
- 5 Not at all important

[PN: INSERT A LINE OF SPACE]

6 **[PN: IF WEB:]** Not sure **[PN: IF CATI:]** Or are you not sure?

99 **[PN: IF WEB:]** Web blank / **[PN: IF CATI:] (DO NOT READ)** Refused

QUE: AIHCCOMFMOD

ASK ALL:

[PN: ROTATE RESPONSE OPTIONS 1-4/4-1, HOLDING 5 AND 99 LAST; INCLUDE ROTATION IN DATA FILE]

[PN: IF WEB:] How would you feel if a doctor or other healthcare provider used artificial intelligence (AI) to do things like diagnose disease and recommend treatments for your healthcare?

[PN: IF CATI:] How would you feel if a doctor or other healthcare provider used artificial intelligence to do things like diagnose disease and recommend treatments for your healthcare?

[PN: IF CATI:] Would you feel **(READ LIST)**

- 1 Very comfortable
- 2 Somewhat comfortable
- 3 Somewhat uncomfortable
- 4 Very uncomfortable

[PN: INSERT A LINE OF SPACE]

5 **[PN: IF WEB:]** Not sure **[PN: IF CATI:]** Or are you not sure?

99 **[PN: IF WEB:]** Web blank / **[PN: IF CATI:] (DO NOT READ)** Refused

QUE: AIHCTRT1

ASK ALL:

[PN: ROTATE RESPONSE OPTIONS 1-2/2-1, HOLDING 3, 98, AND 99 LAST; INCLUDE ROTATION IN DATA FILE]

[PN: IF WEB:] Do you think the use of artificial intelligence (AI) in health and medicine to do things like diagnose disease and recommend treatments would lead to...

[PN: IF CATI:] Do you think the use of artificial intelligence in health and medicine to do things like diagnose disease and recommend treatments would lead to...

[PN: IF CATI:] (READ LIST)

- 1 Better health outcomes for patients
 - 2 Worse health outcomes for patients
 - 3 Not make much difference
 - 98 **[PN: IF CATI:] (DO NOT READ)** Don't know
 - 99 **[PN: IF WEB:]** Web blank / **[PN: IF CATI:] (DO NOT READ)** Refused
-

OTHER QUESTION PREVIOUSLY RELEASED

BAT: AIHCCHNGMOD

ASK ALL:

[PN: RANDOMIZE ITEMS; ROTATE RESPONSE OPTIONS 1-2/2-1, HOLDING 3, 4, AND 99 LAST; INCLUDE RANDOMIZATION AND ROTATION IN DATA FILE]

[PN: IF WEB:] Thinking about healthcare in the U.S., how do you think the increased use of artificial intelligence (AI) will impact each of the following?

[PN: IF CATI: READ FOR FIRST ITEM:] Thinking about healthcare in the U.S., how do you think the increased use of artificial intelligence will impact each of the following? First, **(INSERT ITEM)**. **(READ LIST)**

[PN: IF CATI: READ FOR SUBSEQUENT ITEMS:] What about **(INSERT ITEM)**? **(READ AS NECESSARY: Thinking about healthcare in the U.S., how do you think the increased use of artificial intelligence will impact this? (READ LIST IF NECESSARY))**

BATTERY ITEMS:

- ACCUR The accuracy of diagnoses
- RLSHIP The relationship between patients and their doctors or other healthcare providers
- SECUR The security of patients' personal health information
- COST The costs of healthcare for patients
- AVAIL The availability of healthcare services

RESPONSE CATEGORIES:

- 1 AI will make this better
- 2 AI will make this worse
- 3 AI will make this neither better nor worse

[PN: INSERT A LINE OF SPACE]

- 4 **[PN: IF WEB:]** Not sure **[PN: IF CATI:]** Or are you not sure?
- 99 **[PN: IF WEB:]** Web blank / **[PN: IF CATI:] (DO NOT READ)** Refused

BAT: HMNINLOOP**ASK IF FORM 1 (X_FORM=1):****[PN: RANDOMIZE ITEMS ACROSS TWO SCREENS; INCLUDE RANDOMIZATIONS IN DATA FILE]****[PN: SHOW "READ FOR FIRST ITEM" AND "READ FOR SUBSEQUENT ITEMS" ON THE FIRST SCREEN; ON THE FIRST SCREEN, BETWEEN THE QUESTION TEXT AND THE GRID, INCLUDE AN INTERVIEWER INSTRUCTION: "[INTERVIEWER NOTE: QUESTION CONTINUES ON NEXT PAGE]"; ONLY SHOW "READ FOR SUBSEQUENT ITEMS" ON THE SECOND SCREEN]****[PN: IF WEB:]** How open are you to artificial intelligence (AI) doing each of the following as part of healthcare?**[PN: IF CATI: READ FOR FIRST ITEM:]** How open are you to artificial intelligence doing each of the following as part of healthcare? First, **(INSERT ITEM)**. Are you **(READ LIST)**?**[PN: IF CATI: READ FOR SUBSEQUENT ITEMS:]** Next, **(INSERT ITEM)**.
(READ AS NECESSARY: How open are you to artificial intelligence doing this as part of healthcare? (READ LIST IF NECESSARY))**BATTERY ITEMS:**

APPT	Scheduling a medical appointment
NOTES	Taking notes during a medical appointment
DIAG	Making a diagnosis
TRANSL	Translating for a patient who does not speak English
ANALYZE	Analyzing medical scans, such as X-rays or MRI images
REFILL	Ordering prescription refills from a pharmacy
LAB	Explaining lab results
INSUR	Making a decision on a health insurance claim

RESPONSE CATEGORIES:

- 1 Open to AI doing this on its own without a human reviewing
- 2 Open to AI doing this if a human does a final review
- 3 Not open to AI doing this

[PN: INSERT A LINE OF SPACE]

- 4 **[PN: IF WEB:]** Not sure **[PN: IF CATI:]** Or are you not sure?
- 99 **[PN: IF WEB:]** Web blank / **[PN: IF CATI:] (DO NOT READ)** Refused

OTHER QUESTIONS PREVIOUSLY RELEASED

BAT: AIHEALTHCONF**ASK ALL:**

[**PN: RANDOMIZE ITEMS; ROTATE RESPONSE OPTIONS 1-5/5-1 IN SAME ORDER AS AICONTROL1HLTH, HOLDING 6, 7, AND 99 LAST; INCLUDE RANDOMIZATION AND ROTATION IN DATA FILE**]

[**PN: IF WEB:**] How much confidence do you have in each of the following to make sure artificial intelligence (AI) is used in the best interests of patients?

[**PN: IF CATI: READ FOR FIRST ITEM:**] How much confidence do you have in each of the following to make sure artificial intelligence is used in the best interests of patients? First, **(INSERT ITEM)**. **(READ LIST)**

[**PN: IF CATI: READ FOR SUBSEQUENT ITEMS:**] What about **(INSERT ITEM)**? **(READ AS NECESSARY:** How much confidence do you have in them to make sure artificial intelligence is used in the best interests of patients? **(READ LIST IF NECESSARY))**

BATTERY ITEMS:

FED	The federal government
STATE	Your state government
AICMP	Companies that make AI technologies
HOSPLD	Hospital leadership
DOC	Doctors and other healthcare providers
INSURCMP	Health insurance companies

RESPONSE CATEGORIES:

1	A great deal
2	Quite a bit
3	Some
4	Not too much
5	None

[PN: INSERT A LINE OF SPACE]

6 [**PN: IF WEB:**] Not sure [**PN: IF CATI:**] Are you not sure?

7 [**PN: IF WEB:**] They don't have this responsibility [**PN: IF CATI:**] Or do they not have this responsibility?

99 [**PN: IF WEB:**] Web blank / [**PN: IF CATI:**] **(DO NOT READ)** Refused

OTHER QUESTIONS PREVIOUSLY RELEASED OR HELD FOR FUTURE RELEASE