

Topline questionnaire

Pew Research Center
Mobile Technology and Its Social Impact Survey 2018
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Methodological notes:

- Survey results are based on national samples. For further details on sample designs, see the Methodology section and our [international survey methods database](#).
- Due to rounding, percentages may not total 100%. The topline “total” columns show 100% because they are based on unrounded numbers.
- Not all questions included in the Mobile Technology and Its Social Impact Survey 2018 are presented in this topline. Omitted questions have either been previously released or will be released in future reports.

	Q20a. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to ____ — yes or no? a. send text messages				
	Yes	No	DK/Refused	Total	N=
Colombia	69	31	0	100	2332
India	42	54	4	100	3005
Jordan	80	20	0	100	2434
Kenya	85	15	0	100	2449
Lebanon	82	18	0	100	2272
Mexico	85	15	0	100	1857
Philippines	93	6	0	100	1969
South Africa	84	16	0	100	2365
Tunisia	54	45	0	100	2442
Venezuela	94	6	0	100	2074
Vietnam	72	28	0	100	2475

	Q20b. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to ____ — yes or no? b. take pictures or video				
	Yes	No	DK/Refused	Total	N=
Colombia	76	24	0	100	2332
India	45	51	4	100	3005
Jordan	74	26	0	100	2434
Kenya	59	41	0	100	2449
Lebanon	82	18	0	100	2272
Mexico	78	22	0	100	1857
Philippines	65	35	0	100	1969
South Africa	71	29	0	100	2365
Tunisia	51	49	0	100	2442
Venezuela	69	31	0	100	2074
Vietnam	68	32	0	100	2475

	Q20c. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to ____ — yes or no? c. look for or apply for a job				
	Yes	No	DK/Refused	Total	N=
Colombia	39	60	0	100	2332
India	20	76	5	100	3005
Jordan	29	70	0	100	2434
Kenya	45	55	0	100	2449
Lebanon	25	74	1	100	2272
Mexico	49	50	0	100	1857
Philippines	49	51	0	100	1969
South Africa	44	56	0	100	2365
Tunisia	21	79	0	100	2442
Venezuela	50	50	0	100	2074
Vietnam	28	71	1	100	2475

	Q20d. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to ____ — yes or no? d. buy or sell goods				
	Yes	No	DK/Refused	Total	N=
Colombia	24	76	0	100	2332
India	19	75	5	100	3005
Jordan	29	70	0	100	2434
Kenya	45	55	0	100	2449
Lebanon	37	63	0	100	2272
Mexico	32	67	0	100	1857
Philippines	36	64	0	100	1969
South Africa	24	76	0	100	2365
Tunisia	30	70	0	100	2442
Venezuela	35	65	0	100	2074
Vietnam	39	60	1	100	2475

	Q20e. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to ____ — yes or no? e. learn something important for work or school				
	Yes	No	DK/Refused	Total	N=
Colombia	61	38	0	100	2332
India	27	68	6	100	3005
Jordan	59	41	0	100	2434
Kenya	56	44	0	100	2449
Lebanon	52	48	1	100	2272
Mexico	75	25	0	100	1857
Philippines	69	31	0	100	1969
South Africa	62	38	0	100	2365
Tunisia	51	49	0	100	2442
Venezuela	61	39	0	100	2074
Vietnam	47	52	1	100	2475

	Q20f. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to ____ — yes or no? f. look up information about government services				
	Yes	No	DK/Refused	Total	N=
Colombia	30	69	1	100	2332
India	28	67	5	100	3005
Jordan	39	61	0	100	2434
Kenya	37	63	0	100	2449
Lebanon	27	72	1	100	2272
Mexico	42	57	0	100	1857
Philippines	54	46	0	100	1969
South Africa	40	60	0	100	2365
Tunisia	25	75	0	100	2442
Venezuela	49	51	0	100	2074
Vietnam	27	72	1	100	2475

	Q20g. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to ____ — yes or no? g. look up information about health and medicine for you or your family				
	Yes	No	DK/Refused	Total	N=
Colombia	66	34	0	100	2332
India	28	67	5	100	3005
Jordan	70	30	0	100	2434
Kenya	42	58	0	100	2449
Lebanon	61	38	0	100	2272
Mexico	70	30	0	100	1857
Philippines	68	31	0	100	1969
South Africa	49	51	1	100	2365
Tunisia	54	46	0	100	2442
Venezuela	68	32	0	100	2074
Vietnam	59	41	0	100	2475

	Q20h. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to ____ — yes or no? h. get news and information about politics				
	Yes	No	DK/Refused	Total	N=
Colombia	45	55	0	100	2332
India	28	66	6	100	3005
Jordan	55	44	1	100	2434
Kenya	48	51	0	100	2449
Lebanon	51	47	2	100	2272
Mexico	51	48	0	100	1857
Philippines	51	49	0	100	1969
South Africa	40	60	0	100	2365
Tunisia	31	69	0	100	2442
Venezuela	47	52	0	100	2074
Vietnam	35	63	2	100	2475

	Q20i. ASK MOBILE PHONE AND SOCIAL MEDIA USERS ONLY: In the past 12 months, have you used your mobile phone to ____ — yes or no? i. post pictures or videos to social media				
	Yes	No	DK/Refused	Total	N=
Colombia	65	35	0	100	1761
India	75	24	2	100	1281
Jordan	72	28	0	100	2003
Kenya	67	33	0	100	1359
Lebanon	71	28	1	100	2152
Mexico	56	44	0	100	1500
Philippines	69	31	0	100	1336
South Africa	70	30	0	100	1616
Tunisia	63	36	0	100	1473
Venezuela	62	37	0	100	1494
Vietnam	75	24	1	100	1896

	Q20j. ASK MOBILE PHONE AND SOCIAL MEDIA USERS ONLY: In the past 12 months, have you used your mobile phone to ____ — yes or no? j. post your thoughts on social media about an issue that's important to you				
	Yes	No	DK/Refused	Total	N=
Colombia	53	47	0	100	1761
India	57	38	5	100	1281
Jordan	31	68	0	100	2003
Kenya	61	38	0	100	1359
Lebanon	41	58	1	100	2152
Mexico	45	55	0	100	1500
Philippines	56	44	0	100	1336
South Africa	59	40	0	100	1616
Tunisia	46	54	0	100	1473
Venezuela	59	41	0	100	1494
Vietnam	61	39	0	100	1896

	Q22. ASK FACEBOOK USERS ONLY: How many of your 'friends' on Facebook are people you see in person regularly — all of them, most of them, about half of them, a few of them, or none of them?							
	None of them	A few of them	About half of them	Most of them	All of them	DK/Refused	Total	N=
Colombia	5	38	26	25	6	0	100	1486
India	7	56	14	18	4	1	100	1036
Jordan	4	36	17	32	10	0	100	1719
Kenya	4	53	14	25	4	0	100	1219
Lebanon	6	47	19	22	6	0	100	1744
Mexico	6	35	18	28	12	1	100	1285
Philippines	2	44	23	24	7	0	100	1378
South Africa	3	39	26	24	7	0	100	1246
Tunisia	4	43	20	24	9	0	100	1434
Venezuela	3	33	18	39	8	0	100	1516
Vietnam	3	50	30	11	6	0	100	1872

	Q23. ASK MOBILE PHONE USERS ONLY: How many of the people you call or text on your mobile phone are people you see in person regularly — all of them, most of them, about half of them, a few of them, or none of them?							
	None of them	A few of them	About half of them	Most of them	All of them	DK/Refused	Total	N=
Colombia	10	28	16	29	16	1	100	2332
India	11	47	18	14	5	4	100	3005
Jordan	1	25	14	34	24	1	100	2434
Kenya	9	45	14	25	6	2	100	2449
Lebanon	3	24	19	38	16	1	100	2272
Mexico	11	31	13	28	17	1	100	1857
Philippines	3	46	19	22	10	0	100	1969
South Africa	4	29	23	33	12	0	100	2365
Tunisia	10	37	15	23	15	1	100	2442
Venezuela	3	22	12	46	16	0	100	2074
Vietnam	1	38	30	18	13	0	100	2475

	Q38a. In your daily life, how often do you interact with the following kinds of people — frequently, occasionally, rarely or never? a. people who have different religious views than you					
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total
Colombia	19	19	26	36	0	100
India	17	18	40	19	7	100
Jordan	41	13	28	17	1	100
Kenya	17	33	17	32	1	100
Lebanon	13	10	37	36	3	100
Mexico	25	29	15	31	1	100
Philippines	17	33	34	16	0	100
South Africa	13	18	28	41	1	100
Tunisia	43	19	24	14	1	100
Venezuela	9	18	26	47	1	100
Vietnam	30	23	30	13	3	100

	Q38b. In your daily life, how often do you interact with the following kinds of people — frequently, occasionally, rarely or never? b. people who are of a different race or ethnicity than you					
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total
Colombia	27	19	23	30	0	100
India	14	13	43	23	8	100
Jordan	34	14	28	23	1	100
Kenya	14	34	16	35	0	100
Lebanon	16	24	33	24	3	100
Mexico	40	29	14	16	1	100
Philippines	26	35	27	11	1	100
South Africa	15	19	29	37	1	100
Tunisia	40	19	23	17	1	100
Venezuela	18	22	22	38	1	100
Vietnam	34	30	24	9	3	100

	Q38c. In your daily life, how often do you interact with the following kinds of people — frequently, occasionally, rarely or never? c. people who support different political parties than you					
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total
Colombia	29	20	23	27	1	100
India	21	18	33	15	13	100
Jordan	77	8	6	3	6	100
Kenya	21	33	15	29	2	100
Lebanon	17	12	32	34	5	100
Mexico	30	29	14	26	1	100
Philippines	23	33	32	11	1	100
South Africa	21	17	25	34	2	100
Tunisia	56	15	15	13	2	100
Venezuela	13	24	22	39	1	100
Vietnam	51	24	15	5	6	100

	Q38d. In your daily life, how often do you interact with the following kinds of people — frequently, occasionally, rarely or never? d. people who are of a different income level than you					
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total
Colombia	18	17	26	38	0	100
India	12	13	43	24	7	100
Jordan	11	8	32	48	1	100
Kenya	13	35	19	33	0	100
Lebanon	13	6	33	46	2	100
Mexico	27	26	14	32	1	100
Philippines	15	34	36	14	1	100
South Africa	17	15	27	39	1	100
Tunisia	23	18	29	30	0	100
Venezuela	11	22	22	44	1	100
Vietnam	12	13	44	29	1	100