

Topline questionnaire

2017 PEW RESEARCH CENTER'S AMERICAN TRENDS PANEL
WAVE 24 JANUARY
FINAL TOPLINE
January 9 – January 23, 2017
TOTAL N=4,248¹⁰

ASK ALL:

PROB1

Thinking of some experiences that might happen to people when they use the internet, how much of a problem, if at all, are the following? **[RANDOMIZE]**

		<u>Major problem</u>	<u>Minor problem</u>	<u>Not a problem</u>	<u>No Answer</u>
a.	People being harassed or bullied Jan 9-Jan 23, 2017	62	33	5	1
b.	Privacy violations such as identity theft or stolen information Jan 9-Jan 23, 2017	77	21	2	0
c.	People seeing false or inaccurate information Jan 9-Jan 23, 2017	73	24	3	0
d.	People spending too much time online Jan 9-Jan 23, 2017	62	30	8	0

ASK ALL INTERNET USERS (F_INTUSER_FINAL=1) [N=4,165]:

ON3

When you think about your online experience compared with offline experiences, would you say... **[RANDOMIZE]**

		<u>Yes</u>	<u>No</u>	<u>No Answer</u>
a.	The online environment allows people to be more anonymous Jan 9-Jan 23, 2017	86	13	1
	May 30-Jun 30, 2014	62	36	2
b.	The online environment allows people to be more critical of others Jan 9-Jan 23, 2017	93	7	1
	May 30-Jun 30, 2014	92	7	1
c.	The online environment allows people to be more supportive of others Jan 9-Jan 23, 2017	64	35	1
	May 30-Jun 30, 2014	68	31	2

¹⁰

The Wave 24 survey was administered exclusively in web mode. The survey included N=206 previous mail mode panelists that were converted to web and were provided an internet-enabled tablet if necessary.

ASK ALL:

ACCEPT1 Compared with the way people behave offline, do you think that people ONLINE are generally...

Jan 9-

Jan 23

2017

13	MORE accepting of people who are different from them
47	LESS accepting of people who are different from them
39	About the same as they are offline
1	No Answer

ASK ALL:**RANDOMIZE JOKE1 AND CHOICE1**

JOKE1 Which comes closer to your view, even if neither is exactly right? **[RANDOMIZE]**

Jan 9-

Jan 23

2017

43	Offensive content online is too often excused as not a big deal
56	Many people take offensive content they see online too seriously
2	No Answer

ASK ALL:

CHOICE1 Which do you think is more important? **[RANDOMIZE]**

Jan 9-

Jan 23

2017

45	People being able to speak their minds freely online
53	People being able to feel welcome and safe online
1	No Answer

ASK ALL:

ANON1 Many people online post things without using their real name or photo. Do you think that people posting online anonymously... **[RANDOMIZE]**

		<u>Yes</u>	<u>No</u>	<u>No Answer</u>
a.	Makes people feel more private and secure Jan 9-Jan 23, 2017	77	22	1
b.	Allows people to discuss sensitive topics without fear of embarrassment Jan 9-Jan 23, 2017	85	14	1
c.	Is important to protecting freedom			

	of speech Jan 9-Jan 23, 2017	59	40	1
d.	Enables people to be cruel or harass one another Jan 9-Jan 23, 2017	89	11	1
e.	Makes it hard to trust what people share Jan 9-Jan 23, 2017	83	16	1

ASK ALL:

RESP1

How much have you heard about the issue of online harassment?

Jan 9- Jan 23 <u>2017</u>	
33	A great deal
47	Some
14	A little
6	None
0	No Answer

ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3)**[N=4,088]:**

RESP2

How much of a role, if any, do you think each of the following groups should have in addressing online harassment? **[RANDOMIZE]**

		Major <u>role</u>	Minor <u>role</u>	<u>No role</u>	No <u>Answer</u>
a.	Other users who witness the behavior Jan 9-Jan 23, 2017	64	30	5	1
b.	Online services such as social media platforms or other websites Jan 9-Jan 23, 2017	68	24	7	1
c.	Elected officials Jan 9-Jan 23, 2017	34	43	23	1
d.	Law enforcement Jan 9-Jan 23, 2017	52	39	9	1

ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3)**[N=4,088]:****RANDOMIZE RESP3 AND RESP4**

RESP3 Thinking about online services, such as social media platforms or other websites...which statement best describes your view, even if neither is exactly right? **[RANDOMIZE]**

Jan 9-

Jan 23

2017

16

Online services should not be responsible for the content users post or share on their site, even when it's harassing

84

Online services have a responsibility to step in when harassing behavior occurs on their site

0

No Answer

ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3)**[N=4,088]:**

RESP4 Do you think law enforcement takes incidents of online harassment seriously enough, or not?

Jan 9-

Jan 23

2017

20

Yes, takes it seriously enough

45

No, does not take it seriously enough

34

Not sure

0

No Answer

ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3)**[N=4,088]:**

RESP6 From what you know, what do you think is the MOST effective way to address online harassment? **[RANDOMIZE ITEMS; ITEM e always last]**

Jan 9-

Jan 23

2017

16

Peer pressure from other users

8

Increased focus and attention from law enforcement

37

Better policies and tools from online companies

33

Stronger laws against online harassment and abuse

6

Something else [TEXT BOX]

0

No Answer

ASK ALL:

UNTRUE1 Has someone ever posted something about you online that was not true?

Jan 9-
Jan 23
2017

26	Yes
73	No
2	No Answer

ASK IF YES TO UNTRUE1 (UNTRUE1=1) [N=972]:UNTRUE2 Thinking about the untrue post or posts that were made about you online, what did they have to do with? [**RANDOMIZE ITEMS; ITEM i always last**] [*Check all that apply*]

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Your character or reputation Jan 9-Jan 23, 2017	66	34
b.	Your job performance or skills Jan 9-Jan 23, 2017	17	83
c.	Your sexual identity Jan 9-Jan 23, 2017	11	89
d.	Your religion Jan 9-Jan 23, 2017	12	88
e.	Your political views Jan 9-Jan 23, 2017	25	75
f.	Your gender identity Jan 9-Jan 23, 2017	6	94
g.	Your health or medical history Jan 9-Jan 23, 2017	11	89
h.	Your relationship or sexual history Jan 9-Jan 23, 2017	34	66
i.	Other [TEXT BOX] Jan 9-Jan 23, 2017	11	89

ASK IF YES TO UNTRUE1 (UNTRUE1=1) [N=972]:

UNTRUE3 What impact did this have on you, if any? **[RANDOMIZE ITEMS; ITEMS j and k always last]** *[Check all that apply]*

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Trouble finding a job Jan 9-Jan 23, 2017	7	93
b.	Problems at your job Jan 9-Jan 23, 2017	8	92
c.	Trouble finding housing Jan 9-Jan 23, 2017	1	99
d.	Problems with romantic relationships Jan 9-Jan 23, 2017	15	85
e.	Problems with your friends or family Jan 9-Jan 23, 2017	25	75
f.	Problems at school Jan 9-Jan 23, 2017	8	92
g.	Damage to your reputation Jan 9-Jan 23, 2017	30	70
h.	Financial loss Jan 9-Jan 23, 2017	5	95
i.	Mental or emotional stress Jan 9-Jan 23, 2017	35	65
j.	Something else [TEXT BOX] Jan 9-Jan 23, 2017	5	95
k.	None of these [EXCLUSIVE PUNCH] Jan 9-Jan 23, 2017	34	66

ASK IF YES TO UNTRUE1 (UNTRUE1=1) [N=972]:

UNTRUE4 Did you try to get the untrue information corrected or removed?

Jan 9- Jan 23 <u>2017</u>	
49	Yes
47	No
4	No Answer

ASK IF YES TO UNTRUE4 (UNTRUE4=1) [N=488]:

UNTRUE5 Did the untrue information get corrected or removed?

Jan 9-
Jan 23
2017

39	Yes, and it was easy to do
33	Yes, but it was difficult to do
28	No
0	No Answer

RANDOMIZE ITEMS**ASK ALL INTERNET USERS (F_INTUSER_FINAL=1) [N=4,165]:**

EXP1 How much, if anything, have you heard about the following behaviors that might occur online?

		<u>A great deal</u>	<u>Some</u>	<u>A little</u>	<u>None</u>	<u>No Answer</u>
a.	Doxing (posting someone's personal information without their consent) Jan 9-Jan 23, 2017	17	33	24	26	1
b.	Swatting (calling in a fake emergency so that police will be sent to someone's house) Jan 9-Jan 23, 2017	9	22	24	44	1
c.	Hacking (illegally accessing someone's online accounts to collect personal information or impersonate them) Jan 9-Jan 23, 2017	58	29	8	5	1
d.	Trolling (intentionally provoking people for the purpose of upsetting them) Jan 9-Jan 23, 2017	42	30	14	13	1

**IF HAVE HEARD AT LEAST A LITTLE TO ANY IN EXP1 (EXP1 A-D=1-3) [N=4,082]
ONLY DISPLAY ITEMS THAT WERE SELECTED IN EXP1, RANDOMIZE**

EXP2 Have any of these ["Has this" if only selected "heard at least a little" to one in EXP1] ever happened to you, personally? *[Check all that apply]*

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Doxing Jan 9-Jan 23, 2017	3	97
b.	Swatting Jan 9-Jan 23, 2017	Data not reported	
c.	Hacking Jan 9-Jan 23, 2017	19	81
d.	Trolling Jan 9-Jan 23, 2017	19	81
e.	None of these [EXCLUSIVE PUNCH] Jan 9-Jan 23, 2017	66	34

**ASK ALL INTERNET USERS (F_INTUSER_FINAL=1) [N=4,165]:
RANDOMIZE ITEMS**

EXP3 Have you ever experienced any of the following?

		<u>Yes</u>	<u>No</u>	<u>No</u> <u>Answer</u>
a.	Someone sharing explicit images of you without your consent Jan 9-Jan 23, 2017	7	92	1
b.	Someone sending you explicit images that you did not ask for Jan 9-Jan 23, 2017	35	65	1

ASK ALL INTERNET USERS (F_INTUSER_FINAL=1) [N=4,165]:

ON5 Have you ever witnessed any of the following behaviors directed at a particular person online? (Not including something directed at you) **[RANDOMIZE ITEMS]** [Check all that apply]

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Someone being called offensive names		
	Jan 9-Jan 23, 2017	59	41
	May 30-Jun 30, 2014	59	41
b.	Someone being physically threatened		
	Jan 9-Jan 23, 2017	28	72
	May 30-Jun 30, 2014	24	76
c.	Someone being harassed for a sustained period		
	Jan 9-Jan 23, 2017	24	76
	May 30-Jun 30, 2014	24	76
d.	Someone being stalked		
	Jan 9-Jan 23, 2017	17	83
	May 30-Jun 30, 2014	17	83
e.	Efforts to purposefully embarrass someone		
	Jan 9-Jan 23, 2017	48	52
	May 30-Jun 30, 2014	53	47
NO ITEMS F OR G			
h.	Someone being sexually harassed		
	Jan 9-Jan 23, 2017	20	80
	May 30-Jun 30, 2014	19	81
Yes to any (NET)			
	Jan 9-Jan 23, 2017	73	
	May 30-Jun 30, 2014	73	

ASK IF YES TO ANY IN ON5 (ON5a-h=1) [N=2,901]:

ON6a Can you describe what you have witnessed in your [IF ONE ITEM CHECKED AT ON5: experience/IF MORE THAN ONE ITEM: experiences] of this kind?

OPEN ENDED RESPONSES NOT SHOWN

ASK IF YES TO ANY IN ON5 (ON5a-h=1) [N=2,901]:

BYSTAND1 Have you ever responded or taken some sort of action when you have witnessed any of these behaviors [IF ONLY ONE SELECTED IN ON5 "Have you ever responded or taken some sort of action when you have witnessed this behavior"]?

Jan 9- Jan 23 <u>2017</u>	
46	Yes
54	No
0	No Answer

ASK IF YES TO BYSTAND1 (BYSTAND1=1) [N=1,421]:

BYSTAND2 Which of the following did you do? [**RANDOMIZE ITEMS; ITEMS h and i always last**]
[Check all that apply]

	<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a. Flagged offensive content Jan 9-Jan 23, 2017	57	43
b. Reported another user to a website or platform Jan 9-Jan 23, 2017	39	61
c. Directly responded to another person's harasser Jan 9-Jan 23, 2017	61	39
d. Offered your support to someone being harassed Jan 9-Jan 23, 2017	55	45
e. Contacted law enforcement Jan 9-Jan 23, 2017	8	92
f. Contacted a school official Jan 9-Jan 23, 2017	7	93
g. Contacted someone's employer Jan 9-Jan 23, 2017	4	96
h. Something else [TEXT BOX] Jan 9-Jan 23, 2017	8	92
i. None of these [EXCLUSIVE PUNCH] Jan 9-Jan 23, 2017	3	97

ASK IF YES TO ANY IN ON5 (ON5a-h=1) [N=2,901]:

CHILL2 Did witnessing these behaviors [IF ONLY ONE SELECTED IN ON5 "THIS BEHAVIOR"] cause you to take any of the following steps regarding your own online presence? **[RANDOMIZE ITEMS; ITEM e and f always last]** [Check all that apply]

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Set up or adjust your privacy settings Jan 9-Jan 23, 2017	42	58
b.	Changed any information in your online profiles Jan 9-Jan 23, 2017	24	76
c.	Chose not to post something online Jan 9-Jan 23, 2017	41	59
d.	Stopped using a certain online service Jan 9-Jan 23, 2017	20	80
e.	Something else [TEXT BOX] Jan 9-Jan 23, 2017	4	96
f.	None of these [EXCLUSIVE PUNCH] Jan 9-Jan 23, 2017	28	72

ASK IF YES TO ANY IN ON5 (ON5a-h=1) [N=2,901]:

CHILL3 Did seeing any of these behaviors [IF ONLY ONE SELECTED IN ON5 "THIS BEHAVIOR"] make you anxious that something similar might happen to you?

Jan 9-
Jan 23
2017

12	Yes, very anxious
39	Yes, but not too anxious
49	No
0	No Answer

ASK ALL INTERNET USERS (F_INTUSER_FINAL=1) [N=4,165]:

Now thinking about your own experiences...

ON7 Which, if any, of the following have happened to you, personally, ONLINE?
[RANDOMIZE] [Check all that apply]

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Been called offensive names		
	Jan 9-Jan 23, 2017	30	70
	May 30-Jun 30, 2014	26	74
b.	Been physically threatened		
	Jan 9-Jan 23, 2017	11	89
	May 30-Jun 30, 2014	8	92
c.	Been harassed for a sustained period		
	Jan 9-Jan 23, 2017	8	92
	May 30-Jun 30, 2014	7	93
d.	Been stalked		
	Jan 9-Jan 23, 2017	8	92
	May 30-Jun 30, 2014	7	93
e.	Had someone try to purposefully embarrass you		
	Jan 9-Jan 23, 2017	25	75
	May 30-Jun 30, 2014	21	79
NO ITEMS F OR G			
h.	Been sexually harassed		
	Jan 9-Jan 23, 2017	7	93
	May 30-Jun 30, 2014	5	95
Yes to any (NET)			
	Jan 9-Jan 23, 2017	45	
	May 30-Jun 30, 2014	39	

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

IDENTITY Do you think any of these experiences were a result of your... [IF ONLY ONE SELECTED IN ON7 "Do you think this experience was a result of your..." **[RANDOMIZE ITEMS; ITEM i ALWAYS LAST]** *[Check all that apply]*

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Gender Jan 9-Jan 23, 2017	20	80
b.	Physical appearance Jan 9-Jan 23, 2017	22	78
c.	Sexual orientation Jan 9-Jan 23, 2017	8	92
d.	Political views Jan 9-Jan 23, 2017	35	65
e.	Religion Jan 9-Jan 23, 2017	12	88
f.	Race or ethnicity Jan 9-Jan 23, 2017	19	81
g.	Occupation Jan 9-Jan 23, 2017	8	92
h.	Disability Jan 9-Jan 23, 2017	4	96
i.	None of these [EXCLUSIVE PUNCH] Jan 9-Jan 23, 2017	32	68

RANDOMIZE ITEMS, KEEP "J" AND "K" LAST
ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

OFF5 Did these experiences [IF ONLY ONE SELECTED IN ON7 "THIS EXPERIENCE"] cause any of the following things to happen to you?

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Trouble finding a job Jan 9-Jan 23, 2017	4	96
b.	Problems at your job Jan 9-Jan 23, 2017	7	93
c.	Trouble finding housing Jan 9-Jan 23, 2017	2	98
d.	Problems with romantic relationships Jan 9-Jan 23, 2017	12	88
e.	Problems with your friends or family Jan 9-Jan 23, 2017	19	81
f.	Problems at school Jan 9-Jan 23, 2017	7	93
g.	Damage to your reputation Jan 9-Jan 23, 2017	16	84
h.	Financial loss Jan 9-Jan 23, 2017	5	95
i.	Mental or emotional stress Jan 9-Jan 23, 2017	31	69
j.	Something else [TEXT BOX] Jan 9-Jan 23, 2017	2	98
k.	None of these [EXCLUSIVE PUNCH] Jan 9-Jan 23, 2017	50	50

ASK IF YES TO MORE THAN 1 ITEM IN ON7 (MORE THAN 1 ON7a-h=1) [N=713]:

ON7REC Still thinking about the behaviors you have experienced, which of the following were involved the MOST RECENT time something like this happened to you? *[Check all that apply]*

[PROGRAMMING NOTE: ONLY INCLUDE SELECTED RESPONSES FROM ON7 AND DISPLAY IN SAME ORDER. IF ONLY ONE ITEM SELECTED IN ON7, SEND TO ON8]

NOTE: RESULTS ARE PRESENTED BASED ON THOSE WHO HAVE EXPERIENCED ANY ONLINE HARASSMENT (ON7A-H=1) [N=1,578]

		<u>Selected</u>	<u>Not selected /No Answer</u>
a.	Being called offensive names Jan 9-Jan 23, 2017	50	50
b.	Being physically threatened Jan 9-Jan 23, 2017	9	91
c.	Being harassed for a sustained period Jan 9-Jan 23, 2017	7	93
d.	Being stalked Jan 9-Jan 23, 2017	8	92
e.	Having someone try to purposefully embarrass you Jan 9-Jan 23, 2017	36	64
NO ITEMS F OR G			
h.	Being sexually harassed Jan 9-Jan 23, 2017	6	94
i.	None of these [EXCLUSIVE PUNCH] Jan 9-Jan 23, 2017	5	95

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

ON8 Can you describe what happened in your most recent [IF ONE ITEM CHECKED AT ON7REC OR ON7 (IF MISSING FROM ON7REC) : experience/IF MORE THAN ONE ITEM: experiences] of this kind?

OPEN ENDED RESPONSES NOT SHOWN

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

ON10 Still thinking about your most recent experience, how upsetting was this, if at all?
[REVERSE SCALE FOR RANDOM ½ OF RESPONDENTS]

Jan 9- Jan 23 <u>2017</u>		May 30- Jun 30 <u>2014</u>
12	Extremely upsetting	13
13	Very upsetting	14
25	Somewhat upsetting	22
26	A little upsetting	29
23	Not at all upsetting	22
*	No Answer	*

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

MULT1 Did this experience take place on just one platform or website, or on multiple platforms and websites?

Jan 9- Jan 23 <u>2017</u>	
82	One platform or website
18	Multiple platforms and websites
0	No Answer

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

ON12 In which of the following online environments did your most recent experience occur?
[RANDOMIZE ITEMS, KEEP h AND i TOGETHER IN ORDER] *[Check all that apply]*

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Social networking sites/apps		
	Jan 9-Jan 23, 2017	58	42
	May 30-Jun 30, 2014	65	35
b.	Online dating websites/apps		
	Jan 9-Jan 23, 2017	6	94
	May 30-Jun 30, 2014	6	94
NO ITEM C			
d.	Comments section of a website		
	Jan 9-Jan 23, 2017	23	77
	May 30-Jun 30, 2014	21	79
e.	Online gaming		
	Jan 9-Jan 23, 2017	10	90
	May 30-Jun 30, 2014	16	84
f.	Personal email account		
	Jan 9-Jan 23, 2017	10	90
	May 30-Jun 30, 2014	16	84
g.	Online discussion site such as Reddit		
	Jan 9-Jan 23, 2017	7	93
	May 30-Jun 30, 2014	10	90
h.	A text or messaging app		
	Jan 9-Jan 23, 2017	15	85
i.	Another type of mobile app		
	Jan 9-Jan 23, 2017	5	95

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

MULT2 Did this experience involve one specific person or multiple people?

Jan 9-	
Jan 23	
<u>2017</u>	
49	One specific person
32	Multiple people
18	Not sure
0	No Answer

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

ON13 Thinking of the person or people involved, how did you know them? **[RANDOMIZE]**
[Check all that apply]

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Friend		
	Jan 9-Jan 23, 2017	18	82
	May 30-Jun 30, 2014	23	77
b.	Family member		
	Jan 9-Jan 23, 2017	11	89
	May 30-Jun 30, 2014	12	88
c.	Coworker		
	Jan 9-Jan 23, 2017	5	95
	May 30-Jun 30, 2014	7	93
d.	Someone you were romantically involved with		
	Jan 9-Jan 23, 2017	7	93
	May 30-Jun 30, 2014	10	90
e.	An acquaintance		
	Jan 9-Jan 23, 2017	26	74
	May 30-Jun 30, 2014	23	77
f.	A stranger/someone I had never met before		
	Jan 9-Jan 23, 2017	34	66
	May 30-Jun 30, 2014	38	62
g.	I don't know the real identity of the person or people		
	Jan 9-Jan 23, 2017	31	69
	May 30-Jun 30, 2014	26	74

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

ON14 Did you do anything to respond to the behavior or did you just ignore it?

Jan 9- Jan 23 <u>2017</u>		May 30- Jun 30 <u>2014</u>
39	Responded	40
61	Ignored it	60
*	No Answer	*

RANDOMIZE A-H – Then order should be items “K,J,I before Other”**ASK IF SAID “RESPONDED” IN ON14 (ON14=1) [N=690]:**

ON15 Which, if any, of the following did you do? [Check all that apply]

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Withdrew from an online forum		
	Jan 9-Jan 23, 2017	9	91
	May 30-Jun 30, 2014	11	89
b.	Unfriended or blocked the person		
	Jan 9-Jan 23, 2017	49	51
	May 30-Jun 30, 2014	46	54
c.	Confronted the person online		
	Jan 9-Jan 23, 2017	50	50
	May 30-Jun 30, 2014	49	51
d.	Changed your username or deleted your profile		
	Jan 9-Jan 23, 2017	10	90
	May 30-Jun 30, 2014	13	87
NO ITEM E			
f.	Discussed the problem online in order to draw support for yourself		
	Jan 9-Jan 23, 2017	14	86
	May 30-Jun 30, 2014	19	81
g.	Reported the person responsible to the website or online service		
	Jan 9-Jan 23, 2017	22	78
	May 30-Jun 30, 2014	23	77
h.	Stopped attending certain offline events or places		
	Jan 9-Jan 23, 2017	9	91
	May 30-Jun 30, 2014	8	92
i.	Reported the problem to law enforcement		
	Jan 9-Jan 23, 2017	5	95
	May 30-Jun 30, 2014	5	95
j.	Reported the problem to an employer, school, or local official		
	Jan 9-Jan 23, 2017	5	95
k.	Confronted the person face to face, via text, or phone call		
	Jan 9-Jan 23, 2017	16	84

I.	Other [TEXT BOX]		
	Jan 9-Jan 23, 2017	9	91
	May 30-Jun 30, 2014	17	83

ASK IF SAID "RESPONDED" IN ON14 (ON14=1) [N=690]:

ON16 Do you feel that any of the steps you took were effective at making the situation better, or not?

Jan 9- Jan 23 <u>2017</u>		May 30- Jun 30 <u>2014</u>
74	Yes, were effective	75
25	No, were not effective	25
1	No Answer	0

ASK IF IGNORED IT IN ON14 (ON14=2) [N=884]:

ON17 Do you feel that ignoring it was effective at making the situation better, or not?

Jan 9- Jan 23 <u>2017</u>		May 30- Jun 30 <u>2014</u>
69	Yes, made the situation better	82
30	No, did not make the situation better	18
1	No Answer	0

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

HELP1 Throughout this experience, did you receive any help or support from... **[RANDOMIZE ITEMS; ITEM f and g always last]** *[Check all that apply]*

		<u>Selected</u>	<u>Not selected</u> <u>/No Answer</u>
a.	Friends or family Jan 9-Jan 23, 2017	29	71
b.	Legal resources Jan 9-Jan 23, 2017	3	97
c.	A counselor or other mental health professional Jan 9-Jan 23, 2017	5	95
d.	Employer or colleagues Jan 9-Jan 23, 2017	4	96
e.	Other people online Jan 9-Jan 23, 2017	17	83
f.	Another person or resource [TEXT BOX] Jan 9-Jan 23, 2017	2	98
g.	None of these [EXCLUSIVE PUNCH] Jan 9-Jan 23, 2017	56	44

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

YOU1 Still thinking about your most recent experience, do you consider what happened to you to be "online harassment," or not?

Jan 9-

Jan 23

2017

36	Yes
37	No
27	Not sure
0	No Answer

ASK IF YES TO ANY IN ON7 (ON7a-h=1) [N=1,578]:

DANGER1 At any point during this experience, did you feel like you or people close to you might be at risk of physical danger?

Jan 9-

Jan 23

2017

12	Yes
87	No
1	No Answer