

Survey Questions

Health Tracking Survey 2012

Revised Topline

11/27/2012

Data for August 7–September 6, 2012

Princeton Survey Research Associates International for
the Pew Research Center's Internet & American Life Project

Sample: n=3,014 national adults, age 18 and older, including 1,206 cell phone interviews
Interviewing dates: 08.07.2012 – 09.06.2012

Margin of error is plus or minus 2 percentage points for results based on total [n=3,014]

Margin of error is plus or minus 3 percentage points for results based on internet users [n=2,392]

Margin of error is plus or minus 3 percentage points for results based on cell phone owners [n=2,581]

Margin of error is plus or minus 3 percentage points for results based on online health seekers [n=1,741]

Margin of error is plus or minus 4 percentage points for results based on caregivers [n=1,171]

Q1 Overall, how would you rate the quality of life for you and your family today?
Would you say it is excellent, very good, good, fair or poor?

	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	DON'T KNOW ¹	REFUSED
Current	17	26	32	19	5	*	*
April 2012 ⁱ	20	27	33	15	5	*	*
Feb 2012 ⁱⁱ	16	27	34	17	5	*	1
Dec 2011 ⁱⁱⁱ	17	26	34	17	5	*	1
August 2011 ^{iv}	17	26	33	17	6	*	*
May 2011 ^v	19	26	32	16	7	1	*
Sept 2010 ^{vi}	17	26	34	16	6	*	*
May 2010 ^{vii}	18	27	34	16	5	*	*
Sept 2009 ^{viii}	16	26	35	17	5	*	*
April 2009 ^{ix}	17	26	34	16	5	*	1
Dec 2008 ^x	15	26	34	19	5	*	1

¹ For this question and many others throughout the topline, results for "Don't know" often reflect combined "Don't know" and "Refused" percentages. DK and REF are reported separately where available.

INTUSE Do you use the internet, at least occasionally?

EMLOCC Do you send or receive email, at least occasionally?

INTMOB Do you access the internet on a cell phone, tablet or other mobile handheld device, at least occasionally?²

	USES INTERNET	DOES NOT USE INTERNET
Current	81	19
August 2012 ^{xi}	85	15
April 2012	82	18
February 2012	80	20
December 2011	82	18
August 2011	78	22
May 2011	78	22
January 2011 ^{xii}	79	21
December 2010 ^{xiii}	77	23
November 2010 ^{xiv}	74	26
September 2010	74	26
May 2010	79	21
January 2010 ^{xv}	75	25
December 2009 ^{xvi}	74	26
September 2009	77	23
April 2009	79	21
December 2008	74	26
November 2008 ^{xvii}	74	26
August 2008 ^{xviii}	75	25
July 2008 ^{xix}	77	23
May 2008 ^{xx}	73	27
April 2008 ^{xxi}	73	27
January 2008 ^{xxii}	70	30
December 2007 ^{xxiii}	75	25
September 2007 ^{xxiv}	73	27
February 2007 ^{xxv}	71	29
December 2006 ^{xxvi}	70	30
November 2006 ^{xxvii}	68	32
August 2006 ^{xxviii}	70	30
April 2006 ^{xxix}	73	27
February 2006 ^{xxx}	73	27

² The definition of an internet user varies from survey to survey. From January 2005 thru February 2012, an internet user is someone who uses the internet at least occasionally or sends/receives email at least occasionally (two-part definition with question wording “Do you use the internet, at least occasionally?” OR “Do you send or receive email, at least occasionally?”). Prior to January 2005, an internet user is someone who goes online to access the internet or to send and receive email (question wording “Do you ever go online to access the Internet or World Wide Web or to send and receive email?”).

SMPH Some cell phones are called “smartphones” because of certain features they have. Is your cell phone a smartphone, such as an iPhone, Android, Blackberry or Windows phone, or are you not sure?³

Based on cell phone owners

	<u>CURRENT</u>		<u>APRIL 2012</u>	<u>FEB 2012</u>	<u>MAY 2011</u>
%	53	Yes, smartphone	46	45	33
	40	No, not a smartphone	44	46	53
	6	Not sure/Don't know	10	8	14
	*	Refused	*	*	*
	[n=2,581]		[n=1,954]	[n=1,961]	[n=1,914]

CELL1 Please tell me if you ever use your cell phone to do any of the following things. Do you ever use your cell phone to [INSERT ITEMS; ALWAYS ASK a-b FIRST in order; RANDOMIZE c-f]?⁴

Based on cell phone owners

	<u>YES</u>	<u>NO</u>	<u>DON'T KNOW</u>	<u>REFUSED</u>
a. Send or receive email				
Current [N=2,581]	50	50	*	0
April 2012 [N=1,954]	44	56	*	*
August 2011 [N=1,948]	42	58	*	0
May 2011 [N=1,914]	38	62	0	*
December 2010 [N=1,982]	38	62	*	*

CELL1 continued...

³ Prior to the current survey, question wording was slightly different: “Some cell phones are called ‘smartphones’ because of certain features they have. Is your cell phone a smartphone or not, or are you not sure?”

⁴ In May 2011, the question was asked of all Form B cell phone owners and Form A cell phone owners who said in CELL7 that they do more than make calls on their phone. The percentages shown here are based on all cell phone users, counting as “no” Form A cell phone owners who said in CELL7 they use their phones only for making calls. Prior to May 2011, question was asked of all cell phone owners. Prior to January 2010, question wording was “Please tell me if you ever use your cell phone or Blackberry or other device to do any of the following things. Do you ever use it to [INSERT ITEM]?” In January 2010, question wording was “Please tell me if you ever use your cell phone or Blackberry or other handheld device to do any of the following things. Do you ever use it to [INSERT ITEMS]?” For January 2010, December 2009, and September 2009, an answer category “Cell phone can’t do this” was available as a volunteered option; “No” percentages for those trends reflect combined “No” and “Cell phone can’t do this” results.

	YES	NO	DON'T KNOW	REFUSED
b. Send or receive text messages				
Current	80	20	*	0
April 2012	79	21	*	*
August 2011	76	24	*	*
May 2011	73	27	0	0
December 2010	74	26	*	*
November 2010	71	28	*	0
September 2010	74	26	*	0
May 2010	72	28	0	0
January 2010	69	31	*	0
December 2009	68	32	*	0
September 2009	65	35	*	0
April 2009	65	35	*	0
December 2007	58	42	0	--
c. Take a picture				
Current	82	18	*	*
April 2012	82	18	0	0
May 2011	73	27	*	0
May 2010	76	24	*	*
d. Access the internet ⁵				
Current	56	44	0	0
April 2012	53	46	*	*
August 2011	48	52	*	0
May 2011	44	56	0	0

⁵ In December 2007, item wording was "Access the internet for news, weather, sports, or other information"

	December 2010	42	58	*	*
	November 2010	39	61	*	*
	September 2010	39	61	*	0
e.	Look for health or medical information online ⁶				
	Current	31	69	*	*
	April 2012	24	76	*	0
	September 2010	17	83	*	0
f.	Check your bank account balance or do any online banking ⁷				
	Current	29	70	*	*
	April 2012	24	75	*	0
	May 2011	18	81	0	8

Q2 Switching topics... In general, how would you rate your own health — excellent, good, only fair, or poor?

	CURRENT		SEPT 2010	DEC 2008	AUGUST 2006	DECEMBER 2002
%	28	Excellent	30	29	33	35
	52	Good	49	51	47	48
	16	Only fair	16	14	14	12
	4	Poor	5	5	4	4
	*	Don't know	*	*	1	1
	*	Refused	*	*	--	--

⁶ In April 2012, question was asked of cell phone owners who use the internet or email on their cell phone or download apps to their cell phone [N=953]; results are re-percentaged on all cell phone owners. In September 2010, question was a standalone question with the following question wording: "Do you ever use your cell phone to look up health or medical information?"

⁷ In April 2012, question was asked of Form A cell phone owners who use the internet or email on their cell phone or download apps to their cell phone [N=953]; results are re-percentaged on all Form A cell phone owners.

Q3 Are you now living with any of the following health problems or conditions? First, [INSERT ITEM; RANDOMIZE a-e; ITEM f ALWAYS LAST]? And what about... [INSERT ITEM]? [IF NECESSARY: Are you now living with [INSERT ITEM]?]

	YES	NO	DON'T KNOW	REFUSED
a. Diabetes or sugar diabetes				
Current	11	88	*	*
September 2010	11	89	*	*
December 2008	10	90	*	1
b. High blood pressure				
Current	25	74	1	*
September 2010	24	75	1	*
December 2008	23	76	1	1
c. Asthma, bronchitis, emphysema, or other lung conditions				
Current	13	86	*	*
September 2010	12	88	*	*
December 2008	12	87	*	1
d. Heart disease, heart failure or heart attack				
Current	7	92	*	*
September 2010	6	94	*	*
December 2008	7	92	1	1
e. Cancer				
Current	3	96	*	*
September 2010	2	97	*	*
December 2008	3	96	1	1
f. Any other chronic health problem or condition I haven't already mentioned				
Current	16	83	*	*
September 2010	17	82	*	1

Q4 In the last 12 months, have you personally...[INSERT ITEMS IN ORDER]?

	YES	NO	DON'T KNOW	REFUSED
a. Faced a serious medical emergency or crisis ⁸				
Current	11	89	*	*
September 2010	12	88	*	*
b. Gone to the emergency room or been hospitalized unexpectedly				
Current	17	83	*	*
c. Experienced any significant change in your physical health, such as gaining or losing a lot of weight, becoming pregnant, or quitting smoking ⁹				
Current	18	81	*	*
September 2010	17	83	*	*

Q5 Thinking about the LAST time you had a serious health issue or experienced any significant change in your physical health... Did you get information, care or support from... [INSERT ITEM; RANDOMIZE]? [IF YES AND INTERNET USER: Did you interact with them ONLINE through the internet or email, OFFLINE by visiting them in person or talking on the phone, or BOTH online and offline?]¹⁰

	YES, ONLINE	YES, OFFLINE	YES, BOTH	NO, NOT A SOURCE	DON'T KNOW	REFUSED
a. A doctor or other health care professional						
Current	1	61	8	28	1	1

⁸ In September 2010, question was asked as a standalone question. For December 2008 and earlier, trend question wording was: "And in the last 12 months, have you or has someone close to you faced a serious medical emergency or crisis?"

⁹ In September 2010, question was asked as a standalone question with the following question wording: "And in the last 12 months, have you experienced any other significant change in your physical health, such as gaining or losing a lot of weight, becoming pregnant, or quitting smoking?"

¹⁰ September 2010 question wording was slightly different: "Thinking about the LAST time you had a health issue, did you get information, care or support from... [INSERT; RANDOMIZE]? [IF YES AND INTERNET USER: Did you interact with them ONLINE through the internet or email, OFFLINE by visiting them in person or talking on the phone, or BOTH online and offline?]"

September 2010	1	66	4	29	*	*
b. Friends and family						
Current	1	39	20	39	*	1
September 2010	1	42	12	44	1	*
c. Others who have the same health condition						
Current	2	15	7	73	1	1
September 2010	1	16	4	77	2	*

[READ TO ALL:] On another topic...

CARE2 In the past 12 months, have you provided UNPAID care to an adult relative or friend 18 years or older to help them take care of themselves? Unpaid care may include help with personal needs or household chores. It might be managing a person's finances, arranging for outside services, or visiting regularly to see how they are doing. This person need not live with you.

[IF R ASKS IF GIVING MONEY COUNTS, ASK:] Aside from giving money, do you provide any other type of unpaid care to help them take care of themselves, such as help with personal needs, household chores, arranging for outside services, or other things?

	CURRENT		SEPT 2010
%	36	Yes	27
	64	No	72
	*	Don't know	*
	*	Refused	*

CARE3 Do you provide this type of care to just one adult, or do you care for more than one adult?

Based on those who provide unpaid care to adults

	CURRENT		SEPT 2010
%	66	One adult only	66
	34	Provide care to multiple adults	33
	*	Don't know	*
	*	Refused	*

[n=1,085] [n=790]

CARE4 [ASK IF PROVIDE UNPAID CARE TO ONE ADULT:] Is this person your parent or your mother-in-law or father-in-law, or not?¹¹

CARE5 [ASK IF PROVIDE UNPAID CARE TO MULTIPLE ADULTS, DON'T KNOW OR REFUSED:] Are any of the adults you care for your parent or your mother-in-law or father-in-law, or not?¹²

Based on those who provide unpaid care to adults

	<u>CURRENT</u>		<u>SEPT 2010</u>
%	47	Yes, parent or mother-in-law/father-in-law	38
	53	No, not a parent or mother-in-law/father-in-law	62
	*	Don't know	*
	*	Refused	*
	[n=1,085]		[n=790]

CARE6 In the past 12 months, have you provided UNPAID care to any CHILD under the age of 18 because of a medical, behavioral, or other condition or disability? This could include care for ongoing medical conditions or serious short-term conditions, emotional or behavioral problems, or developmental problems, including mental retardation.

	<u>CURRENT</u>		<u>SEPT 2010</u>
%	8	Yes	5
	92	No	94
	*	Don't know	*
	*	Refused	*

¹¹ September 2010 question wording was slightly different: "Is this person a parent of yours, or not?"

¹² September 2010 question wording was slightly different: "Are any of the adults you care for a parent of yours, or not?"

CARE7 Do you manage medications for the people you help care for, such as checking to be sure they are taken properly or refilling prescriptions, or is this not something you do for them?

Based on all caregivers [N=1,171]

	<u>CURRENT</u>	
%	39	Yes, manage medications
	61	No, not something R does for them
	*	Don't know
	0	Refused

CARE8 When managing their medication, do you use any online or mobile tools, such as websites or apps, to research or keep track of medications?

Based on caregivers who manage medications [N=468]

	<u>CURRENT</u>	
%	18	Yes
	82	No
	0	Don't know
	*	Refused

CARE9a Overall, would you say the internet has been HELPFUL or NOT HELPFUL in your ability to provide care and support for the person you are taking care of?

Based on caregivers who are also internet users [N=1,003]

	<u>CURRENT</u>	
%	59	Helpful
	36	Not helpful
	3	Don't know
	2	Refused

CARE9b And overall, has the internet been HELPFUL or NOT HELPFUL in your ability to cope with the stress of being a caregiver?

Based on caregivers who are also internet users [N=1,003]

	<u>CURRENT</u>	
%	52	Helpful
	43	Not helpful
	3	Don't know
	3	Refused

Q6 Now, we'd like to know if you've looked for information ONLINE about certain health or medical issues, either for yourself or someone else. Specifically, in the last 12 months, have you looked online for information about... [INSERT FIRST ITEM; ASK a-b FIRST IN ORDER THEN RANDOMIZE c-k; ITEM L ALWAYS LAST]? In the last 12 months, have you looked online for information about... [INSERT NEXT ITEM]?¹³

Based on all internet users [N=2,392]

	<u>YES, HAVE DONE THIS</u>	<u>NO, HAVE NOT DONE THIS</u>	<u>DON'T KNOW</u>	<u>REFUSED</u>
a. A specific disease or medical problem				
Current	55	44	*	*
b. A certain medical treatment or procedure				
Current	43	56	*	*
c. Health insurance, including private insurance, Medicare or Medicaid				
Current	25	75	*	*
d. Pregnancy and childbirth				
Current	12	88	0	*
e. Food safety or recalls				
Current	19	80	*	*

¹³ Prior to the current survey, question wording was: "Now, we'd like to ask if you've looked for information ONLINE about certain health or medical issues. Specifically, have you ever looked online for... [INSERT ITEM]?" List of items may vary from survey to survey. The phrase "in the last 12 months" was added in the 2012 survey.

f.	Drug safety or recalls				
	Current	16	84	*	*
g.	Medical test results				
	Current	15	85	*	*
h.	How to lose weight or how to control your weight				
	Current	27	73	*	*
i.	How to reduce your health care costs				
	Current	11	89	*	*
j.	Caring for an aging relative or friend				
	Current	14	86	*	*
k.	A drug you saw advertised				
	Current	16	84	*	*
l.	Any other health issue				
	Current	20	79	*	*
	Total yes to any item above	72			
	Total no to all items	28			

Q7 Thinking about the LAST time you went online for health or medical information... Did you go online to look for information related to YOUR OWN health or medical situation or SOMEONE ELSE'S health or medical situation?

Based on online health seekers

	CURRENT		SEPT 2010	DEC 2008	AUGUST 2006	DEC 2002
%	39	Own	36	41	36	37
	39	Someone else's	48	43	48	49
	15	Both (VOL.)	11	9	8	8
	3	Don't know	4	4	8	7
	3	Refused	2	2	--	--
	[n=1,741]		[n=1,655]	[n=1,356]	[n=1,594]	[n=1,017]

Q8 Still thinking about the LAST time you went online to look for health information... How did you begin looking? Did you start... [READ 1-4 IN ORDER]

Based on online health seekers [N=1,741]

	<u>CURRENT</u>	
%	77	At a search engine such as Google, Bing or Yahoo
	13	At a site that specializes in health information, like WebMD
	2	At a more general site like Wikipedia, that contains information on all kinds of topics, OR
	1	At a social network site like Facebook?
	3	(VOL.) Other (SPECIFY)
	2	(VOL.) Don't know
	2	(VOL.) Refused

There is no Question Q9.

Q10 When looking for health information online, have you ever been asked to PAY for access to something you wanted to see on the internet?

Based on online health seekers [N=1,741]

	<u>CURRENT</u>	
%	26	Yes
	73	No
	1	Don't know
	*	Refused

Q11 The last time you were asked to PAY to access health content online, what did you do? Did you... [READ 1-3; READ CATEGORIES IN REVERSE ORDER FOR HALF THE SAMPLE]

Based on online health seekers who have been asked to pay for health content online [N=456]

	<u>CURRENT</u>	
%	2	Pay for access
	83	Try to find the same information somewhere else
	13	Give up
	1	(VOL.) Other
	*	(VOL.) Don't know
	*	(VOL.) Refused

Q12 Have you ever gone online specifically to try to figure out what medical condition you or someone else might have?

Based on online health seekers [N=1,741]

	<u>CURRENT</u>	
%	59	Yes
	40	No
	*	Don't know
	*	Refused

Q13 Did the information you found online lead you to think that this was a condition that needed the attention of a doctor or other medical professional, or that it was something you could take care of at home?

Based on online health seekers who have gone online to figure out what medical condition they or someone else might have [N=1,003]

	<u>CURRENT</u>	
%	46	Needed attention of doctor
	38	Could take care of at home
	11	Both/in-between (VOL.)
	4	Don't know
	1	Refused

Q14 Did you happen to talk with a medical professional about what you found online?

Based on online health seekers who have gone online to figure out what medical condition they or someone else might have [N=1,003]

	<u>CURRENT</u>	
%	53	Yes
	46	No
	1	Don't know
	1	Refused

Q15 Did a medical professional confirm what you thought the condition was with a medical diagnosis, did they offer a different medical opinion or diagnosis, or did you not visit a doctor or other medical professional for a diagnosis?

Based on online health seekers who have gone online to figure out what medical condition they or someone else might have [N=1,003]

	<u>CURRENT</u>	
%	41	Yes, confirmed
	18	No, did not confirm/offered different diagnosis
	35	Did not visit a doctor or medical professional for a diagnosis
	2	Confirmed part but not all of R's diagnosis (VOL.)
	1	Medical professional was unable to diagnose (VOL.)
	1	Don't know
	1	Refused

Q16 Apart from looking for information online, there are many different activities related to health and medical issues a person might do on the internet. I'm going to read a list of online health-related activities you may or may not have done in the last 12 months. Just tell me if you happened to do each one, or not. (First,) in the last 12 months, have you... [INSERT ITEM; RANDOMIZE]? In the last 12 months, have you...[INSERT ITEM]?

	YES	NO	DON'T KNOW	REFUSED
a. Signed up to receive email updates or alerts about health or medical issues Current internet users [N=2,392]	11	89	*	*
b. Read or watched someone else's commentary or personal experience about health or medical issues online Current internet users	26	74	*	*
c. Gone online to find others who might have health concerns similar to yours Current internet users	16	84	*	*
d. Downloaded forms online or applied for health insurance online, including private insurance, Medicare, or Medicaid Current internet users	12	88	*	0

Q17 Still thinking just about the last 12 months, have you posted a health-related question online or shared your own personal health experience online in any way?

Based on all internet users [N=2,392]

	CURRENT	
%	8	Yes
	92	No
	*	Don't know
	0	Refused

Q18 And what was it that you posted or shared online? Was it a specific QUESTION about your health, a COMMENT or STORY about your personal health experience, or BOTH a question and a comment?

Based on internet users who have posted about a health topic or shared a health experience online [N=173]

	<u>CURRENT</u>	
%	19	Specific health question
	40	Comments/Stories about personal health experiences
	38	Both
	2	Neither/Something else (VOL.)
	1	Don't know
	0	Refused

Q19 And the LAST time you posted or shared health material online, did you post it somewhere specifically to get feedback from a health professional, or did you post it somewhere it would be read by a more general audience of friends or other internet users?

Based on internet users who have posted about a health topic or shared a health experience online [N=173]

	<u>CURRENT</u>	
%	11	Health professional
	78	More general audience
	4	Both (VOL.)
	5	Neither/Something else (VOL.)
	1	Don't know
	0	Refused

Q20 Thinking again about health-related activities you may or may not do online, have you... [INSERT ITEM; RANDOMIZE]? (Next,) have you...[INSERT ITEM]?¹⁴

	YES	NO	DON'T KNOW	REFUSED
a. Consulted online rankings or reviews of doctors or other providers ¹⁵				
Current internet users [N=2,392]	17	83	*	*
Sept 2010 internet users [N=2,065]	16	84	0	*
b. Consulted online rankings or reviews of hospitals or other medical facilities ¹⁶				
Current internet users	14	86	*	0
Sept 2010 internet users	15	85	0	*
c. Consulted online reviews of particular drugs or medical treatments				
Current internet users	18	82	1	*
Sept 2010 internet users	24	76	*	*
d. Posted a review online of a doctor				
Current internet users	4	96	0	0
Sept 2010 internet users	4	95	0	*
e. Posted a review online of a hospital				
Current internet users	3	97	*	*
Sept 2010 internet users	3	97	0	*
f. Posted your experiences with a particular drug or medical treatment online				
Current internet users	3	97	*	0

¹⁴ Current question was asked of all internet users. September 2010 trend question was also asked of all internet users, with items asked in rotated order. December 2008 trend question was asked of online health seekers, with the following question wording: "There are many different activities related to health and medical issues a person might do on the internet. I'm going to read a list of things you may or may not have ever done online related to health and medical issues. Just tell me if you happened to do each one, or not. Have you... [INSERT ITEM; ROTATE]?"

¹⁵ December 2008 trend item wording was "Consulted rankings or reviews online of doctors or other providers"

¹⁶ December 2008 trend item wording was "Consulted rankings or reviews online of hospitals or other medical facilities"

[READ TO CELL PHONE OWNERS:] Now thinking about how you might use your cell phone to help manage your health...

Q21 Do you receive any TEXT updates or alerts about health or medical issues, such as from your doctors or pharmacists?

Based on cell phone owners who text message [N=1,896]

	<u>CURRENT</u>	
%	9	Yes
	91	No
	*	Don't know
	*	Refused

Q22 On your cell phone, do you happen to have any software applications or "apps" that help you track or manage your health, or not?

Based on cell phone owners

	<u>CURRENT</u>		<u>SEPT 2010</u>
%	11	Yes	9
	88	No	90
	1	Don't know	1
	*	Refused	*
	[n=2,581]		[n=2,485]

Q23 What kind of health apps do you currently have on your phone? [IF NECESSARY, CLARIFY: What health issue or topic do your apps deal with?] [DO NOT READ; PRECODED OPEN-END]

Based on those who have health apps on their cell phone [N=254]

	<u>CURRENT</u>	
%	38	Exercise, fitness, pedometer or heart rate monitoring (includes specific types of exercise like running, ab workouts, yoga, etc.)
	31	Diet, food, calorie counter
	12	Weight
	7	Period or menstrual cycle
	5	Blood pressure
	4	WebMD
	3	Pregnancy
	2	Blood sugar or diabetes
	2	Medication management (tracking, alerts, etc.)
	*	Mood
	*	Sleep
	14	Other (SPECIFY)
	6	Don't know
	*	Refused

Note: Total may exceed 100% due to multiple responses.

Q24 Now thinking about your health overall... Do you currently keep track of your own weight, diet, or exercise routine, or is this not something you currently do?

	<u>CURRENT</u>	
%	60	Yes, keep track
	39	No, not something R currently does
	*	Don't know
	*	Refused

Q25 How about any other health indicators or symptoms? Do you happen to track your own blood pressure, blood sugar, sleep patterns, headaches, or any other indicator?

	<u>CURRENT</u>	
%	33	Yes
	67	No
	*	Don't know
	*	Refused

CARE10 Turning again to the UNPAID care you provide to family, friends or others... Do you happen to keep track of any health indicators or symptoms for any of the people you care for?

Based on all caregivers [N=1,171]

	<u>CURRENT</u>	
%	31	Yes
	69	No
	*	Don't know
	*	Refused

Q26 Thinking about the health indicator you pay the MOST attention to, either for yourself or someone else, how do you keep track of changes? Do you use... [READ 1-6]

Based on those who track a health indicator for themselves or others [N=2,183]

	<u>CURRENT</u>	
%	34	Paper, like a notebook or journal
	5	A computer program, like a spreadsheet
	1	A website or other online tool
	7	An app or other tool on your phone or mobile device
	8	A medical device, like a glucose meter
	49	Or do you keep track just in your head?
	2	(VOL.) Other (SPECIFY)
	2	(VOL.) Don't know
	1	(VOL.) Refused

Note: Total may exceed 100% due to multiple responses.

Q27 How often do you update your records or notes about this health indicator? Do you do this on a regular basis, or only when something comes up or changes?

Based on those who track a health indicator for themselves or others [N=2,183]

	<u>CURRENT</u>	
%	46	Regular basis
	49	Only when something comes up or changes
	2	Don't know
	2	Refused

Q27a Do you update this information... [READ 1-6]

Based on those who track a health indicator for themselves or others on a regular basis [N=1,053]

	<u>CURRENT</u>	
%	13	Several times a day
	23	About once a day
	15	3-5 days a week
	23	1-2 days a week
	16	Once or twice a month
	9	Less than once a month
	1	(VOL.) Don't know
	1	(VOL.) Refused

Q28 Do you share these health tracking records or notes with anyone, either online or offline?

Based on those who track a health indicator for themselves or others [N=2,183]

	<u>CURRENT</u>	
%	34	Yes
	65	No
	*	Don't know
	*	Refused

Q29 Who do you share this information with? [PRECODED OPEN-END]

Based on those who share health tracking records or notes with others [N=761]

	<u>CURRENT</u>	
%	52	Health or medical professional (includes doctor, nurse, therapist, physician's assistant)
	22	Respondent's spouse/partner
	11	Other Family member/Family relationship
	8	Friend
	7	Respondent's parent
	7	Respondent's child
	5	Respondent's brother/sister/sibling
	1	Member of Group: Church, community association, volunteer group
	*	Personal trainer or health coach
	5	Other (SPECIFY)
	*	Don't know
	0	Refused

Note: Total may exceed 100% due to multiple responses.

Q30 In which of the following ways, if any, has tracking this health indicator affected your own health care routine or the way you care for someone else? (First,) has it... [INSERT ITEM; RANDOMIZE]?

Based on those who track a health indicator for themselves or others [N=2,183]

	<u>YES</u>	<u>NO</u>	<u>DON'T KNOW</u>	<u>REFUSED</u>
a. Affected a decision about how to treat an illness or condition	34	64	2	1
b. Changed your overall approach to maintaining your health or the health of someone you help take care of	46	53	1	1
c. Led you to ask a doctor new questions, or to get a second opinion from another doctor	40	59	*	1

[READ TO ALL:] A few last questions for statistical purposes only...

INS1 Now I would like to ask you about any health insurance you CURRENTLY have that helps pay for the cost of health care. I'm going to read a list of a few types of health insurance, and I'd like you to tell me which of these you have, if any. (First,) are you now PERSONALLY covered by [INSERT ITEMS IN ORDER]?

[IF RESPONDENT NOT SURE WHICH INSURANCE IS INCLUDED: Please think about insurance plans that cover the costs of doctor and hospital bills IN GENERAL, and NOT those that cover ONLY dental or eye care or the costs of caring for specific diseases.]

[IF RESPONDENTS TRY TO TELL TYPE THEY HAVE INSTEAD OF GOING THROUGH THE LIST: I'm sorry but I have to ask about each type of insurance for the survey. Just tell me 'no' if you don't have this type.]

	YES	NO	DON'T KNOW	REFUSED
a. Private health insurance offered through an employer or union [IF "NO": This could be insurance through a current job, a former job, your job or someone else's job.]	51	47	1	1
b. A private health insurance plan that you bought yourself	17	82	1	1
c. Medicaid, [IF STATE CALIFORNIA: Medi-Cal], or some other type of state medical assistance for low-income people	14	85	1	*
d. Medicare, the government program that pays health care bills for people over age 65 and for some disabled people	21	78	1	*
<i>Item E: Based on those who are not insured through private health insurance, Medicaid, or Medicare [N=526]</i>				
e. Health insurance through ANY other source, including military or veteran's coverage	12	87	*	1

INS2 Medicare is health insurance coverage most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program — like the plans called H-M-Os. Are you now covered by Medicare or by ANY Medicare plan?

Based on those age 65 and older who are not covered by Medicare [N=82]

	CURRENT	
%	38	Yes, covered
	56	No, not covered
	3	Don't know
	3	Refused

INS3 Does this mean you personally have NO health insurance now that would cover your doctor or hospital bills?

Based on those who are not covered by any health insurance or are undesignated [N=450]

	<u>CURRENT</u>	
%	91	I do NOT have health insurance
	7	I HAVE some kind of health insurance
	1	Don't know
	2	Refused

SUMMARY OF INSURANCE STATUS (BASED ON INS1, INS2, INS3)

	<u>CURRENT</u>	
%	82	Insured
	18	Not insured

The remaining demographic questions are not reported in this topline.

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- ⁱ April 2012 trends based on the Spring Tracking Survey 2012, conducted March 15–April 3, 2012 [N=2,254, including 903 cell phone interviews].
- ⁱⁱ February 2012 trends based on the Winter Tracking Survey 2012, conducted January 20–February 19, 2012 [N=2,253, including 901 cell phone interviews].
- ⁱⁱⁱ December 2011 trends based on the Gates Reading Habits Survey 2011, conducted November 16–December 21, 2011 among those age **16 or older** [n=2,986 people age 16+, including an oversample of 317 e-Reader only owners, 300 tablet computer only owners and 119 e-Reader/tablet computer owners].
- ^{iv} August 2011 trends based on the August Tracking Survey 2011, conducted July 25 – August 26, 2011 [n=2,260, including 916 cell phone interviews].
- ^v May 2011 trends based on the Spring Tracking Survey 2011, conducted April 26 – May 22, 2011 [N=2,277, including 755 cell phone interviews].
- ^{vi} September 2010 trends based on the September Health Tracking Survey 2010, conducted August 9 – September 13, 2010 [N=3,001, including 1,000 cell phone interviews].
- ^{vii} May 2010 trends based on the Spring Change Assessment 2010 survey, conducted April 29 – May 30, 2010 [N=2,252, including 744 cell phone interviews].
- ^{viii} September 2009 trends based on the September Tracking 2009 survey, conducted August 18 – September 14, 2009 [N=2,253, including 560 cell phone interviews].
- ^{ix} April 2009 trends based on the Spring 2009 Tracking survey, conducted March 26–April 19, 2009 [N=2,253, including 561 cell phone interviews].
- ^x December 2008 trends based on the Fall Tracking survey, conducted November 19–December 20, 2008 [N=2,253, including 502 cell phone interviews]. Trends do not include California oversample.
- ^{xi} August 2012 trends based on the Civic Engagement Tracking Survey 2012, conducted July 16–August 7, 2012 [N=2,253, including 900 cell phone interviews].
- ^{xii} January 2011 trends based on the Pew Internet Project/Project for Excellence in Journalism/Knight Foundation “Local News survey,” conducted January 12–25, 2011 [N=2,251, including 750 cell phone interviews].
- ^{xiii} December 2010 trends based on the Social Side of the Internet survey, conducted November 23–December 21, 2010 [N=2,303, including 748 cell phone interviews].
- ^{xiv} November 2010 trends based on the Post-Election Tracking Survey 2010, conducted November 3–24, 2010 [N=2,257, including 755 cell phone interviews].
- ^{xv} January 2010 trends based on the Online News survey, conducted December 28, 2009 – January 19, 2010 [N=2,259, including 562 cell phone interviews].
- ^{xvi} December 2009 trends based on the Fall Tracking “E-Government” survey, conducted November 30 – December 27, 2009 [N=2,258, including 565 cell phone interviews].
- ^{xvii} November 2008 trends based on the Post-Election 2008 Tracking survey, conducted November 20–December 4, 2008 [N=2,254].
- ^{xviii} August 2008 trends based on the August Tracking 2008 survey, conducted August 12–31, 2008 [N=2,251].
- ^{xix} July 2008 trends based on the Personal Networks and Community survey, conducted July 9–August 10, 2008 [N=2,512, including 505 cell phone interviews].
- ^{xx} May 2008 trends based on the Spring Tracking 2008 survey, conducted April 8–May 11, 2008 [N=2,251].
- ^{xxi} April 2008 trends based on the Networked Workers survey, conducted March 27–April 14, 2008. Most questions were asked only of full- or part-time workers [N=1,000], but trend results shown here reflect the total sample [N=2,134].
- ^{xxii} January 2008 trends based on the Networked Families survey, conducted December 13, 2007–January 13, 2008 [N=2,252].
- ^{xxiii} December 2007 trends based on the Annual Gadgets survey, conducted October 24–December 2, 2007 [N=2,054, including 500 cell phone interviews].

^{xxiv} September 2007 trends based on the Consumer Choice survey, conducted August 3-September 5, 2007 [N=2,400, oversample of 129 cell phone interviews].

^{xxv} February 2007 trends based on daily tracking survey conducted February 15-March 7, 2007 [N=2,200].

^{xxvi} December 2006 trends based on daily tracking survey, conducted November 30 - December 30, 2006 [N=2,373].

^{xxvii} November 2006 trends based on Post-Election tracking survey, conducted Nov. 8-Dec. 4, 2006 [N=2,562]. This includes an RDD sample [N=2,362] and a cell phone only sample [N=200]. Results reflect combined samples, where applicable.

^{xxviii} August 2006 trends based on daily tracking survey, conducted August 1-31, 2006 [N=2,928].

^{xxix} April 2006 trends based on the Annual Gadgets survey, conducted Feb. 15-Apr. 6, 2006 [N=4,001].

^{xxx} February 2006 trends based on the Exploratorium Survey, conducted Jan. 9-Feb. 6, 2006 [N=2,000].