

**2026 PEW RESEARCH CENTER'S AMERICAN TRENDS PANEL**  
**Wave 195: AI and health**  
**June 22-28, 2026**

**QUESTIONNAIRE**

**Note: The questions presented below are part of a larger survey conducted on the American Trends Panel. For all questions, the 98 ("Don't know" in phone mode) and 99 ("Refusal" in phone mode and "No answer" in web mode) codes are combined in the data for analytical purposes.**

**PN = Programming note**

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**\*CODEBOOK FOR ATP SAMPLE VARIABLES TO BE USED IN SURVEY PROGRAMMING LOGIC\***

**X\_FORM**

- 1 Form 1
- 2 Form 2

Note: Flag to randomly assign panelists to one of two forms (Form 1, Form 2) and weight within form  
Source: Randomly assigned for each survey.

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**\*CODEBOOK FOR GENERIC ROTATION VARIABLE TO BE USED IN SURVEY PROGRAMMING LOGIC\***

**ROTATION\_GEN**

- 1 Scale in ascending order (1-5)
- 2 Scale in descending order (5-1)

Note: Flag created by programmers to assign panelists' rotation orders for the following questions: CHATHELPHLTH, CHATPERSCOMF, DOCTELLIMP, AIDOCINFORM.  
Source: Created by programmers and randomly assigned to all sampled panelists.

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-----**MAIN QUESTIONNAIRE BEGINS HERE**-----  
-----**OTHER QUESTIONS PREVIOUSLY RELEASED OR HELD FOR FUTURE RELEASE**  
-----**QUE: CHATUSEMOD****ASK ALL:**

[ **PN: IF WEB:** ] Do you ever use an artificial intelligence (AI) chatbot like ChatGPT, Gemini or Copilot?

[ **PN: IF CATI:** ] Do you ever use an artificial intelligence chatbot, also known as an AI chatbot, like ChatGPT (**PRONO: Chat G-P-T**), Gemini (**PRONO: JEM-uh-nye**) or Copilot?

[ **PN: IF CATI:** ] (**READ LIST IF NECESSARY**)

1 [ **PN: IF WEB:** ] Yes, I do [ **PN: IF CATI:** ] Yes, you do

2 [ **PN: IF WEB:** ] No, I do not [ **PN: IF CATI:** ] No, you do not

98 [ **PN: IF CATI:** ] (**DO NOT READ**) Don't know

99 [ **PN: IF WEB:** ] Web blank / [ **PN: IF CATI:** ] (**DO NOT READ**) Refused

**BAT: CHATHLTHWHY****ASK IF USES AI CHATBOTS (CHATUSEMOD=1):**

[ PN: RANDOMIZE ITEMS ACROSS TWO SCREENS; INCLUDE RANDOMIZATIONS IN DATA FILE ]

[ PN: SHOW "READ FOR FIRST ITEM" AND "READ FOR SUBSEQUENT ITEMS" ON THE FIRST SCREEN; ON THE FIRST SCREEN, BETWEEN THE QUESTION TEXT AND THE GRID, INCLUDE AN INTERVIEWER INSTRUCTION: "[INTERVIEWER NOTE: QUESTION CONTINUES ON NEXT PAGE]"; ONLY SHOW "READ FOR SUBSEQUENT ITEMS" ON THE SECOND SCREEN ]

[ PN: IF WEB: ] Do you ever use artificial intelligence (AI) chatbots for the following health and medical reasons?

[ PN: IF CATI: **READ FOR FIRST ITEM:** ] Do you ever use artificial intelligence chatbots for the following health and medical reasons? First, (INSERT ITEM). (**READ LIST IF NECESSARY**)

[ PN: IF CATI: **READ FOR SUBSEQUENT ITEMS:** ] Next, do you ever use artificial intelligence chatbots (INSERT ITEM)? (**READ LIST IF NECESSARY**)

**BATTERY ITEMS:**

|        |                                                                            |
|--------|----------------------------------------------------------------------------|
| SYMPT  | To figure out what's causing symptoms                                      |
| LAB    | To help understand lab results                                             |
| GOHC   | To help decide whether to go to a doctor or other healthcare provider      |
| TREAT  | To get information about treatments                                        |
| DIAG   | To learn more about a diagnosis from a doctor or other healthcare provider |
| COST   | To get health information at little to no cost                             |
| UNCOMF | To get health information you are uncomfortable talking about              |
| QUICK  | To get health information quickly                                          |

**RESPONSE CATEGORIES:**

- 1 [ PN: IF WEB: ] Yes, I use artificial intelligence (AI) chatbots for this [ PN: IF CATI: ] Yes, you use artificial intelligence chatbots for this
- 2 [ PN: IF WEB: ] No, I do not use artificial intelligence (AI) chatbots for this [ PN: IF CATI: ] No, you do not use artificial intelligence chatbots for this
- 98 [ PN: IF CATI: ] (**DO NOT READ**) Don't know
- 99 [ PN: IF WEB: ] Web blank / [ PN: IF CATI: ] (**DO NOT READ**) Refused

**QUE: CHATHELPHLTH**

**ASK IF USES AI CHATBOTS FOR HEALTH AND MEDICAL REASONS (CHATHLTHWHY\_SYMPT-QUICK=1):**

**[ PN: ROTATE RESPONSE OPTIONS 1-5/5-1 IN SAME ORDER AS ROTATION\_GEN, HOLDING 98 AND 99 LAST; INCLUDE ROTATION IN DATA FILE ]**

**[ PN: IF WEB: ]** In general, how helpful is the health and medical information you get from artificial intelligence (AI) chatbots?

**[ PN: IF CATI: ]** In general, how helpful is the health and medical information you get from artificial intelligence chatbots?

**[ PN: IF CATI: ] (READ LIST)**

- 1 Extremely helpful
- 2 Very helpful
- 3 Somewhat helpful
- 4 Not too helpful
- 5 Not at all helpful
- 98 **[ PN: IF CATI: ] (DO NOT READ)** Don't know
- 99 **[ PN: IF WEB: ]** Web blank / **[ PN: IF CATI: ] (DO NOT READ)** Refused

**QUE: CHATPERSCOMF**

**ASK IF USES AI CHATBOTS FOR HEALTH AND MEDICAL REASONS (CHATHLTHWHY\_SYMPT-QUICK=1):**

**[ PN: ROTATE RESPONSE OPTIONS 1-5/5-1 IN SAME ORDER AS ROTATION\_GEN, HOLDING 6 AND 99 LAST; INCLUDE ROTATION IN DATA FILE ]**

**[ PN: IF WEB: ]** How comfortable would you be sharing personal information about your health with an artificial intelligence (AI) chatbot?

**[ PN: IF CATI: ]** How comfortable would you be sharing personal information about your health with an artificial intelligence chatbot?

**[ PN: IF CATI: ] (READ LIST)**

- 1 Extremely comfortable
- 2 Very comfortable
- 3 Somewhat comfortable
- 4 Not too comfortable
- 5 Not at all comfortable
- [ PN: INSERT A LINE OF SPACE ]**
- 6 **[ PN: IF WEB: ]** Not sure **[ PN: IF CATI: ]** Or are you not sure?
- 99 **[ PN: IF WEB: ]** Web blank / **[ PN: IF CATI: ] (DO NOT READ)** Refused

**BAT: CHATEMOSUPP****ASK ALL:**

[ PN: RANDOMIZE ITEMS; ROTATE RESPONSE OPTIONS 1-2/2-1, HOLDING 3, 4, AND 99 LAST; INCLUDE RANDOMIZATION AND ROTATION IN DATA FILE ]

[ PN: IF WEB: ] Do you think artificial intelligence (AI) chatbots do more to help or hurt people who use them to get support for...

[ PN: IF CATI: **READ FOR FIRST ITEM:** ] Do you think artificial intelligence chatbots do more to help or hurt people who use them to get support for **(INSERT ITEM)**. Do they **(READ LIST)**?

[ PN: IF CATI: **READ FOR SUBSEQUENT ITEMS:** ] What about to get support for **(INSERT ITEM)**?

**(READ AS NECESSARY:** Do you think artificial intelligence chatbots do more to help or hurt people who use them to get support for this? **(READ LIST))**

**BATTERY ITEMS:**

|        |            |
|--------|------------|
| LONE   | Loneliness |
| DPRESS | Depression |
| STRESS | Stress     |

**RESPONSE CATEGORIES:**

- 1 Help more than hurt
- 2 Hurt more than help
- 3 Neither help nor hurt

**[ PN: INSERT A LINE OF SPACE ]**

- 4 [ PN: IF WEB: ] Not sure [ PN: IF CATI: ] Or are you not sure?
- 99 [ PN: IF WEB: ] Web blank / [ PN: IF CATI: ] **(DO NOT READ)** Refused

**OTHER QUESTIONS HELD FOR FUTURE RELEASE****QUE: DOCTELLIMP****ASK ALL:**

[ PN: ROTATE RESPONSE OPTIONS 1-5/5-1 IN SAME ORDER AS ROTATION\_GEN, HOLDING 6 AND 99 LAST; INCLUDE ROTATION IN DATA FILE ]

[ PN: IF WEB: ] How important do you think it is that a doctor or other healthcare provider tells you if they are using artificial intelligence (AI) in your healthcare?

[ PN: IF CATI: ] How important do you think it is that a doctor or other healthcare provider tells you if they are using artificial intelligence in your healthcare?

**[ PN: IF CATI: ] (READ LIST)**

- 1 Extremely important
- 2 Very important
- 3 Somewhat important
- 4 Not too important
- 5 Not at all important

**[ PN: INSERT A LINE OF SPACE ]**

- 6 [ PN: IF WEB: ] Not sure [ PN: IF CATI: ] Or are you not sure?
- 99 [ PN: IF WEB: ] Web blank / [ PN: IF CATI: ] **(DO NOT READ)** Refused

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**OTHER QUESTIONS HELD FOR FUTURE RELEASE**


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**BAT: AIPERMISS****ASK IF FORM 2 (X\_FORM=2):****[ PN: RANDOMIZE ITEMS; INCLUDE RANDOMIZATION IN DATA FILE ]**

**[ PN: IF WEB: ]** Do you think a healthcare provider or their office should tell you if artificial intelligence (AI) is being used to do each of the following in your healthcare?

**[ PN: IF CATI: READ FOR FIRST ITEM: ]** Do you think a healthcare provider or their office should tell you if artificial intelligence is being used to do each of the following in your healthcare? First, if AI is being used to **(INSERT ITEM)**. **(READ LIST)**

**[ PN: IF CATI: READ FOR SUBSEQUENT ITEMS: ]** Next, if AI is being used to **(INSERT ITEM)**.

**(READ AS NECESSARY:** Do you think a healthcare provider or their office should tell you if artificial intelligence is being used to do this in your healthcare? **(READ LIST IF NECESSARY))**

**BATTERY ITEMS:**

APPT                Schedule a medical appointment  
 NOTES            Take notes during a medical appointment  
 DIAG              Make a diagnosis

**NO ITEM TRANSL**

ANALYZE          Analyze medical scans, such as X-rays or MRI images  
 REFILL            Order prescription refills from a pharmacy  
 LAB                Explain lab results

**NO ITEM INSUR****RESPONSE CATEGORIES:**

1            Yes  
 2            No

**[ PN: INSERT A LINE OF SPACE ]**

3            **[ PN: IF WEB: ]** Not sure **[ PN: IF CATI: ]** Or are you not sure?  
 99          **[ PN: IF WEB: ]** Web blank / **[ PN: IF CATI: ]** **(DO NOT READ)** Refused

**QUE: AICONTROL1HLTH****ASK ALL:**

**[ PN: ROTATE RESPONSE OPTIONS 1-5/5-1, HOLDING 6 AND 99 LAST; INCLUDE ROTATION IN DATA FILE ]**

**[ PN: IF WEB: ]** In general, how much of a say do you think you have over whether a doctor or other healthcare provider uses artificial intelligence (AI) in your healthcare?

**[ PN: IF CATI: ]** In general, how much of a say do you think you have over whether a doctor or other healthcare provider uses artificial intelligence in your healthcare?

**[ PN: IF CATI: ] (READ LIST)**

- 1 A great deal
- 2 Quite a bit
- 3 Some
- 4 Not too much
- 5 None

**[ PN: INSERT A LINE OF SPACE ]**

6 **[ PN: IF WEB: ]** Not sure **[ PN: IF CATI: ]** Or are you not sure?

99 **[ PN: IF WEB: ]** Web blank / **[ PN: IF CATI: ] (DO NOT READ)** Refused

**QUE: AICONTROL2HLTH****ASK ALL:**

**[ ROTATE RESPONSE OPTIONS 1-2/2-1, HOLDING 3 AND 99 LAST; INCLUDE ROTATION IN DATA FILE ]**

Which statement comes closer to your own views, even if neither is exactly right?

**[ PN: IF CATI: ] (READ LIST)**

- 1 **[ PN: IF WEB: ]** I'm comfortable with how much say I have over whether artificial intelligence (AI) is used in my healthcare **[ PN: IF CATI: ]** You're comfortable with how much say you have over whether artificial intelligence is used in your healthcare
- 2 **[ PN: IF WEB: ]** I'd like more say over whether artificial intelligence (AI) is used in my healthcare **[ PN: IF CATI: ]** You'd like more say over whether artificial intelligence is used in your healthcare

**[ PN: INSERT A LINE OF SPACE ]**

3 **[ PN: IF WEB: ]** Not sure **[ PN: IF CATI: ]** Or are you not sure?

99 **[ PN: IF WEB: ]** Web blank / **[ PN: IF CATI: ] (DO NOT READ)** Refused

**QUE: AI\_DOC\_USE****ASK ALL:**

[ **PN: IF WEB:** ] To the best of your knowledge, have any doctors or other healthcare providers ever used artificial intelligence (AI) as part of your healthcare?

[ **PN: IF CATI:** ] To the best of your knowledge, have any doctors or other healthcare providers ever used artificial intelligence as part of your healthcare?

[ **PN: IF CATI:** ] **(READ LIST)**

- 1 Yes
- 2 No

[ **PN: INSERT A LINE OF SPACE** ]

3 [ **PN: IF WEB:** ] Not sure [ **PN: IF CATI:** ] Or are you not sure?

99 [ **PN: IF WEB:** ] Web blank / [ **PN: IF CATI:** ] **(DO NOT READ)** Refused

**QUE: AIDOCINFORM****ASK IF AI HAS BEEN USED IN THEIR HEALTHCARE (AI\_DOC\_USE=1):**

[ **PN: ROTATE RESPONSE OPTIONS 1-5/5-1 IN SAME ORDER AS ROTATION\_GEN, HOLDING 6 AND 99 LAST; INCLUDE ROTATION IN DATA FILE** ]

[ **PN: IF WEB:** ] In general, how well do you understand how artificial intelligence (AI) has been used in your healthcare?

[ **PN: IF CATI:** ] In general, how well do you understand how artificial intelligence has been used in your healthcare?

[ **PN: IF CATI:** ] **(READ LIST)**

- 1 Extremely well
- 2 Very well
- 3 Somewhat well
- 4 Not too well
- 5 Not at all well

[ **PN: INSERT A LINE OF SPACE** ]

6 [ **PN: IF WEB:** ] Not sure [ **PN: IF CATI:** ] Or are you not sure?

99 [ **PN: IF WEB:** ] Web blank / [ **PN: IF CATI:** ] **(DO NOT READ)** Refused

**OTHER QUESTIONS PREVIOUSLY RELEASED OR HELD FOR FUTURE RELEASE**