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Partisans Remain Sharply Divided in Their Attitudes About the News Media

While most Americans expect news will be accurate, most also say news organizations cover up mistakes, take sides

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Partisans Remain Sharply Divided in Their Attitudes About the News Media

While most Americans expect news will be accurate, most also say news organizations cover up mistakes, take sides

After a year of continued tension <u>between President Donald Trump and the news media</u>, the partisan divides in attitudes toward the news media that <u>widened in the wake of the 2016</u> presidential election remain stark, according to a new Pew Research Center analysis of survey data of 5,035 U.S. adults collected between Feb. 22 and March 4, 2018.

Specifically, strong divisions between Republicans and Democrats persist when it comes to support of the news media's watchdog role, perceived fairness in political coverage, trust in information from both national and local news organizations, and ratings of how well the news media keep people informed.

Americans are particularly divided politically on whether or not they think news media criticism keeps political leaders in line – the so-called "watchdog role" of the news media. A vast majority of Democrats (82%) say in the survey conducted earlier this year that they support the news media's

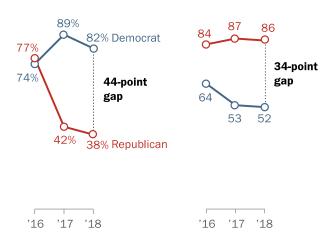
Stark partisan divides remain in the American public's views of the news media

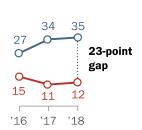
% of U.S. adults who say ...

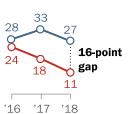
Media criticism of political leaders keeps them from doing things they shouldn't News organizations tend to favor one side

Information from national news organizations is very trustworthy

National news media do very well at keeping them informed







Note: Independents not shown.

Source: Survey conducted Feb. 22-March 4, 2018. For dates of other surveys see the Methodology.

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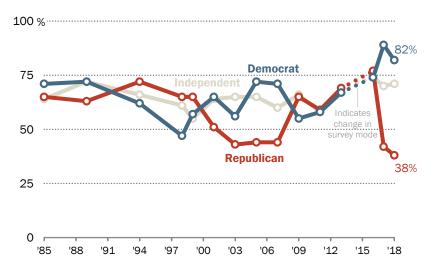
watchdog role, believing that news media criticism keeps political leaders from doing things that shouldn't be done. On the other hand, the majority of Republicans (58%) think news media criticism gets in the way of political leaders doing their job.

The 44-percentage-point gap between Democratic and Republican support for the watchdog role (82% vs. 38% respectively), along with the 47-point difference last year, are the largest measured by Pew Research Center in the more than three decades the question has been asked. In contrast, members of the two parties were about equally likely to support the news media's watchdog role in 2016 during the Obama administration.

Most Americans also continue to think the news media favor one side when covering political and social issues. About two-thirds (68%) say this, compared with three-in-ten who say they deal fairly with all sides. And as in previous years,

In 2017 and 2018, partisan divides on news media's watchdog role are largest ever measured

% of U.S. adults who think that criticism from news organizations <u>keeps</u> political leaders from doing things that shouldn't be done



Note: Dotted line indicates a change in mode. Polls from 1985-2013 were conducted via phone. In 2016, 2017 and 2018, polls were conducted online.

Source: Survey conducted Feb. 22-March 4, 2018. For dates of other surveys see the

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Republicans (86%) are far more likely than Democrats (52%) to say news organizations favor one side.

Further, the findings reveal low levels of trust in social media as a source for news and information among the public and members of both parties. While one-in-five Americans (21%) have a lot of trust in the information they get from national news organizations, that share is about five times as high as the portion that have a lot of trust in the information they get from social media sites (4%). And few Republicans or Democrats express a lot of trust in the information they get from social media (3% and 6%, respectively).

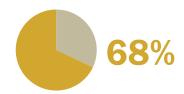
Additional questions shed light on some of the nuances in how the public may evaluate trust. Although a minority of Americans (21%) express high levels of trust in the information they get from national news organizations, most are confident in the accuracy of news content: 71%, including majorities of both parties, go into a national news story expecting it will be largely accurate. At the same time, though, a similar portion of Americans (68%) lack confidence in news organizations' willingness to admit when they have made mistakes. And many Americans tend to feel disconnected from the news media. A little more

Most Americans think their news will be accurate, but most also say news organizations cover up mistakes

% of U.S. adults who say they ...



... typically go into a national news story expecting it will largely be accurate



... think news organizations try to cover up their mistakes

Source: Survey conducted Feb. 22-March 4, 2018.

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than half (58%) say news organizations don't understand people like them, and about the same share (56%) says they do not feel particularly connected to their main sources of national news.

1. Democrats and Republicans remain split on support for news media's watchdog role

Republicans and Democrats hardly see eye to eye when it comes to views of the news media. As in 2017, the most striking difference between members of the two parties continues to be their varying support of the news media's "watchdog role" — the idea that criticism from news organizations keeps political leaders from doing things that they shouldn't be doing.

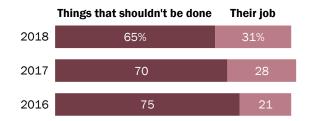
Overall, most Americans (65%) say news media criticism keeps political leaders in line, while about three-in-ten (31%) say that media criticism keeps leaders from doing their job. But the share of Americans who support the news media's watchdog role has dropped 10 percentage points between 2016 and 2018 – driven largely by declines among Republicans.

Two years ago, before the 2016 election, about three-fourths of both Republicans and Democrats expressed support for the news media's watchdog role. Last year, however, the parties diverged sharply in their views, and in 2018 Democrats continue to be about twice as likely as Republicans to support this role (82% vs. 38%, respectively). This 44-percentage-point difference is about as large as that seen in 2017, when there was a 47-point gap.

Most independents (71%) continue to support the watchdog role of the news media, although how they lean ideologically does influence their views. Independents who lean toward the Democratic Party and those who lean toward the Republican Party are also strongly divided (87% vs. 51%, respectively, say news media criticism keeps political leaders in line).

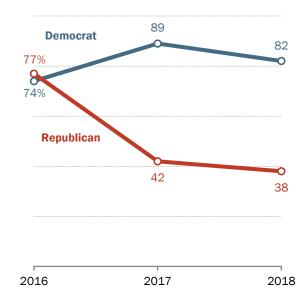
Most Americans still support the watchdog role of the news media

% of U.S. adults who think that criticism from news organizations keeps political leaders from doing ...



But Democrats and Republicans are as sharply divided as in 2017

% of U.S. adults who think that criticism from news organizations \underline{keeps} political leaders from doing things \underline{that} shouldn't be done



Note: Percent who did not answer not shown. Independents not shown in second chart.

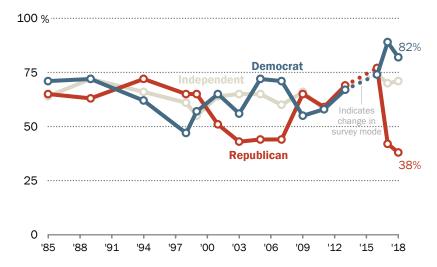
Source: Survey conducted Feb. 22-March 4, 2018. For dates of other surveys see the Methodology.

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The wide partisan divides this and last year are the largest ever measured by Pew Research Center. In 2017 and 2018, the differences in support of the watchdog role between Republicans and Democrats are the largest since the question was first asked in 1985.¹

In 2017 and 2018, partisan divides in support of the news media's watchdog role largest ever measured

% of U.S. adults who think that criticism from news organizations <u>keeps</u> political leaders from doing things that shouldn't be done



Note: Dotted line indicates a change in mode. Polls from 1985-2013 were conducted via phone. In 2016, 2017 and 2018, polls were conducted online.

Source: Survey conducted Feb. 22-March 4, 2018. For dates of other surveys see the Methodology.

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¹ For detailed historical data on these questions going back to 1985, see Appendix A.

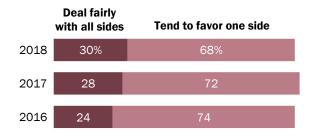
While a majority of Americans support the news media's watchdog role, most also continue to see a lack of fairness in news coverage. About two-thirds of Americans (68%) say that news organizations tend to favor one side when they cover political and social issues, compared with three-in-ten who say that news organizations deal fairly with all sides. The portion who says they tend to favor one side is slightly lower than in 2016, when 74% said so.

As in previous years, Republicans are far more likely than Democrats to say the news media favor one side. In 2018, the vast majority of Republicans (86%) say news organizations favor one side in their coverage, 34 percentage points higher than Democrats (52%). Unlike Republicans – whose views have remained mostly unchanged over the last three years – Democrats are now less likely to say news organizations favor one side, declining from 64% in 2016 to 52% in 2018.

Independents' perception of fairness in news coverage – as with their views of the media's watchdog role – falls in between that of Republicans and Democrats, with about 72% thinking that the news media tend to favor one side.

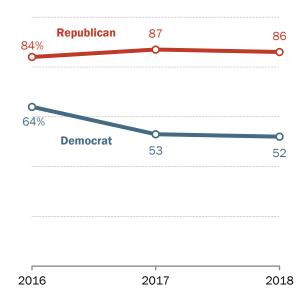
About two-thirds of Americans think the news media favor one side

% of U.S. adults who think news organizations ___ when presenting the news on political and social issues



But Republicans are still far more likely than Democrats to think so

% of U.S. adults who think news organizations <u>tend to</u> <u>favor one side</u> when presenting the news on political and social issues



Note: Percent who did not answer not shown. Independents not shown in second chart.

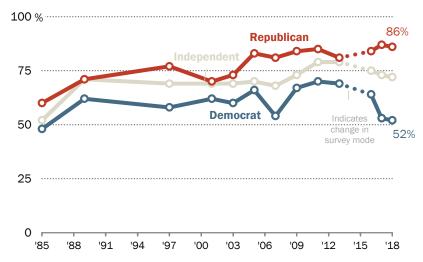
Source: Survey conducted Feb. 22-March 4, 2018. For dates of other surveys see the Methodology.

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And just like with support of the watchdog role, partisans are split at historic levels on whether they perceive the news media as favoring one side. In both 2017 and 2018, the differences between Republicans and Democrats in perceived fairness of news media coverage are larger than at any other point over the past three decades except in 2007, at the end of the George W. Bush presidency when partisans were about as split as they are today.

Partisan divides in 2017 and 2018 on perceived fairness in news coverage some of the largest ever measured

% of U.S. adults who think that news organizations tend to <u>favor one side</u> when presenting the news on political and social issues



Note: Dotted line indicates a change in mode. Polls from 1985-2013 were conducted via phone. In 2016, 2017 and 2018, polls were conducted online.

Source: Survey conducted Feb. 22-March 4, 2018. For dates of other surveys see the Methodology.

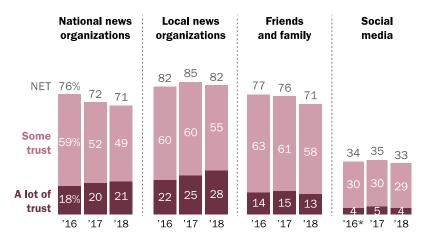
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When comparing the different pathways people can get news, more Americans have a lot of trust in the information they get from professional news organizations than from friends and family or social media – although few express high levels of trust in any of these sources. And just as there were differences between Republicans and Democrats in views of the news media's watchdog role and perceived fairness in news coverage, there are notable partisan differences in how much they trust information from national and local news organizations.

About one-in-five Americans (21%) have *a lot* of trust in the

Few Americans think information they get on social media is trustworthy

% of U.S. adults who say they have <u>a lot or some</u> trust in information from ...



* In 2016, trust of information from social media was only asked of and based on web-using U.S. adults.

Source: Survey conducted Feb. 22-March 4, 2018. For dates of other surveys see the Methodology.

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information that they get from national news organizations. Slightly more have a lot of trust in information from local news organizations (28%). Fewer Americans (13%) express this level of trust in the information they get from family and friends, and a mere 4% say they trust the information they see on social media a lot. These numbers are mostly unchanged since 2016.

This gap for social media remains when looking at how many Americans have at least *some* trust (a lot or some trust) in the information they get from these sources. Large majorities have at least some trust in information from national news organizations (71%), local news organizations (82%), and friends and family (71%). The same cannot be said of social media, however: Only a third say they have at least some trust in the information they get from these sites.

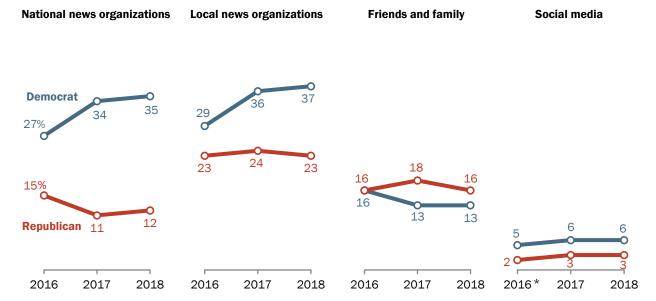
A partisan gap in trust also exists, with Republicans again expressing far lower levels of trust in information from news organizations, particularly national news organizations. About three times as many Democrats as Republicans have a lot of trust in national news organizations (35% vs. 12%, respectively). A smaller gap emerges when it comes to local news: 37% of Democrats have a lot of trust in local news organizations, 14 percentage points higher than Republicans who say the same (23%).

Among independents, about two-in-ten (19%) have a lot of trust in the information they get from national news organizations, and one-quarter do for local news organizations.

There is little difference between Republicans and Democrats in the share who say they have high levels of trust in the information they get from their social connections – either from their friends and family or through social media.

Partisan differences persist in trust of national and local news organizations

% of U.S. adults who say they trust the information they get from $_$ a lot



^{*} In 2016, trust of information from social media was only asked of and based on web-using U.S. adults. Note: Independents not shown.

Source: Survey conducted Feb. 22-March 4, 2018. For dates of other surveys see the Methodology.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

2. Most Americans think their news will be accurate but are less confident that news organizations will admit mistakes

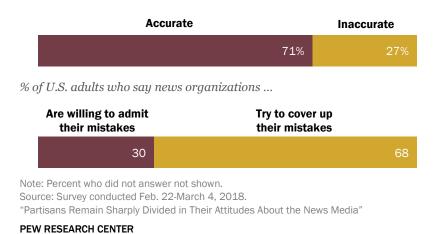
While few Americans have high levels of trust in professional news organizations, a close look at Americans' expectations of and relationship with the news media offers a more nuanced view. Overall, most Americans expect the news they get will be largely accurate. Yet, most also believe that news organizations will try to cover up their mistakes rather than admit to them. And while majorities of both parties believe the information they receive will be accurate, positive sentiments toward the news media are stronger among Democrats than Republicans, as seen in previous findings.

About seven-in-ten
Americans (71%) go into
national news stories
expecting they will be largely
accurate, compared with
about three-in-ten who think
they will be largely inaccurate
(27%). And while few
Americans have a lot of trust
in the information they get
from national news
organizations, this figure is in
line with the portion who
have at least some trust
(71%).

But despite the public's confidence in the accuracy of news stories, most Americans

Most Americans expect their news will be accurate, but most also think news media will cover up mistakes

% of U.S. adults who say they typically go into a national news story expecting that it will largely be ...



doubt that news organizations will react in good faith when mistakes are made. About two-thirds of Americans (68%) believe news organizations will try to cover up mistakes, more than double the share who thinks news organizations will admit to them (30%).

Even a majority of those who see national news as largely accurate lack faith that news organizations will admit to their missteps: Six-in-ten of those who expect news to be accurate think news organizations will try to cover up mistakes rather than admit to them. However, Americans who think their news is largely inaccurate are even more likely to be wary, with almost nine-in-ten (88%) saying news organizations will cover up mistakes.

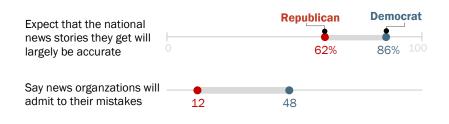
While majorities of both Democrats and Republicans believe their national news will be accurate, this view is more common among Democrats (86%) than Republicans (62%). Republicans are about three times as likely as Democrats to expect the national news stories they get will largely be inaccurate (37% vs. 13%).

Republicans also tend not to have much confidence in news organizations' integrity when mistakes are made: A large majority (86%) believes that news organizations will cover up their mistakes, compared with only 12% who say they will admit to them. Democrats, though, are about split, with half saying news organizations will cover up mistakes and 48% saying they will admit to them.

Independents fall between Democrats and Republicans on both questions, with nearly seven-in-ten (69%)

Majorities of both parties expect their news to be accurate, but few Republicans think the news media will admit mistakes

% of U.S. adults who ...



Note: Independents not shown.

Source: Survey conducted Feb. 22-March 4, 2018.

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saying their news will largely be accurate, and about a quarter (27%) saying that news organizations will admit to their mistakes.

And in what may be another indicator of trust levels, most Americans say they do not feel understood by or connected to news organizations. This sense of disconnectedness is stronger among Republicans than Democrats.

A little more than half of Americans (58%) do not feel like news organizations understand people like them, while four-in-ten say that they do feel understood. A similar portion of Americans (56%) do not feel particularly connected to their main sources of national news,

More Americans feel disconnected from the news media than feel connected

% of U.S. adults who say news organizations ...



% of U.S. adults who say they ____ to the outlet they get most of their national news from

Feel connected		Do not feel particularly connected
	42	56

Note: Percent who did not answer not shown. Source: Survey conducted Feb. 22-March 4, 2018.

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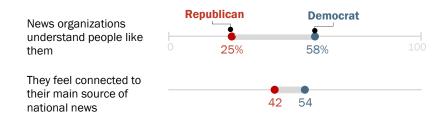
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whereas about four-in-ten (42%) say they do feel connected.

Democrats again are more likely to have a positive impression of the news media than Republicans – that is, more likely to say they feel understood by and connected to news organizations. Almost six-in-ten Democrats (58%) say that news organizations understand people like them, more than twice the share of Republicans (25%) and higher than independents (36%). Democrats are also more likely than Republicans to feel personally connected to their main source of

Democrats feel more connected to news sources than Republicans, even to their main news source

% of U.S. adults who say ...



Note: Independents not shown.

Source: Survey conducted Feb. 22-March 4, 2018.

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national news, although the gap is smaller (54% vs. 42%, respectively). Independents are less likely (35%) to feel this connection than members who identify with either of the major parties.²

² For a close look at demographic breakdowns, see Appendix A.

Acknowledgments

José Carreras-Tartak, Intern

This report was made possible by The Pew Charitable Trusts, which received support from the John S. and James L. Knight Foundation, the Ford Foundation, Bill & Melinda Gates Foundation and the Open Society Foundations. Support for the research is part of Knight Foundation's Trust, Media and Democracy initiative, which aims to strengthen the role of strong, trusted journalism as essential to a healthy democracy.

This report is a collaborative effort based on the input and analysis of the following individuals. Find related reports online at <u>journalism.org</u>.

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Methodology

The analysis in this report is based on a nationally representative survey conducted from Feb. 22 to March 4, 2018, among 5,035 U.S. adults ages 18 years or older. The margin of error for the full sample is plus or minus 1.5 percentage points. This report was made possible by The Pew Charitable Trusts, which received support from the John S. and James L. Knight Foundation, the Ford Foundation, Bill & Melinda Gates Foundation and the Open Society Foundations. Support for the research is part of Knight Foundation's Trust, Media and Democracy initiative, which aims to strengthen the role of strong, trusted journalism as essential to a healthy democracy.

The survey was conducted by the GfK Group in English and Spanish using KnowledgePanel, its nationally representative online research panel. KnowledgePanel members are recruited through probability sampling methods and include those with internet access and those who did not have internet access at the time of their recruitment (KnowledgePanel provides internet access for those who do not have it, and if needed, a device to access the internet when they join the panel). A combination of random-digit-dialing (RDD) and address-based-sampling (ABS) methodologies have been used to recruit panel members (in 2009 KnowledgePanel switched its sampling methodology for recruiting members from RDD to ABS).

KnowledgePanel continually recruits new panel members throughout the year to offset panel attrition as people leave the panel. All active members of the GfK panel were eligible for inclusion in this study. In all, 8,066 panelists were invited to take part in the survey. All sampled members received an initial email to notify them of the survey and provided a link to the survey questionnaire. Additional follow-up reminders were sent to those who had not responded as needed.

The final sample of 5,035 adults was weighted using an iterative technique that matches gender, age, race, Hispanic origin, education, region, household income, home ownership status and metropolitan area to the parameters of the Census Bureau's March 2016 Current Population Survey (CPS). This weight is multiplied by an initial sampling or base weight that corrects for differences in the probability of selection of various segments of GfK's sample and by a panel weight that adjusts for any biases due to nonresponse and noncoverage at the panel recruitment stage (using all of the parameters described above).

Sampling errors and statistical tests of significance take into account the effect of weighting at each of these stages.

The table shows the unweighted sample sizes and the error attributable to sampling that would be expected at the 95% confidence level.

Margins of error

	Sample size	Margin of error in percentage points
U.S. adults	5,035	+/- 1.5
Party affiliation		
Republican	1,437	+/- 2.8
Democrat	1,633	+/- 2.7
Independent	1,438	+/- 2.8

Note: The margins of error are reported at the 95% level of confidence and are calculated by taking into account the average design effect for each subgroup.

Source: Survey conducted Feb. 22-March 4, 2018.

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Sample sizes and sampling errors for other subgroups are available upon request.

In addition to sampling error, one should bear in mind that question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of opinion polls.

Pew Research Center is a nonprofit, tax-exempt 501(c)(3) organization and a subsidiary of The Pew Charitable Trusts, its primary funder.

The dates of the web surveys for the 2016 and 2017 trends are Jan. 12-Feb. 8, 2016, and March 13-27, 2017. The following table shows the dates for the phone trends for the watchdog role and news media fairness questions.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Question "Some people think that by criticizing leaders, news	Dates July 17-21, 2013
organizations keep political leaders from doing their job. Others think that such criticism is worth it because it keeps	July 20-24, 2011
political leaders from doing things that should not be done.	July 2009
Which position is closer to your opinion?"	July 2007
	June 2005
	Early July 2003
	Early September 2001
	February 1999
	Early February 1998
	Late January 1994
	August 1989
	July 1985
"In presenting the news dealing with political and social	July 17-21, 2013
issues, do you think that news organizations deal fairly with all sides, or do they tend to favor one side?"	July 20-24, 2011
sides, or do they tend to lavor one side.	July 2009
	July 2007
	June 2005
	Early July 2003
	Early September 2001
	February 1997
	August 1989
	July 1985

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Appendix A: Detailed tables

Views of news media's watchdog role, by political party (1985-2018)

% of U.S. adults who think that criticism from news organizations <u>keeps political leaders from doing things that shouldn't be done</u>

	Phone surveys						Web surveys								
	Reagan	Bush		Clinto	n		W. E	Bush		(Obama		Obama	Tru	mp
	1985	1989	1994	1998	1999	2001	2003	2005	2007	2009	2011	2013	2016	2017	2018
Republican	65%	63 %	72 %	65 %	65 %	51 %	43 %	44 %	44%	65%	59 %	69%	77%	42%	38%
Democrat	71	72	62	47	57	65	56	72	71	55	58	67	74	89	82
Independent	64	72	66	61	55	64	65	65	60	66	58	69	74	70	71
Rep-Dem gap	D+6	D+9	R+10	R+18	R+8	D+14	D+13	D+28	D+27	R+10	R+1	R+2	R+3	D+47	D+44

Source: Survey conducted Feb. 22-March 4, 2018. For dates of other surveys see the Methodology.

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Perception that news organizations favor one side, by political party (1985-2018)

% of U.S. adults who think news organizations <u>tend to favor one side</u> when presenting the news on political and social issues

Phone surveys									We	b surve	∍ys		
	Reagan	Bush	Clinton	W. Bush			Obama			Obama	Tru	mp	
	1985	1989	1997	2001	2003	2005	2007	2009	2011	2013	2016	2017	2018
Republican	60%	71%	77%	70%	73%	83%	81%	84%	85%	81%	84%	87%	86%
Democrat	48	62	58	62	60	66	54	67	70	69	64	53	52
Independent	52	71	69	69	69	70	68	73	79	79	75	73	72
Rep-Dem gap	R+12	R+9	R+19	R+8	R+13	R+17	R+27	R+17	R+15	R+12	R+20	R+34	R+34

Source: Survey conducted Feb. 22-March 4, 2018. For dates of other surveys see the Methodology.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

View of news media's watchdog role, by demographic group

% of U.S. adults who think that criticism from news organizations \dots

	Keeps political leaders from doing things that shouldn't be done	Keeps political leaders from doing their job
Total	65%	31%
Ages 18-29	69	28
30-49	68	29
50-64	61	35
65+	64	32
Men	66	32
Women	65	30
White	60	36
Nonwhite	74	22
HS or less	62	33
Some college	65	32
College+	71	27
Republicans	38	58
Democrats	82	16
Independents	71	27

Note: Nonwhite includes all racial and ethnic groups, except non-

Source: Survey conducted Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media" $\,$

Perception that news organizations favor one side, by demographic group

% of U.S. adults who say that news organizations tend to ___ when presenting the news on political and social issues

	Deal fairly with all sides	Favor one side
Total	30%	68%
Ages 18-29	27	70
30-49	31	67
50-64	31	68
65+	31	68
Men	29	70
Women	32	66
White	24	74
Nonwhite	41	57
HS or less	35	63
Some college	27	72
College+	27	72
Republicans	13	86
Democrats	47	52
Independents	27	72

Note: Nonwhite includes all racial and ethnic groups, except non-Hispanic whites.

Source: Survey conducted Feb. 22-March 4, 2018.

"Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Trust in information from national news organizations, by demographic group

% of U.S. adults who trust the information they get from national news organizations \dots

Total	A lot 21%	Some 49%	Not too much 20%	Not at all 9%
Ages 18-29	16	45	24	15
30-49	18	53	19	9
50-64	26	48	19	7
65+	26	49	18	6
Men	22	46	21	11
Women	21	52	19	8
White	20	47	22	10
Nonwhite	23	53	16	7
HS or less	16	50	21	12
Some college	20	49	21	9
College+	29	49	16	5
Republicans	12	50	26	12
Democrats	35	52	9	3
Independents	19	49	23	9

Note: Nonwhite includes all racial and ethnic groups, except non-Hispanic whites.

Source: Survey conducted Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Trust in information from local news organizations, by demographic group

% of U.S. adults who trust the information they get from local news organizations ...

Total	A lot 28%	Some 55%	Not too much 12%	Not at all 5%
Ages 18-29	18	55	17	10
30-49	24	57	12	5
50-64	34	52	10	3
65+	35	53	10	2
Men	26	54	13	5
Women	29	55	11	4
White	27	55	12	5
Nonwhite	28	54	12	4
HS or less	27	52	13	7
Some college	26	56	13	4
College+	30	56	10	3
Republicans	23	59	14	4
Democrats	37	51	8	2
Independents	25	57	13	5

Note: Nonwhite includes all racial and ethnic groups, except non-Hispanic white.

Source: Survey conducted Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media" $\,$

Trust in information from friends and family, by demographic group

% of U.S. adults who trust the information they get from friends, family and acquaintances ...

Total	A lot 13%	Some 58%	Not too much 23%	Not at all 5%
Ages 18-29	15	54	22	8
30-49	12	58	24	5
50-64	13	60	23	4
65+	15	58	23	3
Men	14	56	24	5
Women	13	60	22	5
White	13	59	22	5
Nonwhite	13	55	25	5
HS or less	15	56	21	7
Some college	12	59	24	4
College+	12	60	25	3
Republicans	16	61	18	3
Democrats	13	57	26	3
Independents	12	59	24	5

Note: Nonwhite includes all racial and ethnic groups, except non-Hispanic white.

Source: Survey conducted Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media" $\,$

Trust in information from social media, by demographic group

% of U.S. adults who trust the information they get from social media sites ...

Total	A lot 4%	Some 29%	Not too much 36%	Not at all 30%
Ages 18-29	8	33	37	21
30-49	4	33	38	24
50-64	3	27	35	34
65+	1	20	35	43
Men	4	25	36	35
Women	5	32	37	25
White	3	26	38	33
Nonwhite	7	33	34	25
HS or less	6	31	33	29
Some college	3	29	38	29
College+	3	26	39	32
Republicans	3	28	36	32
Democrats	6	33	35	26
Independents	3	25	39	32

Note: Nonwhite includes all racial and ethnic groups, except non-Hispanic white.

Source: Survey conducted Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media" $\,$

Perception that news organizations understand people like me, by demographic group

% of U.S. adults who think that news organizations ____ people like them

	Understand	Do not understand
Total	40%	58%
Ages 18-29	38	60
30-49	39	58
50-64	40	58
65+	41	56
Men	38	61
Women	42	55
White	36	62
Nonwhite	46	51
HS or less	34	62
Some college	39	59
College+	47	51
Republicans	25	73
Democrats	58	40
Independents	36	63

Note: Nonwhite includes all racial and ethnic groups, except non-Hispanic white.

Source: Survey conducted Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Sense of connectedness to main source of national news, by demographic group

% of U.S. adults who feel ____ to the outlet they get most national news from

	Connected	Not connected
Total	42%	56%
Ages 18-29	31	66
30-49	38	60
50-64	49	50
65+	52	46
Men	42	57
Women	43	55
White	40	59
Nonwhite	47	51
HS or less	42	56
Some college	41	58
College+	44	55
Republicans	42	57
Democrats	54	44
Independents	35	64

Note: Nonwhite includes all racial and ethnic groups, except non-Hispanic white.

Source: Survey conducted Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Perception of accuracy of national news stories, by demographic groups

% of U.S. adults who typically go into a national news story expecting that it will largely be ...

	Accurate	Inaccurate
Total	71%	27%
Ages 18-29	64	34
30-49	70	28
50-64	75	24
65+	77	22
Men	69	30
Women	74	24
White	70	29
Nonwhite	75	23
HS or less	68	30
Some college	70	29
College+	77	22
Republicans	62	37
Democrats	86	13
Independents	69	30

Note: Nonwhite includes all racial and ethnic groups, except non-Hispanic white.

Source: Survey conducted Feb. 22-March 4, 2018.

"Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Perception that news organizations are willing to admit their mistakes, by demographic group

% of U.S. adults who think news organizations ...

	Are willing to admit their mistakes	Try to cover up their mistakes
Total	30%	68%
Ages 18-29	24	73
30-49	29	69
50-64	32	66
65+	34	63
Men	29	69
Women	31	67
White	27	71
Nonwhite	34	62
HS or less	25	71
Some college	27	71
College+	38	61
Republicans	12	86
Democrats	48	50
Independents	27	71

Note: Nonwhite includes all racial and ethnic groups, except non-Hispanic white.

Source: Survey conducted Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Appendix B: Political party detailed tables (2016-2018)

Views of the watchdog role of the media

% of U.S. adults who think that criticism from news organizations ...

	2016	2017	2018
Keeps political leaders from doing things that shouldn't be done			
Republican	77%	42%	38%
Democrat	74	89	82
Independent	74	70	71
Keeps political leaders from doing their job			
Republican	20	56	58
Democrat	22	9	16
Independent	23	29	27

Note: Refused/Don't know responses not shown. Bolded numbers in 2017 and 2018 indicate that the change for that party is significant from the previous year.

Source: Surveys conducted Jan. 12-Feb. 8, 2016, March 13-27, 2017, and Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Views of perceived fairness in media coverage

% of U.S. adults who think news organizations ____ when presenting the news on political and social issues

	2016	2017	2018
Tend to favor one side			
Republican	84%	87%	86%
Democrat	64	53	52
Independent	75	73	72
Deal fairly with all sides			
Republican	15	13	13
Democrat	32	46	47
Independent	23	27	27

Note: Refused/Don't know responses not shown. Bolded numbers in 2017 and 2018 indicate that the change for that party is significant from the previous year.

Source: Surveys conducted Jan. 12-Feb. 8, 2016, March 13-27, 2017, and Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Trust in the news media

% of U.S. adults who trust the information they get from ___ a lot

	2016	2017	2018
National news organizations			
Republican	15%	11%	12%
Democrat	27	34	35
Independent	13	15	19
Local news organizations			
Republican	23	24	23
Democrat	29	36	37
Independent	18	20	25
Friends, family and acquaintances			
Republican	16	18	16
Democrat	16	13	13
Independent	11	14	12
Social media sites			
Republican	2	3	3
Democrat	5	6	6
Independent	5	5	3

Note: Trust in social media was only asked of web users in 2016 (N=4,339). Bolded numbers in 2017 and 2018 indicate that the change for that party is significant from the previous year.

Source: Surveys conducted Jan. 12-Feb. 8, 2016, March 13-27, 2017, and Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Job approval of national news media

% of U.S. adults who say that the national news media do very well at keeping them informed

	2016	2017	2018
Republican	24%	18%	11%
Democrat	28	33	27
Independent	20	15	13

Note: Bolded numbers in 2017 and 2018 indicate that the change for that party is significant from the previous year. Source: Surveys conducted Jan. 12-Feb. 8, 2016, March 13-27, 2017, and Feb. 22-March 4, 2018.

[&]quot;Partisans Remain Sharply Divided in Their Attitudes About the News Media"

Appendix C: Topline questionnaire

2018 FACTUAL/OPINION NEWS STATEMENTS SURVEY February 22-March 4, 2018 FINAL TOPLINE TOTAL N=5,035

5 QUESTIONS PREVIOUSLY RELEASED

ASK ALL:

NEWSSKEP Which of the following best describes how you approach national news stories,

even if neither is exactly right? I typically go into a news story expecting that it

will... [RANDOMIZE]

Feb 22-March 4

<u>2018</u>

71 Largely be accurate 27 Largely be inaccurate

2 No answer

2 QUESTIONS PREVIOUSLY RELEASED

ASK ALL:

GROUP_TRUST How much, if at all, do you trust the information you get from...?

		<u>A lot</u>	<u>Some</u>	Not too <u>much</u>	Not at all	No <u>answer</u>
a.	National news organizations	<u> </u>	<u> Some</u>	<u>mucm</u>	Not at an	answei
a.	Feb 22–March 4, 2018	21	49	20	9	*
	Mar 13-Mar 27, 2017	20	52	22	6	*
	Jan 12-Feb 8, 2016	18	59	18	6	*
b.	Local news organizations					
	Feb 22-March 4, 2018	28	55	12	5	1
	Mar 13-Mar 27, 2017	25	60	12	2	*
	Jan 12-Feb 8, 2016	22	60	14	3	1
c.	Friends, family, and acquaintances					
	Feb 22-March 4, 2018	13	58	23	5	1
	Mar 13-Mar 27, 2017	15	61	21	3	1
	Jan 12-Feb 8, 2016	14	63	19	3	1
d.	Social media sites (such as Facebook, Twitter or Snapchat) ³					
	Feb 22-March 4, 2018	4	29	36	30	1
	Mar 13-Mar 27, 2017	5	30	40	25	*
	Jan 12-Feb 8, 2016 Based on web-using U.S. adults [N=4,339]	4	30	33	32	1

³ For the January 2016 and March 2017 surveys, GROUP_TRUSTd read "Social networking sites, such as Facebook and Twitter".

ASK ALL:

NEWSCON1 Thinking about the outlet you get most of your national news from, which comes closer to your view? [RANDOMIZE]

Feb 22-March 4	
<u>2018</u>	
42	I feel connected to the outlet I get most of my national news from
56	I do not feel particularly connected to the outlet I get most of my national news from
2	No answer

ASK ALL:

NATLMEDIA JOB Regardless of how closely you follow NATIONAL NEWS, how well do the national news media keep you informed of the most important NATIONAL stories of the

day?

Feb 22-March 4		Mar 13-Mar 27	Jan 12-Feb 8
<u>2018</u>		<u>2017</u>	<u>2016</u>
17	Very well	21	23
58	Fairly well	54	54
18	Not too well	20	17
6	Not at all well	4	5
1	No answer	*	1

RANDOMIZE WATCHDOG_1 & WATCHDOG_3 **ASK ALL:**

WATCHDOG 1 Some people think that by criticizing leaders, news organizations keep political

leaders from doing their job. Others think that such criticism is worth it because it keeps political leaders from doing things that should not be done. Which position is

closer to your opinion?

Feb 22-March 4		Mar 13-Mar 27	Jan 12-Feb 8
<u>2018</u> ⁴		<u>2017</u>	<u>2016</u>
31	Keep political leaders from doing their job	28	21
65	Keep political leaders from doing things that shouldn't be done	70	75
4	No answer	2	4

RANDOMIZE WATCHDOG_1 & WATCHDOG_3 **ASK ALL:**

WATCHDOG_3 In presenting the news dealing with political and social issues, do you think that news organizations deal fairly with all sides, or do they tend to favor one side?

Feb 22-March 4		Mar 13-Mar 27	Jan 12-Feb 8
<u>2018⁵</u>		<u>2017</u>	<u>2016</u>
30	Deal fairly with all sides	28	24
68	Tend to favor one side	72	74
2	No answer	*	3

4 QUESTIONS PREVIOUSLY RELEASED

⁴ For the comparable phone trends from before 2016 for WATCHDOG_1, see here.

⁵ For the comparable phone trends from before 2016 for WATCHDOG_3, see here.

ASK ALL:

NEWSUND And now, which of the following statements comes closer to your view, even if

neither is exactly right? In general... [RANDOMIZE]

Feb 22-March 4

2018

40

News organizations understand people like me

58

News organizations don't understand people like me

3

No answer

ASK ALL:

NEWSMIS And, which of the following statements comes closer to your view? In general...

[RANDOMIZE]

Feb 22-March 4
2018
30 News organizations are willing to admit their mistakes
68 News organizations try to cover up their mistakes
2 No answer

17 QUESTIONS PREVIOUSLY RELEASED

ASK ALL:

PARTY In politics today, do you consider yourself a...?

Feb 22-March 4

2018
26 Republican
34 Democrat
28 Independent
10 Something else
3 No answer

ASK IF DID NOT SELECT REPUBLICAN OR DEMOCRAT AT PARTY:

PARTYLN As of today do you lean more to...

Feb 22-March 4

2018
N=1,965
38 The Republican Party
48 The Democratic Party
14 No answer

ASK ALL:

IDEO In general, would you describe your political views as... [REVERSE ORDER FOR

HALF OF RESPONDENTS]

Feb 22-March 4

2018
7 Very conservative
24 Conservative
44 Moderate
17 Liberal
6 Very liberal
3 No answer