2024 PEW RESEARCH CENTER NPORS INTERNET TOPLINE February 1-June 10, 2024 N=5,626

Note: All numbers are percentages unless otherwise noted. The percentages less than 0.5% are replaced by an asterisk (*). If no one answered the question, the cell contains zero (0). A double hyphen (--) indicates that the response option was not present in that survey. Rows/columns may not total 100% due to rounding.

This survey was conducted by paper, online and over the phone. This topline shows the programming language for online administration. For details on how questions were slightly modified for paper and phone administration, visit the questionnaire. Data from 2021 and earlier are from surveys done using live telephone interviewing with random digit dial (RDD) sampling.

PN = Programming note

U.S. adults

Sample size Margin of error at 95% confidence level +/- 1.8 percentage points

[PN: SHOW EMINUSE AND INTMOB ON THE SAME SCREEN]

EMINUSE ASK ALL:

Do you use the internet or email, at least occasionally?

INTMOB ASK ALL:

Do you access the internet on a cell phone, tablet or other mobile handheld device, at least occasionally?¹

	<u>Uses internet</u>	Does not use internet
Feb 1-Jun 10, 2024	96	4
May 19-Sep 5, 2023	95	5

PHONE TREND FOR COMPARISON:

<u>Uses internet</u> <u>Does not use internet</u>

¹ The definition of an internet user varies from survey to survey. Prior to January 2005, internet users were defined as those who said "Yes" to "Do you ever go online to access the Internet or World Wide Web or to send and receive email?" From January 2005 through February 2012, an internet user is someone said "Yes" to either "Do you use the internet, at least occasionally?" (INTUSE) OR "Do you send or receive email, at least occasionally?" (EMLOCC). From April 2012 through December 2012, an internet user is someone who said "Yes" to any of three questions: INTUSE, EMLOCC or "Do you access the internet on a cell phone, tablet or other mobile handheld device, at least occasionally?" (INTMOB). In May 2013, half the sample was asked INTUSE/EMLOCC/INTMOB and half was asked EMINUSE/INTMOB. Those May 2013 trend results are for both forms combined. Since then, anyone who responds "Yes" to EMINUSE or INTMOB is considered an internet user. The surveys with an asterisk (*) originally included 16- and 17-year-olds in their samples, while all other surveys were exclusively conducted among adults ages 18 and older. In some prior Pew Research Center publications, findings from the asterisked surveys included those under 18. In this table, results have been recalculated to only include adults ages 18 and older on all surveys to enable comparisons.

January 2021	93	7
February 2019	90	10
January 2018	89	11
November 2016	90	10
May 2016	87	13
April 2016*	86	14
November 2015	87	13
July 2015	87	13
April 2015*	85	15
September 2013*	86	14
August 2013	80	20
May 2013	85	15
December 2012	81	19
November 2012*	85	15
September 2012	81	19
August 2012	85	15
April 2012	82	18
February 2012	80	20
December 2011*	81	19
August 2011	78	22
May 2011	78	22
January 2011	79	21
December 2010	77	23
November 2010	74	26
September 2010	74	26
May 2010	79	21
January 2010	75	25
December 2009	74	26
September 2009	77	23
April 2009	79	21
December 2008	74	26
November 2008	74	26
August 2008	75	25
July 2008	77	23
May 2008	73	27
April 2008	73	27
January 2008	70	30
December 2007	75	25
September 2007	73	27
February 2007	71	29
December 2006	70	30
November 2006	68	32

	Uses internet	Does not use internet
August 2006	70	30
April 2006	73	27

February	2006	73	27
December	2005	66	34
September	2005	72	28
	2005	68	32
February	2005	67	33
January		66	34
November	2004	59	41
November	2004	61	39
July	2004	67	33
	2004	63	37
March	2004	69	31
February	2004	63	37
November	2003	64	36
August	2003	63	37
June	2003	62	38
May	2003	63	37
March	2003	62	38
February	2003	64	36
December	2002	57	43
November	2002	61	39
October	2002	59	41
September	2002	61	39
July	2002	59	41
March/May	2002	58	42
January	2002	61	39
December	2001	58	42
November	2001	58	42
October	2001	56	44
September	2001	55	45
August	2001	59	41
February	2001	53	47
December	2000	59	41
November	2000	53	47
October	2000	52	48
September	2000	50	50
August	2000	49	51
June	2000	47	53
May	2000	48	52

INTFREQ ASK IF INTERNET USER (EMINUSE=1 OR INTMOB=1) [N=5,424]:

About how often do you use the internet?2

	Almost constantly	Several times a day	About once <u>a day</u>	Several times a week	Less often	No answer
Feb 1-Jun	constantly	<u>uu y</u>	<u>a aay</u>	WCCK	<u>orcen</u>	<u>ivo answer</u>
10, 2024	43	45	5	4	3	<u>1</u>
May 19-Sep 5, 2023	43	45	6	3	2	1

PHONE TREND FOR COMPARISON:

		Several		Several		(VOL.)	
	Almost	times a	About once	times a	Less	Don't	(VOL.) No
	<u>constantly</u>	<u>day</u>	<u>a day</u>	<u>week</u>	<u>often</u>	<u>know</u>	answer
January 2021	33	51	6	5	4	*	*
February 2019	31	49	10	5	4	*	*
January 2018	30	49	9	7	6	*	*
May 2016	25	50	11	7	6	*	*
April 2016*	28	49	10	7	6	*	*
July 2015	24	49	11	7	8	*	1

INTFREQ BASED ON ALL ADULTS:

	Almost constantly	Several times a <u>day</u>	About once <u>a day</u>	Several times a <u>week</u>	Less <u>often</u>	No answer to INTFREQ	Not an internet <u>user</u>
Feb 1-Jun 10, 2024 May 19-Sep	41	43	5	4	2	1	4
5, 2023	41	43	5	3	2	1	5

HOME4NW2 ASK IF INTERNET USER (EMINUSE=1 OR INTMOB=1) [N=5,424]:

Do you currently subscribe to internet service installed at your <u>home</u> (other than data plans on mobile devices)?

	<u>Yes</u>	<u>No</u>	No answer
Feb 1-Jun 10, 2024	88	11	1
May 19-Sep 5, 2023	89	10	1

² The surveys with an asterisk (*) originally included 16- and 17-year-olds in their samples, while all other surveys were exclusively conducted among adults ages 18 and older. In some prior Pew Research Center publications, findings from the asterisked surveys included those under 18. In this table, results have been recalculated to only include adults ages 18 and older on all surveys to enable comparisons.

PHONE TREND FOR COMPARISON3:

			(VOL.)	(VOL.) No
	<u>Yes</u>	<u>No</u>	Don't know	answer
January 2021	86	14	*	0
February 2019	84	16	*	0
January 2018	80	20	*	0
July 2015	84	16	*	0

HOME4NW2 BASED ON ALL ADULTS:

			No answer to	Not an
	<u>Yes</u>	<u>No</u>	HOME4NW2	internet user
Feb 1-Jun 10, 2024	85	11	1	4
May 19-Sep 5, 2023	85	10	1	5

BBHOME

ASK IF HOME INTERNET SUBSCRIBER (HOME4NW2=1) [N=4,856]:

[PN: SOFT PROMPT IF SELECT CODE 3 AND LEFT BLANK:

"You did not provide a response in the text box. If you would like to skip, click Next." ALLOW TO CONTINUE IF SKIP AGAIN WITHOUT ENTERING TEXT]

Is the home internet service you subscribe to...

Feb 1-	Dial- <u>up⁴</u>	High-speed <u>broadband⁵</u>	Other service [TEXT BOX]	Not sure	No answer
Jun 10,2024	2	93	*	4	1
May 19- Sep 5, 2023	2	94	*	4	1

PHONE TREND FOR COMPARISON6:

				(VOL).			
		Higher-	(VOL.) Both	Access net	(VOL.) No	(VOL.)	(VOL.)
	Dial-	speed	dial-up and	on cell or	home net	Don't	No
	<u>up</u>	broadband	higher-speed	tablet only	<u>access</u>	<u>know</u>	answer
January 2021	2	91	3	1	*	4	0
February 2019	2	92	3	*	*	2	*
January 2018	3	90	2	*	*	5	*
July 2015	3	91	1	*	1	4	*

³ For surveys conducted 2021 and earlier, the question wording was "Do you currently subscribe to internet service at HOME?"

⁴ The dial-up response option wording was "Dial-up (over a landline phone connection)."

⁵ The high-speed home broadband response option wording was "High-speed broadband like cable, fiber optic, wireless router, satellite, or DSL."

⁶ For surveys conducted 2021 and earlier, this table is based on two questions. Respondents were first asked "Do you subscribe to dial-up internet service at home ... OR do you subscribe to a higher-speed broadband service such as DSL, cable, or fiber optic service?" If the respondent said they subscribed to a dial-up service, the interviewer would ask "Just to confirm, you use a dial-up connection to the internet at home, and not a higher-speed broadband connection?"

SUMMARY OF HOME BROADBAND BASED ON HOME INTERNET SUBSCRIBERS (HOME4NW2=1) [N=4,856]7:

	Home broadband users	No home broadband
Feb 1-Jun 10, 2024	93	7
May 19-Sep 5, 2023	94	6

PHONE TREND FOR COMPARISON:

	Home broadband users	No home broadband
January 2021	94	6
February 2019	94	6
January 2018	91	9
July 2015	92	8

SUMMARY OF HOME BROADBAND BASED ON ALL ADULTS8:

	Home broadband users	No home broadband
Feb 1-Jun 10, 2024	79	21
May 19-Sep 5, 2023	80	20

PHONE TREND FOR COMPARISON:

	Home broadband users	No home broadband
January 2021	77	23
February 2019	73	27
January 2018	65	35
July 2015	67	33

SMUSE

ASK IF INTERNET USER (EMINUSE=1 OR INTMOB=1) [N=5,424]: [PN: RANDOMIZE ITEMS; DO NOT SHOW ONE ITEM PER SCREEN; SPLIT ITEMS ACROSS TWO SCREENS; INCLUDE THE QUESTION TEXT ON BOTH SCREENS; (INSERT ITEM)]

Please indicate whether or not you ever use the following websites or apps.

		Yes, use this	No, don't use this	No answer
a.	Facebook			
	Feb 1-Jun 10, 2024	72	27	1
	May 19-Sep 5, 2023	71	27	1
b.	YouTube			
	Feb 1-Jun 10, 2024	88	11	1
	May 19-Sep 5, 2023	87	12	1
c.	X (formerly Twitter)9			
	Feb 1-Jun 10,2024	22	76	2
	May 19-Sep 5, 2023	23	74	3

⁷ Home broadband users are defined as those who said they have high-speed broadband. Those defined as not having home broadband gave any other answer, including not sure or refusing the question.

⁸ Home broadband users are defined as those who said they have high-speed broadband. Those defined as not having home broadband gave any other answer, including "Not sure" or those who refused the question.

⁹ For surveys conducted before 2024, item wording was "Twitter."

d.	Instagram	Yes, use this	No, don't use this	No answer
u.	Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	51 49	47 49	1 2
e.	Snapchat Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	28 28	70 69	2 3
f.	WhatsApp Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	31 31	67 67	2 2
g.	LinkedIn Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	33 31	65 66	2 3
h.	Pinterest Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	37 36	61 61	2 2
i.	TikTok Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	34 34	64 63	2 2
j.	BeReal Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	3 4	95 93	2 3
k.	Reddit Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	25 23	73 74	2 3

PHONE TREND FOR COMPARISON¹⁰:

	Yes, use this	No, don't use this	(VOL.) Don't <u>know</u>	(VOL.) No answer
Use Facebook ¹¹				
January 2021	73	27	*	*
February 2019	75	25	0	0
January 2018	76	24	*	*
April 2016*	79	21	0	0

¹⁰ Wording in January 2021 was "Please tell me if you ever use any of the following. Do you ever use... [INSERT ITEMS; RANDOMIZE ITEM¬S a-e FIRST AS A BLOCK, THEN RANDOMIZE ITEMS f-k AS A BLOCK]?" Wording in February 2019 was "Please tell me if you ever use any of the following social media sites. Do you ever use... [INSERT ITEMS; RANDOMIZE]?" January 2018 survey wording was "Please tell me if you ever use any of the following social media sites online or on your cell phone. Do you ever use... [INSERT ITEMS; RANDOMIZE]?" May 2013 wording was "Do you ever use the internet to... [INSERT ITEM; RANDOMIZE]?" In August and December 2012, as well as in September 2013 through September 2014, wording was "Please tell me if you ever use the internet to do any of the following things. Do you ever... [INSERT ITEM; RANDOMIZE]?" April 2015 through April 2016 question wording was "Please tell me if you ever use the internet or a mobile app to do any of the following things. Do you ever use the internet or a mobile app to... [INSERT ITEM; RANDOMIZE]?" The surveys with an asterisk (*) originally included 16- and 17-year-olds in their samples, while all other surveys were exclusively conducted among adults ages 18 and older. In some prior Pew Research Center publications, findings from the asterisked surveys included those under 18. In this table, results have been

recalculated to only include adults ages 18 and older on all surveys to enable comparisons.

11 December 13-16, 2012, trend was asked of all internet users as a standalone question: "Do you ever use Facebook?"

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	Yes, use this	No, don't use this	(VOL.) Don't <u>know</u>	(VOL.) No answer
Use Facebook (cont.)	70	20	•	0
April 2015*	72 71	28	0	0
September 2014	71	28	0 *	0
September 2013	71	29	*	0
December 2012	67	33		0
August 2012	66	34	1	0
Use YouTube	0.5	4.4	•	*
January 2021	86	14	0 *	
February 2019	79	20	*	0 *
January 2018	81	18	•	*
Use Twitter ¹²	25	75	*	*
January 2021	25	75 76		
February 2019	24	76 73	0 *	0
January 2018	27	73		*
April 2016*	24	75	0	
April 2015*	23	77	0 *	0
September 2014	23	77	*	0
September 2013	18	82	*	0 *
May 2013	18	82	*	*
December 2012	16	84	*	
August 2012	16	84	•	0
Use Instagram	42		*	*
January 2021	43	57	*	
February 2019	41	59	*	0 *
January 2018	39	61	*	*
April 2016*	32	67	*	
April 2015*	27	72		0
September 2014	26	74	0 *	0
September 2013	17	82	*	0
December 2012	13	87		0
August 2012	12	88	1	0
Use Snapchat	27	72	0	*
January 2021	27	73	0 *	
February 2019	26	74		0 *
January 2018	30	70	*	*
Use WhatsApp	2.4	75	J.	JL
January 2021	24	75	*	*
February 2019	21	78	1	0
January 2018	24	75	*	*
Use LinkedIn	22		_	-1-
January 2021	30	69	1 *	*
February 2019	29	71		0
January 2018	28	71	1	*

 $^{^{\}rm 12}$ For surveys conducted before 2024, item wording was "Twitter."

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April 2016*	29	70	1	0
April 2015*	26	73	1	0
			(VOL.) Don't	
	Yes, use this	No, don't use this	<u>know</u>	(VOL.) No answer
Use LinkedIn (cont.)				
September 2014	28	72	*	0
September 2013	22	77	1	*
August 2012	20	79	1	*
Use Pinterest				
January 2021	33	67	*	*
February 2019	31	68	*	*
January 2018	32	67	*	*
April 2016*	31	69	*	0
April 2015*	31	68	1	*
September 2014	28	72	*	0
September 2013	21	77	2	*
December 2012	15	83	2	0
August 2012	12	87	1	*
Use TikTok				
January 2021	23	77	0	*
Use Reddit				
January 2021	19	81	*	*
February 2019	12	87	1	0

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SMUSE BASED ON ALL ADULTS:

	Facebook	Yes, use this	No, don't use this	No <u>answer</u>	Not an internet user
a.	Facebook Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	70 68	26 26	1 1	4 5
b.	YouTube Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	85 83	11 12	1 1	4 5
c.	X (formerly Twitter) Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	21 22	73 70	2 3	4 5
d.	Instagram Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	50 47	45 46	1 2	4 5
e.	Snapchat Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	27 27	67 66	2 2	4 5
f.	WhatsApp Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	30 29	65 64	2 2	4 5
g.	LinkedIn Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	32 30	62 63	2 3	4 5
h.	Pinterest Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	36 35	59 58	2 2	4 5
i.	TikTok Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	33 33	62 60	2 2	4 5
j.	BeReal Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	3 3	91 89	2 3	4 5
k.	Reddit Feb 1-Jun 10, 2024 May 19-Sep 5, 2023	24 22	70 70	2 3	4 5

DEVICE1a ASK ALL:

Do you have a cell phone?

	Yes, have	No, do not	
	a cell	have a cell	
	<u>phone</u>	<u>phone</u>	No answer
Feb 1-Jun 10, 2024	98	2	*
May 19-Sep 5, 2023	97	2	1

PHONE TREND FOR COMPARISON13:

January 2021	<u>Yes</u> 97	<u>No</u> 3	(VOL.) <u>Don't know</u> 0	(VOL.) <u>No answer</u> 0
February 2019	96	4	0	0
January 2018	95	5	0	0
November 2016	95	5	0	0
May 2016	92	8	0	0
April 2016*	92	8	0	0
November 2015	91	9	0	0
July 2015	92	8	*	*
April 2015*	92	8	*	0
September 2013*	91	9	0	0
August 2013	89	11	0	0
May 2013	91	9	0	*
December 2012	87	13	*	0
November 2012*	84	16	0	*
September 2012	85	15	*	0
August 2012	89	10	0	*
April 2012	88	12	*	*
February 2012	88	12	0	*
December 2011*	87	13	0	*
August 2011	84	15	*	*
May 2011	83	17	*	0
January 2011	84	16	*	*
December 2010	81	19	*	*
November 2010	82	18	0	*
September 2010	85	15	*	*
May 2010	82	18	*	0
January 2010	80	20	0	*
December 2009	83	17	0	*
September 2009	84	15	*	*
April 2009	85	15	*	*

¹³ This question was asked of the landline sample only. Results shown here have been recalculated to include the cellphone sample in the "Yes" percentage. Beginning in September 2007, question/item was not asked of the cellphone sample, but trend results shown here reflect a total combined landline and cellphone sample. In past polls, the question was sometimes asked as an independent question and sometimes as an item in a series. Wording may vary from survey to survey. Wording variations include: "Do you have a cell phone or a Blackberry or iPhone or other device that is also a cell phone?"; "Do you have...a cell phone or a Blackberry or iPhone or or ther handheld device that is also a cell phone?"; "Do you have a cell phone, or a Blackberry or other device that is also a cell phone?"; "Do you have a cell phone, or a Blackberry or other device that is also a cell phone?"; "Do you have a cell phone?"; "Do you have a cell phone, or a Blackberry or other device that is also a cell phone?"; "Do you have a cell phone?"; "Next, do you have a cell phone, or not?" The surveys with an asterisk (*) originally included 16- and 17-year-olds in their samples, while all other surveys were exclusively conducted among adults ages 18 and older. In some prior Pew Research Center publications, findings from the asterisked surveys included those under 18. In this table, results have been recalculated to only include adults ages 18 and older on all surveys to enable comparisons.

			(VOL.)	(VOL.)
	<u>Yes</u>	<u>No</u>	Don't know	No answer
December 2008	84	16	*	*
July 2008	82	18	*	
May 2008	78	22	*	0
April 2008	78	22	*	
January 2008	77	22	*	
December 2007	75	25	*	
September 2007	78	22	*	
April 2006	73	27	*	
January 2005	66	34	*	

SMART2 ASK IF CELL PHONE OWNER (DEVICE1a=1) [N=5,507]:

Is your cell phone a smartphone?

	Yes,	No, not a	
	<u>smartphone</u>	<u>smartphone</u>	No answer
Feb 1-Jun 10, 2024	93	6	1
May 19-Sep 5, 2023	93	7	*

PHONE TREND FOR COMPARISON¹⁴:

January 2021 February 2019 January 2018 November 2016 May 2016 April 2016*	Yes, smartphone 87 84 82 81 76 78	No, not a smartphone 12 15 17 16 17 16	(VOL.) Don't know 1 1 1 3 7 6	(VOL.) No <u>answer</u> * 0 * 0 * 0
November 2015	76	17	7	*
July 2015	73	20	7	*
April 2015*	73	22	5	*
September 2013*	60	33	7	*
August 2013	60	33	6	*
May 2013	55	39	5	*
December 2012	52	41	6	*
November 2012*	55	39	6	*
September 2012	53	40	6	*
April 2012	46	44	10	*
February 2012	45	46	8	*
May 2011	33	53	14	*

¹⁴ The surveys with an asterisk (*) originally included 16- and 17-year-olds in their samples, while all other surveys were exclusively conducted among adults ages 18 and older. In some prior Pew Research Center publications, findings from the asterisked surveys included those under 18. In this table, results have been recalculated to only include adults ages 18 and older on all surveys to enable comparisons.

SMART2 BASED ON ALL ADULTS:

					No answer
	Yes,	No, not a	No answer	No cell	to
	<u>smartphone</u>	<u>smartphone</u>	to SMART2	<u>phone</u>	DEVICE1a
Feb 1-Jun 10, 2024	91	6	1	2	*
May 19-Sep 5, 2023	90	7	*	2	1