FOR RELEASE: FRIDAY, JULY 16, 1993, A.M.

The Vocal Minority In American Politics

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THE VOCAL MINORITY IN AMERICAN POLITICS

American public opinion is being distorted and exaggerated by the voices that dominate the airwaves of talk radio, clog the White House switchboard when a Zoe Baird stumbles, and respond to call-in polls.

In the current environment, these new voices of public opinion can caricature discontent with American political institutions, rather than genuinely reflect public disquiet. Notably, the vocal minority sounds a conservative tone on many issues, and is much more critical of Bill Clinton and his policies than is the average American.

These are the principal findings of a series of recently conducted surveys by the *Times Mirror Center for the People and the Press* designed to explore how Americans are making their voices heard, and the ways in which the distinctive views of the vocal minority differ from the rest of the population.

The study finds that at a time in American politics when active public expression in the form of talk radio, letters to the White House and Congress and newer forms of electronic populism are being venerated, the voices of the vocal few represent a significant advantage for the GOP over the Democratic party. Republicans have louder voices than Democrats in almost all of the important venues of public expression. As a consequence, Bill Clinton's disapproval score is 10 to 15 percentage points higher among people who have talked on the radio, written their congressional representative or responded to 800 or 900 call-in polls than it is in the general population.

Although the vocal minority expresses itself in many ways, two methods stand out in terms of their reach and clout: talk radio and calls and letters to Congressional offices. Calling or writing a Congressperson topped a list of 15 means the public uses to express its opinions about politics or policy. Nearly one in five Americans (18%) say they called or wrote Washington in the past 12 months. This was a significantly greater percentage than said they attended a town meeting (14%), wrote a letter to some other elected official (14%), attended a public hearing (13%) or responded to an 800 or 900 call-in survey (11%).

Americans from all walks of life and demographic groups express their opinions to their representatives in Washington, although more of them come from the better educated, more affluent segments of society. But, the partisan and ideological stamp of this group is a more distinguishing feature: 39% of Republicans say they contacted a Congressional representative in the recent past, compared to 27% of Democrats and 33% of Independents.

The Reach of Talk Radio

If contacting one's Congressional representative is the leading active form of expression, talk radio represents the widest window on the world of politics and issues for the vocal minority. Times Mirror's nationwide survey finds that almost one half of Americans listen to talk radio on a relatively frequent basis, with one in six listening regularly. The poll indicates that talk radio not only attracts millions of listeners, but millions of people either have, or aspire to express their opinions on air.

Eleven percent report they have attempted to call into a radio program and 6% report success in getting on the air to make their views on issues known. As many as 3% of the respondents report having done so in the past 12 months.

As with Congressional contacters, it's partisanship and ideology that most distinguish talk radio listeners and participants. Conservatives (24%) are twice as likely to be regular listeners as are liberals (11%). Half of all conservatives say they listen either regularly or sometimes,

compared to 37% of liberals and 40% of those in between. Conservatives are also more likely than liberals both to call in and to actually give voice to their opinions over the airwaves. Nine percent of conservatives versus 4% of liberals say they have talked on the air.

People say they listen to talk radio to get informed about issues of the day and to find out what other people think about those issues. A smaller number say they listen for entertainment or because of a particular talk show host.

Judging Clinton

The poll finds that people who have talked on the air, written or called their Congressperson or expressed their views on politics or policy in other ways differ most from the average citizen in how they judge the new Clinton Administration.

The soundings of public opinion from virtually all the activist communities surveyed is far more critical of Clinton's job performance, far more negative about his economic program, and far more hostile to him personally than is the public at large.

At the time of the survey, nationwide public opinion was fairly evenly divided as to Clinton's overall job performance rating, with slightly more disapproving of the job he was doing (43%) than approving (39%). Among those having called into talk radio, however, negative evaluations outnumbered positive ones by 53% to 38%.

The vocal minority is also considerably less enthusiastic about Clinton's economic program. While national opinion of the plan was divided evenly at the time of the survey (42% support, 41% oppose), a majority of talk radio participants objected to the Clinton economic plan (39% favor, 53% oppose), as did a plurality of people who said they had contacted a congressional representative recently (47% opposed).

There is an even bigger disjuncture in opinion about Bill Clinton personally, between the vocal minority and the rest of the public. At the time of the survey, favorable impressions of Clinton outnumbered unfavorable ones by 60% to 35% among the general public. However, among talk radio callers, as many as 49% said they had an unfavorable opinion of the President. Similarly, Americans who had not contacted a Congressional representative were considerably more positive about Clinton personally (63% favorable to 31% unfavorable), than were "contacters" (53% to 43%).

Hosts Hostile But, More Moderate

The vocal minority's views on Bill Clinton may reflect the influence of talk show hosts who conduct the political discourse. As part of this project, the Times Mirror Center interviewed a representative sample of 112 talk show hosts in major markets and found them extremely critical of Bill Clinton at the time of the survey. Just 26% of the talk show hosts approved of Clinton's performance as President and, by a margin of 48% to 32%, said they expect Clinton to fail rather than succeed in achieving his most important legislative goals.

The negativism of the talk show hosts toward Clinton does not reflect an ideological or partisan bias, however. Talk show hosts are clearly more middle of the road and politically independent than their audiences, despite the prominence of Rush Limbaugh and other conservative talk personalities. The Times Mirror Center's survey found a slight plurality of hosts leaning to the Democratic party and a relatively even split between liberal leaning and conservative leaning hosts in its sampling. In fact, Times Mirror's sample said they voted for Clinton over Bush and Perot by a 39% to 23% to 18% margin!

Four Modes of Expression

The public survey discovered four discrete patterns of public expression: people who gave money, **contributors**; people who attend meetings, **attenders**; people who call and write officials, **contacters**; and people who answer questions and express their opinions, **responders**. Although there is some overlap between these patterns of activity, certain types of people are drawn to each. But, generally all four patterns of activity are more prevalent among the more affluent, better educated, Republican and conservative segments of society.

In turn, the opinions of the vocal minority, whether expressed by mail, fax, over the air, or in the form of contributions reflect the values of these kinds of people. Times Mirror's survey finds the activist element of the population having generally the same priorities regarding national concerns as the public at large, although it gives a somewhat higher priority to reducing the budget deficit. There is also a tendency for people who have called in to talk radio, and for **contactors and responders**, generally to feel more strongly about protecting family values than does the general public.

With regard to issue positions, activists generally take the same positions as the average American on controversial issues, ranging from abortion to hand gun control. However, talk radio listeners and callers tend to be more one sided in their views than the public at large. Their support for prayer in schools is greater. And their opposition to gays in the military, tax increases and military involvement in Bosnia are all more intense than among people who neither listen to nor call in to talk radio.

An Anti-Congressional Point of View

The activist public is most distinguished by its rabidly anti-Congressional point of view. In each of its manifestations, it is far more critical of Congress than the public at large. The most activist segment of the public divides 35% favorable vs. 58% unfavorable in opinion about Congress, compared to a 52% favorable vs. 36% unfavorable breakdown for the least vocal element in the population. Similarly, attenders, contributors, contacters, and responders all rate Congress much less positively than Americans who do not generally speak out, give money or contact officials.

The survey also finds that some segments of the vocal minority, **contactors in particular** tend to have less favorable opinions of many institutions, including: network tv news, daily newspapers, the UN and the Supreme Court than does the average American. But these differences are not nearly as large as the gaps in opinion about Congress.

As would be expected from a group that has more Republicans and conservatives in it, Robert Dole gets a much better than average rating and Hillary Clinton a lower than average rating from the vocal minority. Interestingly, Ross Perot, despite the birth of his presidential candidacy on the Larry King show, is not more of a hero to activists than he is to the broader public.

However, the values of the vocal minority tend in Perot's substantive direction. The activist segments of the public are more critical of the effectiveness and intrusiveness of government bureaucracy and less supportive of social welfarism than the average American. The vocal minority is a greater believer than the public at large in the idea that blacks have made social progress in recent years and expresses greater opposition to racial quotas. Despite these mostly conservative tendencies, the vocal minority is more tolerant and supportive of personal freedoms than less active elements of the public.

Many of the patterns observed in the survey of the public were confirmed by the assessments made by a representative sample of talk show hosts polled for this study. Although hosts say the people who call in to their programs represent the public at large, they acknowledge that

callers are somewhat biased. They describe callers as more likely to be angry, anti-government, more critical of the President and Congress, and by and large more conservative.

Opinion Molders

Most hosts feel they play a significant role in shaping public opinion and have an impact on public policy and politics. While a significant number acknowledge the entertainment value of their programs, more see their job as informing the public.

When rating the importance of several issues, talk show hosts were far more likely to be concerned about the quality of public education, the general shape of the economy and the federal budget deficit than the general public, but hosts were less likely to place a high priority on environmental protection, the homeless and the controversy over abortion than the public.

Talk show hosts express more liberal points of view than the public generally, and their audiences specifically. They are far more likely to support allowing gays in the military and to oppose a constitutional amendment to allow prayer in school. There were modest differences in two other positions with hosts more likely to be pro-choice and anti-term limits for members of Congress.

But talk show hosts are more critical of a number of institutions than the public including: the Congress, the UN network tv news and the Church. On the other hand, talk show hosts were more positive than the public about the Supreme Court. The biggest gap between talk show hosts and their public is in regard to Ross Perot. Perot got a 39% favorable, 58% unfavorable opinion rating from the hosts surveyed by The Times Mirror Center for the People and the Press.

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THE VOCAL MINORITY

Introduction

The Vocal Minority is the latest in a series of Times Mirror studies to explore the critical linkage between the media and American public opinion. This study focuses on various forms of public expression -- what Americans do to make their voices heard, and how they participate in the political process beyond the act of voting.

The first section of this report examines one of the fastest growing and most popular forms of public expression, *talk radio*. It begins with an analysis of the American public -- detailing how many people listen to talk radio, the reasons why they listen, and their views of talk show callers and hosts. Talk show *callers*, are profiled and contrasted to the general population. This section continues with a look at the opinions and attitudes of radio talk show *hosts*. The survey of major market radio call-in hosts examines their political make-up, how they evaluate political figures, and how they view those who listen to and call into their programs.

The second section moves beyond talk radio to examine a variety of other mechanisms by which people participate in politics -- by attending meetings, writing letters, contributing money, and the like. In this section the extent of Americans' involvement in some 15 different activities is examined, and four basic channels of participation are detailed. The analysis profiles these four "types" of participators -- attenders, contacters, contributors and responders -- looking at the background characteristics of who engages in each type of activity.

The final section looks at the critical question of how *representative* "The Vocal Minority" is of the American public as a whole. Do those who communicate their views through talk radio and the other forms of expression have the same views of the President as other Americans? Do they have the similar or different national concerns and opinions on important issues of the day. How do they view prominent politicians and political institutions, and what are their basic values? Do political leaders receive an accurate reading of public opinion through these new forums, or are there significant biases in some important ways?

I. TALK RADIO

THE GENERAL PUBLIC

The Scope--Numbers of Listeners and Callers

Talk Radio has become a staple in the diet of about one-in-six Americans. About 17 percent say they *regularly* listen to shows that "invite listeners to call in to discuss current events, public issues and politics." However, when added to another quarter of the public who say they *sometimes* listen to such shows, the power of talk radio becomes clearer, with about four-in-ten Americans listening on a relatively frequent basis. One-quarter of the public reported having listened to a radio talk show either the day they were interviewed for this study or on the previous day.

How Many Are Listening?

- O 61% say they have ever listened
- 42% say they listen either "regularly" or "sometimes"
- 23% say they listened either "yesterday" or "today"
- 17% say they listen regularly

Far fewer Americans have actually tried to *participate* in talk radio by calling in to make their opinions heard. While 61% of the citizenry say they have listened to talk radio at some point, only 11% report having attempted to call into a radio program. Moreover, only half of this number (6%) reports having made it through to actually talk on the air to make their views known, and only half of this number (3%) reports having done so in the last year. As can be seen below, the Times Mirror survey estimates that *just one percent of Americans* have actually talked on the radio at any point in the last month or two.

How Many Are Calling and Talking

- 11% say they have tried to call in
- 6% say they have ever talked on the air
- 3% say they talked on the air in the past year
- 1% say they have talked on the air in the last month or two

THE SHAPE -- WHO LISTENS TO, AND CALLS INTO TALK RADIO

Who Listens

In one sense, the audience for talk radio looks very much like the nation as a whole. While not a perfect sampling of the American public, variations in its demographics -- age, sex, race,

education and income -- are not terribly large. In another sense -- in terms of its politics -- those who listen to talk radio are considerably different from the nation as a whole. They are more likely to be Republican in their partisanship, and more likely to be conservative in their political outlook.

Looking at those who say they listen either "regularly" or "sometimes," there is a slight gender gap, with a greater proportion of men (45%) than women (38%) reporting this level of listening. There are few differences by either race or age, although a slightly higher number of those over 30 report listening regularly. There is a slightly larger socio-economic gap, with better educated individuals and wealthier households reporting more exposure to talk radio. These differences, however, are quite modest, ranging only about 9 percentage points from the lowest category in the groupings to the highest.

The largest group differences in listening to talk radio are clearly by political orientation. Republicans (26%) are twice as likely as Democrats (12%) to report regularly listening to talk radio. Overall, 50% of Republicans say they listen to talk radio either regularly or sometimes, compared to 35% of Democrats and 41% of Independents. The same pattern holds true with ideology. Conservatives (24%) are twice as likely to be regular listeners as are liberals (11%). Half of all conservatives say they listen either regularly or sometimes, compared to 36% of liberals and 40% of those in between.

LISTENS TO TALK RADIO

	REGULARLY	SOMETIMES	RARELY	NEVER	DK	N
TOTAL	17	25	19	39	*=100	(1507)
SEX Male Female	18 15	27 23	20 18	34 44	*=100 *=100	(760) (747)
RACE White Non-White	17 13	24 26	19 18	39 41	*=100 *=100	(1292) (210)
AGE Under 30 30-49 50+	12 17 19	28 25 22	20 20 16	39 37 42	*=100 *=100 1=100	(380) (620) (490)
EDUCATION College Grad. Other College H.S. Grad. < H.S. grad.	22 17 14 15	24 25 25 21	23 20 17 14	31 27 43 51	*=100 *=100 1=100 *=100	(499) (434) (499) (122)
FAMILY INCOME \$50,000+ \$30,000-\$49,999. \$20,000-\$29,999. < \$20,000.	24 17 16 13	22 27 27 24	21 17 23 16	32 38 33 46	*=100 *=100 1=100 *=100	(339) (348) (295) (411)
REGION East Mid-west South West	17 14 17 18	20 23 26 29	14 22 19 20	49 39 37 33	*=100 1=100 *=100 *=100	(301) (408) (550) (248)
PARTY ID Republican Democrat Independent	26 12 14	24 23 27	18 19 20	32 44 38	*=100 1=100 *=100	(434) (490) (506)
IDEOLOGY Liberal Conservative In Between	11 24 15	25 25 25	19 20 19	43 30 41	1=100 *=100 1=100	(203) (381) (871)

Refers to Q.T1 in the general public questionnaire.

CALLS TO TALK RADIO

TOTAL	EVER CALLED 11	EVER TALKED 6	<i>N</i> (1507)
SEX Male Female	14 7	9 5	(760) (747)
RACE White Non-White	11 17	6 7	(1292) (210)
AGE Under 30 30-49 50+	8 15 10	2 7 6	(380) (620) (490)
EDUCATION College Grad. Other College H.S. Grad. < H.S. grad.	11 14 10 11	7 6 4 7	(499) (434) (499) (122)
FAMILY INCOME \$50,000+ \$30,000-\$49,999 \$20,000-\$29,999 < \$20,000	12 13 13 10	8 7 7 3	(339) (348) (295) (411)
REGION East Mid-west South West	11 10 13 11	6 5 7 4	(301) (408) (550) (248)
PARTY ID Republican Democrat Independent	14 9 12	8 3 6	(434) (490) (506)
IDEOLOGY Liberal Conservative In Between	12 16 10	4 9 5	(203) (381) (871)

Refers to Q.T9 & Q.T9a in general public questionnaire.

Who Calls and Who Talks

Overall, 11% say they have tried to call into a radio talk show to register their opinion, with 6% saying they have successfully made it on the air. Interestingly, while there are no age, gender or racial differences in who listens to talk radio, there *are* differences in terms of who tries to call, *and* there is an additional filtering process in terms of who actually makes it onto the air. Men, for example, are far more likely to call than are women, by a margin of 14% to 7%, and are almost twice as likely to actually make their views known on the air, by a margin of 9% to 5%, as well. While non-whites (17%) are more likely than whites to call (11%), they are *equally* likely to make it on the air.

On the other hand, while there are modest differences in who *listens* according to education and age, those differences are largely muted in terms of the proportion who call into the radio station and the number who actually speak on the air.

The partisan differences observed in who listens to talk radio *are*, however, also reflected in the make-up of callers and talkers. Republicans are more likely than Democrats both to call in, and to make it on the air; conservatives are also more likely than liberals both to call in and to actually give voice to their opinions over the airwaves. Thus there appears to be both a Republican and conservative *tone*, or bias, to the voice of public opinion one might hear listening to talk radio. Overall, 8% of Republicans say they have talked on the air, compared to just 3% of Democrats. The ratio of conservatives (9%) to liberals (4%) who say they have been able to verbalize their opinions over the radio is also two-to-one.

Why People Listen

There is no single reason that stands out as the primary attraction of "talk radio." When asked to identify the "most important reason" why they listen to talk radio, just over one-third (36%) mention something having to do with it being a good way to keep up on issues and current events. One-in-five (21%) report listening primarily to learn how different people feel about issues of the day and to hear other viewpoints, with another 10% offering the related view that they mainly listen to talk radio because it serves as a forum for a discussion of public opinion. About one-in-ten each say they listen simply to be entertained. No other single reason was mentioned by more than 5% of respondents. Surprisingly, just one percent volunteered the most important reason why they listened was because they liked the host of a particular program.

The talk radio audience was also read a list of six reasons and asked to describe each as a "major," "minor," or "not a reason" why they listen to the *specific* radio program they listen to most often. Better than seven-in-ten of all listeners (and an even greater number of regular listeners and callers) give *surveillance* reasons -- keeping up on issues of the day, and learning how different people feel about different issues -- as major reasons why they listen to talk radio. Additionally, 58 percent give another informational-related reason: that talk radio is a good place to learn things that cannot be learned elsewhere.

PERCENT SAYING EACH IS A "MAJOR REASON" THEY LISTEN TO PROGRAM

	TOTAL¹ (N=951)	REGULAR LISTENERS (N=277)	CALLERS (N=113)
To learn about how different people feel about different issues	71	85	83
To keep up on issues of the day	70	84	78
Because it is a good way to learn things that I can't find out elsewhere	58	68	62
Because it is entertaining	40	50	44
I pick up information that I use in conversation with other people	33	45	33
Because I like the host of the show Refers to Q.T4 in the	27 e general public qu	39 estionnaire.	38

Refers to Q.14 in the general public questionnaire.

Second, in addition to these primary reasons, there are a variety of other appeals of talk radio that are of lesser importance, but still significant. Some four-in-ten of all listeners, and half of regular listeners, cite the entertainment value of talk radio as a "major" reason why they listen. One-third also say they listen to use what they hear on talk radio in discussions of current events with other people.

Finally, the appeal of the host ranked at the bottom of the list as a primary appeal of talk radio. Just over one-quarter of all listeners, increasing to just under 40% of regular listeners and callers, say that the host of the show is a major reason why they listen to the specific talk radio program they listen to most often.

Talk listeners say they are eager to hear opposing viewpoints on an issue. By a two-to-one margin, more say they are more interested when they are listening to people with an opposite point of view (47%), than when they hear someone expressing a point of view similar to their own (22%).

The Ideology of Talk Radio

Both listeners and callers see talk radio as non-ideological, presenting a diversity of views rather than being dominated by either liberals or conservatives. Overall, just 16% feel that talk radio basically presents a liberal point of view, with an even smaller 11% saying that it is dominated by conservatives. Fully six-in-ten believe that talk radio presents a mixture of different views to its audience, with the remaining 13% saying that talk radio presents no particular point of view.

The Times Mirror Survey also finds a small amount of "reverse finger pointing," as people with strong ideologies or partisan views are more likely than others to think that talk radio overrepresents people with views the opposite of themselves. For example:

¹Total is all respondents who said they ever listen to talk radio shows.

- O More conservatives feel that talk radio offers a liberal (27%) rather than conservative (12%) point of view. Among self-described liberals there is much greater balance, with slightly more saying that talk radio offers a liberal (18%) rather than conservative (14%) point of view.
- O More Democrats feel that talk radio is dominated by a conservative viewpoint (14%) rather than a liberal one (8%); far more Republicans feel talk radio is liberal in its orientation (23%) than feel it offers a conservative point of view (8%).
- O While those who voted for George Bush are far more likely to see talk radio as a liberal (24%) versus a conservative (7%) platform, the reverse is true among those having voted for Bill Clinton, with just 9% saying that talk radio is generally liberal and 18% feeling that it is conservative in its orientation. Ross Perot voters are in the middle, with 15% feeling that talk radio expresses a liberal point of view and 10% saying that a conservative ideology dominates the airwaves.

While the vast majority of listeners believe the "opinion" they hear on the radio represents a diverse set of views, they find talk show *hosts* more easy to classify in ideological terms. When asked to think about "most of the hosts on talk radio," 33% of listeners say the hosts are more liberal than they are, with 19% saying they find hosts to be more conservative than they are. Forty-two percent of the public either say that talk show hosts have roughly the same ideology as they do, or that there is a mixture of talk show hosts in terms of their beliefs and opinions.

While regular listeners and callers differ little from the larger audience of *all* listeners, there are predictable differences in perceptions of talk show hosts among those with clear partisan or ideological views. Among conservative listeners, 52% think hosts are more liberal than they are, while just 7% say that the hosts are more conservative. Liberals offer somewhat of a mirror image -- 30% say hosts are more conservative than they themselves are, although 20% say hosts are actually more liberal.

A large plurality of those voting for either Bush or Perot believe that talk show hosts are more liberal than they are. Slightly more Clinton voters find talk show hosts to be more conservative than they are (29%), than feel hosts are more liberal than they are (20%). While Democrats are evenly divided about whether talk show hosts are more liberal or conservative than they themselves are, far more among both Independents and Republicans believe talk radio show hosts are to the left of them on the ideological spectrum.

PERCENT SAYING "TALK RADIO HOSTS" ARE MORE LIBERAL/CONSERVATIVE THAN THEY ARE

	MORE LIBERAL	MORE CONSERVATIVE	THE SAME	MIXED/ NO OPINION	N
TOTAL	33	19	37	11	951
TALK RADIO Regular Listeners Callers	33	17	40	10	277
	38	16	37	9	113
PARTY ID Democratic Independent Republican	24	25	42	10	280
	35	19	33	13	321
	41	13	37	10	308
IDEOLOGY Liberal In Between Conservative	20	30	43	7	118
	27	23	39	11	533
	52	7	30	11	280
PRESIDENTIAL VO Clinton Perot Bush	TE 20 35 44	29 16 11	38 39 32	13 11 14	282 146 253

Refers to Q.T8 in the general public questionnaire.

TALK SHOW HOSTS

Who They Are

The Times Mirror Center interviewed 112 hosts of radio talk shows, including 66 from the top 25 markets in the country and 46 from smaller markets. An overview finds them to be well educated, affluent and largely independent politically.

In terms of political orientation, talk show hosts describe themselves as politically independent and ideologically moderate. Just 16% identify themselves as Republicans, with a like number (17%) saying they are Democrats. But when the Independents were probed further a slight Democratic plurality was found with 44% of the hosts saying they were Democrats or leaned Democratic and 38% Republican or Republican leaners.

They also reject ideological labels, with 21% describing themselves as conservative, a like number describing themselves as liberal (22), and most (53%) saying they are in-between. When the "in betweens" were asked for their inclinations the division was a narrow 43% liberal or liberal-leaning vs 46% conservative or conservative-leaning.

PARTISAN AND IDEOLOGICAL DIFFERENCES BETWEEN HOSTS AND THEIR AUDIENCES

		LEAN		LEAN	NO
	<i>REPUBLICA</i>	V REPUI	BLICAN	DEM	OCRAT
DEMOCRAT AF	FIL. %	%	%	%	%
PUBLIC Listeners	42	13	26	10	9
Talkers	39	19	20	19	11
HOSTS	16	22	17	27	18
		LEAN			
	CON- SERVATIVE %	CON- SERVATIVE %	LIBERAL %	LEAN LIBERAL %	NO INCLIN. %
PUBLIC Listeners Talkers	36 39	31 29	9 9	13 15	11 9
HOSTS	21	25	22	21	10

While appearing to be fairly independent, talk show hosts were no friend of George Bush in the last election, giving Bill Clinton more support than the public as a whole. Hosts favored Clinton over Bush by a margin of 39% to 23%, with 18% saying they voted for Ross Perot. As many as 8% say they voted for some other candidate, with the remaining 12% saying they did not vote. The survey finds however, that Clinton appears to have lost support among talk show hosts since becoming President. When asked how they would vote in a three way race, Clinton barely squeaks by Republican Senate leader Robert Dole by a margin of 33% to 31%, with additional support also going to Ross Perot (25%).

As would be expected, talk show hosts are extremely well educated. Only 15% have never attended college. Fully 60% report having a college degree, compared to just 21% of the general

public. Almost one-quarter of hosts have gone on to graduate school. And, as would be expected, they are also extremely affluent: just one-quarter (27%) earn under \$50,000, 33% make between \$50,000 and \$100,000, and 30% make in excess of \$100,000. The remainder declined to disclose their income. By way of comparison 63% of hosts and 18% of the public have incomes of over \$50,000.

Radio show hosts are also quite non-religious when compared to the public as a whole. Fully 30% say they have no religious affiliation, while 37% describe themselves as Protestant, 17% as Roman Catholic, and 10% as Jewish. The remainder express some other religious affiliation. In the large population, just 10% say they have no religious attachment, while 60% describe themselves as Protestants, 24% as Roman Catholics and 2% as Jews.

How Talk Show Hosts View their Callers and Listeners

Most talk show hosts say that the people who call into their programs are representative of the larger public in their listening area. Just over half, 56%, feel their callers are representative, although a very sizeable minority, 38%, believes they are not. But when presented with a list of how callers might be different from others in their listening area, *almost all talk show hosts acknowledge some biases in the opinions of those who call.* Moreover, of the 12 possible ways in which callers might be different, on only one did a majority of talk show hosts say that their callers were in fact representative of others in the same media market.

TALK SHOW HOSTS PERCEPTIONS OF THE TYPES OF CALLERS "OVER" AND "UNDER" REPRESENTED ON THEIR SHOWS

		NO	
OVER	UNDER	DIFFERENCE	DK
52	7	39	2=100
45	8	45	2=100
45	8	42	5=100
50	19	30	1=100
36	5	58	1=100
42	11	44	3=100
42	20	35	3=100
38	20	41	1=100
18	56	23	3=100
29	50	19	2=100
19	37	44	1=100
26	30	42	2=100
	52 45 45 50 36 42 42 38 18 29 19	52 7 45 8 45 8 50 19 36 5 42 11 42 20 38 20 18 56 29 50 19 37	OVER UNDER DIFFERENCE 52 7 39 45 8 45 45 8 42 50 19 30 36 5 58 42 11 44 42 20 35 38 20 41 18 56 23 29 50 19 19 37 44

Refers to Q.TH4 in the talk host questionnaire.

In general talk show hosts describe their callers as being angry, anti-government, more critical of the President and Congress, and more conservative than are other people. A majority of hosts feel that "people who are angry" are over represented by those who call into their programs. Just 7% say these people are under represented, with 39% saying there is no difference between callers and the larger community they are drawn from.

Besides being more angry, talk radio callers are also unrepresentative in that they are more *critical* than others, according to the hosts. By a wide margin of 45% to 8% hosts say that people who dislike President Clinton are over represented on their shows, with 45% saying callers are representative of others' views of the President. The same pattern holds for Congress, although by a lesser margin. By 36% to only 5% hosts feel that negative opinions about Congress are *over* rather than *under* represented by their callers, although the majority believe that callers views of Congress are representative of the larger public.

This more negative view of the President and the Congress goes beyond specific actors to the political system itself. Hosts characterize their callers as being unrepresentative of the general public in that they express a strong "anti-government" bias. The margin of being over to under represented is an extremely wide 45% to 8%.

In keeping with this anti-government philosophy, hosts acknowledge that callers are far more conservative in their political orientation than is the public as a whole. Half of all hosts interviewed say that conservatives are over represented by those who call into their programs. Just 19% say conservatives are under-represented. Liberals are said to be under-represented by roughly the same amount -- 50%.

This conservative tone of public opinion extends to a number of issues and groups. Large pluralities of talk show hosts feel that people who are pro-life are over-represented and people who are pro-choice are under-represented by those who call in. They further feel that feminists are under-represented by callers, but that those who are strongly moralistic or religious, and those who are hostile to gays and lesbians are over-represented by their callers.

While unrepresentative of the general public talk show hosts believe that callers are more representative of another important community -- their *listeners*. Hosts describe their listeners as being more anti-government in orientation and more conservative in their ideology than others in their listening area. An extraordinary 71% of hosts describe their listeners as "more critical in their views of government and politics than others in their listening area." Just 4% say their listeners are less critical than others, with the remaining quarter saying their listeners are neither more or less critical than others. While a bare majority of hosts (51%) say their listeners are representative of the larger community, far more say there is a conservative bias to their audience (34%), than feel their listeners are more liberal than the public as a whole (13%).

How Talk Show Hosts View Themselves

Talk radio hosts take themselves seriously and see themselves as "players" in shaping and influencing public opinion. When asked whether they felt their job was mainly one of *informing* the public or *entertaining* them, 40% say it is primarily to inform; just 25% describe themselves mainly as entertainers. A large number (35%) volunteer that their job entails both.

Most (63%) feel they "often play an important role in shaping or influencing public opinion" in their community, and three-quarters say they are able to recall a case in the recent past when they or something that happened on their show had an impact on public policy or politics. Most of these recountings (40%) have to do with bringing a local issue to the fore-front. Another 19% say they feel a local election was influenced by something that took place on their show, while

another 15% believe they affected a matter of public policy by bringing what they believe to be public opinion to the attention of governmental decision makers. Approximately this same number, 14%, say they have had an impact on politics or policy through pointing out an instance of corruption in government.

Agenda

The samples of talk show hosts and the general public evaluated some 13 issues as "critical," "very important," or just "somewhat important." There are large differences on half of them. Talk show hosts are far *more* likely to be concerned about the quality of public education, the general shape of the economy and the federal budget deficit than are others.

Three-quarters of hosts, for example, feel improving the nation's education system is a critical issue facing the country, compared to half of those in the public. Hosts are about 19 percentage points more likely than the American public to feel economic conditions are of critical importance, and 15 percentage points more likely to see reducing the federal budget deficit as critically important.

Talk hosts are *less* likely to give a high priority to environmental protection, problems of the homeless and the controversy over abortion than are others. There was less than a 10 percentage point difference between talk hosts and the public on seven other issues asked about, including the importance of health care, the situation in Bosnia, and protecting American family values, among others.

PERCENT SAYING EACH IS A "CRITICAL" ISSUE

	TALK HOSTS	REGULAR LISTENERS	GENERAL PUBLIC	
Improving the quality of education in public schools 76	49	49		
Economic conditions in the country	72	55	53	
Reducing the federal budget deficit	63	57	48	
Dealing with the problem of the homeless	12	27	33	
Protecting the environment	15	25	34	
The controversy over abortion	11	23	21	

Refers to Q.5.

Issue Positions

A comparison of talk show hosts and the American public across 8 controversial issues of the day shows a wide chasm on two: where the majority of both radio talk show listeners (63%) and others in the citizenry (53%) *oppose* allowing gays and lesbians to serve in the military, talk show hosts give strong support to this proposal by a margin of 63% in favor to 33% in opposition; where about 7-in-10 of those in the public *favor* a constitutional amendment to allow prayer in school, talk show hosts are decidedly against this idea, with just 39% in favor and 58% opposing.

On another two of the issues examined there are just modest differences between the hosts of radio call-in programs and others. While a majority of the public (60%) opposes changing the laws to make it more difficult for a woman to obtain an abortion, a larger number of hosts (83%) take this position. And while sizable majorities of all groups favor term limits for members of Congress, there is slightly more opposition (28%) among hosts than there is in the public (18%). There are even fewer differences between hosts, their listeners and the public as a whole on other important issues such as gun control, increasing taxes to reduce the deficit, and whether the U.S. should take a more active military role in Bosnia.

ISSUES: DIFFERENCES BETWEEN TALK SHOW HOSTS, REGULAR LISTENERS AND THE GENERAL PUBLIC

(Q.6)DON'T**OPPOSE** K N O W*FAVOR* Proposals to allow gays & lesbians to serve in the military 63 33 4=100 Talk Hosts (112)30 Regular Listeners 63 7=100 (277) General Public 10=100 (1507) A constitutional amendment to permit prayer in the public schools Talk Hosts 39 58 3=100 (112)72 (277) Regular Listeners 24 4=100 26 General Public 69 5=100 (1507) Changing the laws to make it more difficult for a women to get an abortion Talk Hosts 14 83 3 = 100(112)29 62 8=100 Regular Listeners (277)General Public 60 8=100 (1507)Proposals for "term limitations" to limit the number of years that members of Congress can serve 2=100 Talk Hosts (112)Regular Listeners 77 17 5=100 (277)General Public 6=100 (1507)

Political Evaluations

Despite their moderate views on issues, hosts of talk radio are far more critical than the public of the President, the Congress and Ross Perot.

At the time of the survey, a slight plurality of the public disapproved of how Bill Clinton was handling his job as President (39% approved, 43% disapproved). Among hosts, the gap was a much clearer disapproval margin of 26% to 62%. Whereas Clinton was *personally* popular with the American public, with favorable opinions outnumbering unfavorable ones by a comfortable 60% to 34%, a majority of talk radio hosts held an unfavorable view of the President (46% favorable, 53% unfavorable).

Talk hosts and the public displayed an even greater disparity in their opinions of Ross Perot. At the time of the survey Perot was quite popular with the American public -- twice as many held favorable (64%) as unfavorable (31%) opinions. The view of Perot held by talk show hosts, however, was decidedly negative with far more saying they had an unfavorable (58%) than favorable (39%) opinion of the Texas billionaire.

While the general public is mixed in its assessment of Congress (43% favorable, 48% unfavorable), talk show hosts are extremely critical, with just 25% holding a favorable impression of the institution and 73% offering an unflattering view.

The talk show hosts surveyed express more negative opinions than the general public of the UN, network TV news, daily newspapers and the Church. On the other hand, talk show hosts were more positive than the public about the Supreme Court and very positive about national newspapers, such as the <u>New York Times</u>, <u>Los Angeles Times</u> and <u>Washington Post</u>.

EVALUATIONS OF INSTITUTIONS AND POLITICAL FIGURES

		Favor- Able	Unfavor- Able	No Opinion	N
Bill C	<i>linton</i> Talk Hosts	46	53	5=100	(112)
	Regular Listeners General Public	48 60	48 34	3=100 1=100	(277) (1507)
Rober	t Dole Talk Hosts	56	42	2=100	(112)
	Regular Listeners General Public	60 48	27 28	13=100 24=100	(277) (1507)
Ross I			-0		
	Talk Hosts Regular Listeners General Public	39 65 64	<i>58</i> 30 31	3=100 5=100 5=100	(112) (277) (1507)
The C	ongress Talk Hosts	25	73	2=100	(112)
	Regular Listeners General Public	34 43	59 48	6=100 9=100	(277) (1507)
The U	nited Nations Talk Hosts	62	34	4=100	(112)
	Regular Listeners General Public	68 73	20 17	12=100 10=100	(277) (1507)
Daily	Papers Talk Hosts	67	29	4=100	(112)
	Regular Listeners General Public	78 81	18 13	4=100 4=100 6=100	(231) (1235)
Netwo	ork TV News Talk Hosts	54	42	4=100	(112)
	Regular Listeners General Public	76 81	22 15	4=100 4=100 4=100	(231) (1235)
The Si	upreme Court Talk Hosts	86	12	2=100	(112)
	Regular Listeners General Public	72 73	18 18	10=100 9=100	(277) (1507)
The C	<i>hurch</i> Talk Hosts	64	26	10=100	(112)
	Regular Listeners General Public	82 82	12 10	6=100 8=100	(277) (1507)

Refers to Q.17.

Values

Talk show hosts are most different from the general public when it comes to matters of freedom of expression. For example, where one-third of the public feel school boards ought to have the right to fire homosexual teachers, just 11% of talk show hosts hold this same view. And, where more than half (52%) of the public believes that "books that contain dangerous ideas should be banned from public school libraries," fully 89% of talk show hosts *disagree* with this sentiment.

Relative to the general public, talk show hosts are also more likely to feel they are influential and that public officials pay heed to their opinions, that the United States should be involved in international affairs rather than solely paying attention to domestic concerns, and are also less likely to express strongly religious or moralistic views.

II. OTHER EXPRESSIONS OF PUBLIC OPINION

How Americans Participate

The Times/Mirror survey explored some 15 different activities that citizens might have done to examine the question of how Americans participate in politics, and to compile a profile of "who participates through what avenues." The fifteen activities, and the number reporting having done each in the last 12 months, and in the recent past are presented in the table on page 24 (Also, see Methodological Note following table).

Congress does not appear to suffer from a lack of input and feedback from the public. Of the 15 items asked about, calling or sending a letter to one's Congressperson topped the list of how Americans get make their voices heard. *Just under one-in-five Americans (18%) say they have contacted their Representative or Senator in the last year*, with 29% reporting having done so in the recent past.

Somewhat surprisingly, next on the list of activities is participation by what may be termed "advocacy polls." These are opinion polls, usually sent through the mail by an interest group to a member, asking for a response. These surveys, which are different than a scientific sampling of public opinion, are used to make members feel their voice counts in their organization, and are used for lobbying purposes in Washington by the organizations. Overall, 16% of all Americans report participating in one of these advocacy polls over the past year.

Between 12% and 14% report having engaged in an activity that is generally carried out at the local level -- attending a city or town council meeting, attending a public hearing, and participating in a town meeting or public affairs discussion group. A similar number (14%) say they have written some public official in the last 12 months. It is estimated that approximately twice as many say they have engaged in each activity at some point during the past few years.

About one-tenth of the public reports taking part in one of two newer technology-driven forms of participation asked about on the Times Mirror survey. At 11%, it is a significant portion of the citizenry that reports having *initiated* participation by dialing an 800 or 900 number to register their views on some issue of public concern in the last year. A similar number (10%) say they have called in or sent in a response to some question or issue put forth for discussion by a newspaper or TV station. Again, about twice as many report engaging in each activity at some point in the last few years.

Just under 10% say they have participated either through *joining* an organization in support of a cause (9%), or by offering *financial support* to a particular group or candidate. About 7% say they contributed money to a political action committee or group in the last year, and 8% say they contributed money to a candidate running for political office in the last year. Given that the time frame asked about included a presidential election, these figures show how *few* Americans are actually moved to participate by making a financial contribution to a cause or candidate.

Finally, about one-in-twenty Americans report having participated in one of the following ways in the last year: called or sent a letter to the White House (6%), called a TV or cable company with a complaint about some program (6%), *tried* to call into talk on the radio (5%), and written a letter to the editor of a newspaper (4%).

PERCENT HAVING DONE EACH ACTIVITY

In Last Year	In Recent Past	
18	29	Called or sent a letter to your Congressman;
16	38	Participated in an opinion poll sent to you by some interest group or group you are a member of;
14	31	Attended a city or town council meeting in the community where you live;
14	28	Written a letter to any elected official;
13	25	Attended a public hearing;
12	24	Participated in a "town meeting" or public affairs discussion group;
11	22	Dialed an 800 or 900 number to register your opinion or views on some issue of public concern;
10	19	Called in or sent in a response to a question or issue put up for discussion by a newspaper or TV station;
9	27	Joined an organization in support of a particular cause;
8	17	Contributed money to a candidate running for public office;
7	19	Contributed money to a political action group or committee, sponsored by a union, business or other issue group that supported a candidate in an election;
6	12	Called television station or a cable company with some complaint about a program;
6	11	Called or sent a letter to the White House;
5	11	Tried to call into talk radio;
4	12	Written a letter to the editor of a newspaper.

Measuring Participation--A Methodological Note

The question asked of respondents read as follows: "People express their opinions about politics and current events in a number of ways besides voting. I'm going to read you a list of some of these ways. Please just tell me if you have or have not done each at some point in the last 12 months."

While respondents were repeatedly reminded to think about whether they had done each "in the last 12 months," the level of participation reported was extremely high for the time frame asked about. Prior research also has shown that many survey respondents do not have accurate recall about *when* they had actually engaged in a prior behavior.

Monitoring of interviews also indicated that some respondents were probably likely to err on the side of including some activity (giving themselves credit for something) they had done, even if it was not in the last 12 months. In order to test this theory, and remove the error that results from social desirability component--where those respondents who had engaged in an activity, but not in the last year said "yes" to the initial question--the Times Mirror Center conducted a second survey on participation.

In this second survey respondents were first asked if they had *ever* done each of the 15 activities. Those saying they had done any activity were then asked to think "only about the last 12 months, that is since June of 1992," and to tell interviewers if they had done each activity in that specific time frame. With the social desirability component removed by respondents being able to say they had "ever" done an activity, the resulting "12 month" figures are significantly lower. We feel the second measure is a much purer and more accurate reading of what people have actually done *in the last year*.

The results of both surveys are presented in the table. The more reliable data are presented in the left hand column under the heading "in the last year." We have labeled responses to the first survey, presented in the second column "in the recent past," feeling that label best characterizes what respondents had in mind when they answered the question. Also shown is the percent who said they *ever* engaged in this activity.

Looking a bit more broadly at political activity and extending the time frame from "the last 12 months" to the more distant "recent past", the participatory level for many of these 15 activities clusters around 20% to 25%. It is tempting to conclude that there is a single strata of activists in American politics that comprises about one-quarter of the electorate. But in fact, when all activities are looked at simultaneously, one-quarter of the public could be classified as *inactive*. Specifically, 24% say they took part in none of the activities asked about, with another 37% saying they had participated in 1 to 3 of the acts at some point in the recent past. Another 23 percent say they have done between 4 and 6 of the activities, with the final 16% reporting regular and massive participation, having engaged in 7 or more of the activities.

NUMBER OF PARTICIPATORY ACTIVITIES ENGAGED IN

	NONE	1-3	4-6	7+	N
TOTAL	24	37	23	16	1507
SEX Male Female	21 27	36 38	25 22	17 14	760 747
RACE White Non-White	23 33	37 36	25 16	15 18	1292 210
AGE Under 30 30-49 50+	32 22 21	42 32 39	21 25 23	5 20 14	380 620 490
EDUCATION College Grad. Other College H.S. Grad. < H.S. grad.	15 18 27 39	32 36 41 34	30 24 23 16	23 22 10 8	499 434 499 122
FAMILY INCOME \$50,000+ \$30,000-\$49,999 \$20,000-\$29,999 <\$20,000	9 23 26 31	30 38 38 41	33 26 23 18	28 14 14 10	339 348 295 411
REGION East Midwest South West	23 25 26 22	36 38 38 36	25 22 22 26	17 15 15 16	301 408 550 248
PARTY ID Republican Democrat Independent	21 21 26	33 43 36	28 21 21	19 14 14	434 490 506
IDEOLOGY Liberal Conservative In Between	29 16 25	27 38 38	24 27 23	20 18 14	203 381 871

Refers to Q.22 in the general public questionnaire.

There are some notable group variations in the amount of activity citizens report engaging in. There is a tremendous socio-economic factor in political participation, with the affluent and the better educated far more likely to take part. Some 61% of those earning over \$50,000 report having done four or more activities, compared to just under 40% of those earning between \$20,000 and \$50,000, and to 28% of those earning less than \$20,000. This same level of participation is claimed by 53% of college graduates, 46% of those having attended but not completed college, by 33% of high school graduates and by 24% of those not having competed high school.

Four Modes of Participation

In addition to looking at the *amount* of participation in American politics, a more methodologically sophisticated analysis of the patterns of the types of activities that people engage in reveals an interesting underlying structure². *The Times Mirror survey discovers that there are four unique modes of activities that people engage in to participate in American politics*. While there is certainly overlap between the groupings, it appears that the electorate is actually comprised of four fairly distinct *types* of participators. The public appears to be segmented into groups that can be labelled "attenders," "contacters," "contributors," and "responders".

- O Attenders are those who are quite active participants in the political process. These are people who have attended a city or town council meeting, have participated in a town meeting or public affairs discussion group, or have attended a public hearing. There is a distinctly "local" orientation to this mode of participation.
- O Contacters are distinguished by their participatory activity that involves writing or contacting public officials, including the White House, their Congressperson, or any elected official. Their participation is on the individual level, and generally through formal government offices.
- O Contributors are those who primarily participate, or who seek to influence the political process, through giving money. Included here are such acts as giving money to a PAC or political interest group, giving money to a candidate running for public office, joining an organization in support of a cause (which usually involves some sort of financial commitment) or joining/contributing to Ross Perot's organization.
- O Responders may comprise a new form of participators, essentially individualistic and entrepreneurial in nature. Included here are those that have dialed an 800 or 900 number to register their opinion, those who have called in or sent a response to some question or issue posed by a newspaper or television station, those who have attempted to call into a talk radio program, and those who may have called a television station with some complaint about a program.

When the different participatory items are so divided, it is clear that participation is in fact *significantly higher* than the 20 to 25 percent level the "single participator" theory would suggest. In fact, as shown in the table below, about 40 percent indicate they have done something in each of the four categories during the last few years, suggesting that while there is overlap between the categories, participation in these "alternative forms" is much more widespread than is apparent at first glance.

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² The multivariate technique employed, called "factor analysis," searches for patterns in the responses to the 16 questions asked. (This encompasses the 15 items depicted in the graph and those saying they had called into a talk radio station in the last 12 months.) In simplest terms, this technique tries to find and isolate any underlying dimensions to respondents' answers. It first looks for any commonalities in responses, arraying them on a single dimension, or factor, and then tries to differentiate one factor from the next to see how the dimensions are different.

HOW AMERICANS PARTICIPATE

	Never	Once	Twice	Three+
Attenders Attended a public meeting/forum	57	17	15	11
Contacters Written or called a public official	63	13	17	7
Contributors Contributed money/ Joined an organization	57	24	12	6
Responders Expressed opinion through initiation	60	23	10	7

Refers to Q.22 in the general public questionnaire.

By way of statistical overview, 43% say they have done one of the "attender" activities in the last year, with one-quarter (26%) saying they had done two or more of the activities in this category. A slightly smaller number, 37%, say they have done one of the "contacter" activities of writing or calling a public official, with 24% saying they have done two or more of these in the recent past. About 42% each report doing one of the "contributor" or "responder" activities, with a smaller number of about 18% saying they have done two or more of each of the activities in their respective categories.

While this overview indicates that many, perhaps half of the public, is active in more than one mode of participation -- there is an overlap of about 50% among groups, each mode also has its *unique* characteristics and presents a different face of public opinion to those on the receiving end of each form of public expression. Some of the main differences are as follows:

Attenders

- O Attending is an activity for the affluent. Almost two-thirds of those from households earning over \$50,000 report having attended some public meeting or forum in the last year, compared to just under four-in-ten of those earning under \$50,000.
- O Education is strongly related to this mode of participation. Just 31% of those not having completed high school report doing an activity in this area in the past year, compared to 55% of those having graduated college.
- O Men are more likely to participate in this fashion than are women. Almost half of men (48%) say they have attended some sort of public meeting or forum, compared to 38% of women.
- O There is a significant generational gap in this form of participation. Just under one-third of those under 30 report doing some activity in this group, compared to just under one-half of those over 30.
- O There are no partisan or ideological biases to this form of participation. Democrats, Independents and Republicans show equal levels of activity, as do liberals, moderates and conservatives.

Contacters

- O This form of participation is also strongly related to both education and income. At the highest levels of each category (college graduates, those earning over \$50,000) about half say they have contacted a public official in the last year, compared to one-quarter at the lowest levels (non-high school graduate, those earning under \$20,000).
- O Contacting is also associated with age, but in a more gradually increasing fashion than is "attending." The percentage of each group reporting contacting a public official is as follows: 18-29--24%, 30-49--38%, 50+--45%.
- O There is a clear partisan and ideological relationship to contacting. Republicans report more activity in this area (45%) than Democrats (35%) and Independents (33%); conservatives report more (46%) than liberals (34%) or moderates (33%).
- O There is no gender relationship to this form of expression. Men and women are equally likely to report having contacted a public official in the recent past.
- O Whites are more likely to report activity in this sphere (38%) than non-whites (26%).

Contributors

- O Income is a primary dividing line, as would be expected based on ability to contribute. Just under one-third (31%) of those earning under \$20,000 say they have been active in this mode of participation, compared to 43% of those earning between \$20,000 and \$50,000, and to 64% of those earning over \$50,000.
- O Education is also important. Just over half of those who have attended college have contributed to or joined an organization, compared to one-quarter of those with a high school diploma or less in the way of formal education.
- O There are slight separations according to race, gender and age, with whites, males and those over 30 some 8 to 10 percentage points more likely to be active in this area than their respective counterparts.
- O Differences according to political orientation are slight. Democrats differ little from Republicans; conservatives differ little from liberals in this mode of participation.

Responders

- O Compared to the more traditional modes of participation, there are relatively fewer demographic differences when it comes to this more modern form of expression. Gender differences are small, racial differences non-existent, and the generational gap in participation is less severe, although those under 30 are 8 or so percentage points less likely to report some sort of activity in this area.
- O Status differences in education and income are apparent, but with generally less separation between groupings than in the more traditional modes of participation. The primary difference is among those making over \$50,000, 64% of whom report at least some activity in this area, compared to about 41% of those earning under \$50,000.
- O While there is not a significant difference between Democrats (43%) and Republicans (46%) in this area, conservatives appear to be slightly more vocal in this mode (46%) than are liberals or moderates (39% and 38% respectively).

ATTENDERS*

	Never	Once	Twice	Three	N
TOTAL	57	17	15	11	1507
SEX Male Female	52 62	18 16	17 13	13 9	760 747
RACE White Non-White	57 58	18 13	14 17	11 11	1292 210
AGE Under 30 30-49 50+	69 53 54	14 17 19	11 15 16	6 15 11	380 620 490
EDUCATION College Grad. Other College H.S. Grad. < H.S. grad.	45 52 62 69	22 16 16 13	18 19 11 12	15 13 10 6	449 434 499 122
FAMILY INCOME \$50,000+ \$30,000-\$49,999 \$20,000-\$29,999	36 60 62	20 15 17	18 15 11	26 10 9	339 348 295
< \$20,000	64	16	14	6	411
REGION East Mid-west South West	56 57 57 58	13 18 20 15	18 14 12 16	13 10 11 11	301 408 550 248
PARTY ID Republican Democrat Independent	58 56 56	17 17 18	13 17 14	13 10 11	434 490 506
IDEOLOGY Liberal Conservative In Between	53 56 57	14 19 17	20 13 15	12 12 11	203 381 871

^{*}Attenders are those people who said they have ... [Q.22 f, r, & s].

CONTACTERS*

	Never	Once	Twice	Three	N
TOTAL	63	13	17	7	1507
SEX Male Female	63 63	12 14	19 15	6 7	760 747
RACE White Non-White	62 73	13 11	18 10	7 5	1292 210
AGE Under 30 30-49 50+	76 62 56	10 12 17	11 19 19	3 7 9	380 620 490
EDUCATION College Grad. Other College H.S. Grad. < H.S. grad.	51 57 69 76	15 16 11 10	25 19 13 11	10 8 5 3	449 434 499 122
FAMILY INCOME \$50,000+ \$30,000-\$49,999 \$20,000-\$29,999 < \$20,000	48 66 58 72	16 14 15 11	25 15 20 12	10 5 6 5	339 348 295 411
REGION East Mid-west South West	61 65 65 60	12 12 13 15	17 17 16 18	9 6 6 7	301 408 550 248
PARTY ID Republican Democrat Independent	55 65 67	15 14 11	22 14 17	8 7 5	434 490 506
IDEOLOGY Liberal Conservative In Between	66 54 66	12 16 12	13 21 16	9 9 5	203 381 871

^{*}Writers are those people who said they have ... [Q.22 a, n & o].

CONTRIBUTORS*

	Never	Once	Twice	Three	N
TOTAL	57	24	12	6	1507
SEX Male Female	53 61	25 24	14 11	8 4	760 747
RACE White Non-White	56 63	24 23	13 9	7 5	1292 210
AGE Under 30 30-49 50+	64 53 57	25 25 22	8 14 14	2 9 7	380 620 490
EDUCATION College Grad. Other College H.S. Grad. < H.S. grad.	43 50 74 74	25 27 14 14	19 15 8 8	12 6 4 4	449 434 499 122
FAMILY INCOME \$50,000+ \$30,000-\$49,999 \$20,000-\$29,999 < \$20,000	36 55 59 69	30 25 26 21	19 14 10 8	15 6 5 2	339 349 295 411
REGION East Midwest South West	55 56 61 53	26 22 24 25	13 14 11 13	6 7 4 9	301 408 550 248
PARTY ID Republican Democrat Independent	53 57 59	25 24 24	15 14 10	6 5 7	434 490 506
IDEOLOGY Liberal Conservative In Between	50 49 61	26 27 23	17 16 10	7 9 5	203 381 871

^{*}Contributors are those people who said they have ... [Q.22 e, h, t & k].

RESPONDERS*

	Never	Once	Twice	Three	N
TOTAL	60	23	10	7	1507
SEX Male Female	57 63	26 20	10 11	7 6	760 747
RACE White Non-White	60 59	23 22	10 12	6 7	1292 210
AGE Under 30 30-49 50+	66 55 57	24 23 22	6 14 14	5 8 7	380 620 490
EDUCATION College Grad. Other College H.S. Grad. < H.S. grad.	57 51 65 69	26 27 20 17	10 16 9 4	7 6 5 9	449 434 499 122
FAMILY INCOME \$50,000+ \$30,000-\$49,999 \$20,000-29,999 <\$20,000	36 58 61 55	30 24 22 25	19 12 10 12	15 6 6 7	339 348 295 248
REGION East Midwest South West	62 65 58 55	23 20 24 25	10 10 10 12	5 5 9 7	301 408 550 248
PARTY ID Republican Democrat Independent	54 57 62	23 24 22	14 14 10	9 5 6	434 490 506
IDEOLOGY Liberal Conservative In Between	61 54 62	24 24 22	7 15 9	7 7 7	203 381 871

^{*}Responders are those people who said they have ... [Q.22 g, I, p & T9].

III. THE VOCAL MINORITY--HOW REPRESENTATIVE

Support for the President

The question: Is *The Vocal Minority* representative of the general public in its evaluations of and support for President Clinton? The answer: Decidedly not. In fact, the reading of public opinion from virtually all the activist communities is far more hostile and critical of Clinton's job performance, his economic program, and overall opinion of him, than is the public as a whole.

The tables on the following pages present the percentage who approve and disapprove of the President's job performance, those who approve and disapprove of his economic plan, and those who have a favorable and unfavorable overall impression of Bill Clinton.³ Looking first at Clinton's overall job performance rating, at the time the survey was conducted public opinion in the country was fairly evenly divided, with slightly more disapproving of the job he was doing (43%) than approving (39%). Among those having called into talk radio, however, negative evaluations outnumbered positive ones by 53% to 38% -- a margin of 15 percentage points.

While attenders show little difference from the rest of the public, contacters, contributors and responders all show a similar pattern, where those not having engaged in any activity are *split* in their evaluations of Clinton's job performance and those expressing their opinions through some form are *critical* of the President. For those most active in voicing their views -- those having done two or more activities in the recent past, negative evaluations outweigh positive ones by 14 points among contacters, by 12 points among contributors and by 17 points among responders.

The same pattern holds true for opinion about Clinton, personally. While in the country at the time favorable impressions outnumbered unfavorable ones by 60% to 35% -- a margin of +25, talk radio callers were evenly divided at 49% each. Those who had not expressed their views through contacting an official were at +32 in their evaluations of the President, while those who had done so once were at +15 and those who had done two or more activities in this category were at +10. Those who had not contributed money in the past year averaged a +29 favorability score, compared to the +21 of those having done one contributory activity and +18 of those having done two or more. Among those not being active in the responder category of participation, favorable impressions of Clinton ran ahead of unfavorable ones by 30 points. Among those having done two or more activities in this area, the vocal minority was considerable less enthusiastic, with a +4 reading.

The same is largely true with regard to Clinton's economic program, although there are little differences among categories of attenders or contributors. In general, the more activist, vocal segment of the American public has been more hostile to the President and his programs than the nation as a whole. In this sense, the readings that policy makers get from those who contact them, contribute to them, or in some way take initiative activity to make their opinions known have been unrepresentative of the general public in a manner that would be politically harmful to the President and his policies.

BILL CLINTON JOB APPROVAL

³ The "margin" category is a summary measure computed by subtracting the negative assessments (disapprove or unfavorable) from the positive ones (approve or favorable).

	APPROVE	DISAPPROVE	APP./DIS. MARGIN	N
TOTAL 1507		39	43	-4
TALK RADIO Listeners Callers	31	57	-26	277
	38	53	-15	113
ATTENDERS Never Once Twice+	38	42	-4	802
	38	44	-6	278
	42	43	-1	427
CONTACTERS Never Once Twice+	40	39	+1	905
	39	48	-9	205
	37	51	-14	399
CONTRIBUTORS Never Once Twice+	39	39	0	803
	39	46	-7	389
	39	51	-12	315
RESPONDERS Never Once Twice+	39	40	-1	855
	42	44	-2	364
	35	52	-17	288

Refers to Q.1 in the general public questionnaire.

EVALUATION OF CLINTON ECONOMIC PLAN

(Q.4a) APP./DIS. **SUPPORT OPPOSE** N **MARGIN** TOTAL42 41 +1 1507 TALK RADIO Listeners 34 55 -21 277 39 53 -14 Callers 113 **ATTENDERS** 40 40 0 802 Never +2 278 Once 44 42 42 Twice+ 46 +4 427 **CONTACTERS** Never 42 38 +4 903 Once 43 43 0 205 Twice+ 41 47 -6 399 **CONTRIBUTORS** 803 Never 41 39 +2 41 +3 Once 44 389 Twice+ 43 46 -3 315 RESPONDERS Never 43 37 +6 855 Once 43 42 364 +1 Twice+ 38 52 -14 288 **CLINTON FAVORABILITY** (Q.17a) FAVOR-APP./DIS. **UNFÁVOR-**ABLE**ABLE MARGIN** N TOTAL60 35 +25 1507 TALK RADIO Listeners 48 48 0 277 Callers 49 49 0 113 **ATTENDERS** 60 +25 802 Never 35 Once 59 +23 278 36 34 +27 427 Twice+ 61 **CONTACTERS** 63 31 +32 903 Never 56 41 +15 205 Once Twice+ 54 42 +12 399 **CONTRIBUTORS** Never 61 32 +29 803 Once 58 37 +21 389 Twice+ 57 39 +18 315 RESPONDERS 62 32 +30 855 Never Once 62 34 +28 364 Twice+ 50 46 +4 288

The Agenda

The question: Does *The Vocal Minority* have a different agenda of problems and concerns than they may be communicating to decision makers? The Answer: Not really. In most ways the concerns voiced by active participants are quite representative of the public as a whole.

The Times Mirror survey asked people what they thought was "the most important problem facing the country today," and then read them a list of 13 issue areas and asked if they felt each was a critical issue facing the country, a very important issue, or one that was just somewhat important. These issue areas cover a wide variety of political terrain, ranging from foreign (Bosnia) to domestic (economic conditions), specific (abortion) to general (health care), and encompass concerns generally associated with both the left (environmental protection) and the right (family values)⁴.

On only two of the these issues, could some of the communities of participators be said to be significantly different from the general public in terms of their level of concern. And even on these two issues -- reducing the budget deficit and protecting family values -- the magnitude of difference between activists and non-activists was not terribly large.

For example, while 48% of all Americans described reducing the federal deficit as a critical issue, 58% of those having called into a radio station felt so. Between 55% and 58% of those in the top activity level categories (done two or more activities) of attenders, contacters, contributors and responders also described reducing the deficit as a critical issue. Thus those who participate are somewhat more likely than others to view the deficit as a critical issue.

With regard to "protecting American family values," it is only among those who call into talk radio and those who are the most active among the "responder" type of participant (two or more activities) that slightly higher concern is found. Whereas 38% of the country as a whole described this as a critical issue, 46% of those who are most active in expressing their opinions through these forums felt the protection of family values to be critical. Thus in terms of the agenda -- of what is communicated to decision makers as issues that the public is concerned about -- participants in the alternative forms of public expression *are* quite representative of the public as a whole.

Issues

The question: Does *The Vocal Minority* take different *positions* on controversial issues of the day than the general public. The Answer: No, on none of 8 issues tested did a majority of those expressing their views hold a position that was different from the majority of the citizenry as a whole⁵. Those not having attended, contacted, contributed or expressed their opinion

⁴The agenda items asked about were: a. Economic conditions in the country; b. Improving the quality of education in public schools; c. Protecting U.S. jobs; d. Dealing with the changing situation and supporting Democratic reforms in Russia; e. Protecting the environment; f. Developing a health care plan for all Americans; g. Reducing drug usage; h. Making America competitive in the world economy; j. *Reducing the federal budget deficit*; k. Reducing crime; l. Dealing with the problem of the homeless; m. Increasing the availability of child care; n. The situation in Bosnia; o. The controversy over abortion; p. Protecting the rights of gays and lesbians; g. *Protecting American family values*.

⁵The items asked about were:

a. Changing the laws to make it more difficult for a woman to get an abortion

b. A constitutional amendment to permit prayer in the public schools

c. Increasing environmental controls, even if it reduces employment opportunities

d. Proposals to increase the federal income tax in order to reduce the deficit

e. Restricting the sale of hand guns

through initiating contact were all quite similar in their opinions. As with the agenda, categories of participators were separated by only a few percentage points, rather than by wide chasms.

As an important side note, however, those calling into talk radio were generally more one-sided in their distribution of opinion than was the general public as a whole on a number of issues, and this could cause slightly different readings of public opinion in a number of cases. As shown in the following table the conservative and Republican inclinations of those who call into talk radio is clearly visible in opinions that callers have. In general, they are far more opposed to gays serving in the military, moderately more opposed to increasing taxes to reduce the deficit, to restricting the sale of handguns, and to the U.S. taking an interventionist role in Bosnia, and slightly more for a constitutional amendment allowing prayer in public schools, and increasing restrictions on abortion. Radio callers are also more likely to be antienvironmentalist.

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f. Proposals to allow gays and lesbians to serve in the military

g. Proposals for the U.S. to take an active military role to stop the civil war in Bosnia

h. Proposals for "term limitations" to limit the number of years that members of Congress can serve

DISTRIBUTION OF THE GENERAL PUBLIC AND TALK RADIO CALLERS ON ISSUES

	GENERAL PUBLIC (N=1507)		RADIO ((N=			
Margin	Favor	Oppose'	Margin	Favor	Oppose	ė
Changing the laws to make it more difficult for a woman to get an abortion	32	61	-29	36	57	-21
A constitutional amendment to permit prayer in the public schools	69	27	+42	75	20	+55
Increasing environmental controls, even if it reduces employment opportunities	48	44	+4	42	46	-4
Proposals to increase the federal income tax in order to reduce the deficit	37	57	-20	32	68	-36
Restricting the sale of handguns	55	42	+13	47	47	0
Proposals to allow gays and lesbians to serve in the military	37	52	-15	28	65	-37
Proposals for the U.S. to take an active military role to stop civil war in Bosnia	35	56	-21	30	63	-33
Proposals for "term limitations" to limit the number of years that members of Congress can serve	76	18	+58	74	23	+51

Taking three different cases from this table as examples, it is not difficult to see how opinions expressed on talk radio, if accepted by decision makers as an accurate reflection of public opinion, could lead to erroneous conclusions. Whereas support for handgun control clearly has popular support, with the public being divided 55 to 42 in favor of tougher restrictions, the sentiment expressed on talk radio appears to be that this is an issue that commands equal strength on both sides. Second, where the general public marginally favors the tradeoff of increasing environmental controls at the cost of economic growth (48 favor, 44 oppose), talk radio participants paint a portrait of a public marginally leaning in the other direction (42% favor, 46% oppose).

Finally, there are issues such as whether homosexuals should be allowed to serve in the military -- and on what should be done about intervention in Bosnia, and on the tradeoff between raising taxes and reducing the federal deficit -- where actual public opinion clearly favors one side, but where talk radio participants paint a far more one-sided picture. For example, although the majority of Americans oppose gays and lesbians serving in the military, by a margin of 52% to 37%, the opinions expressed by talk radio callers present a far more one-sided picture of public opinion, with 65% opposed and just 28% in favor.

Thus it is not so much *what* views the vocal minority has as it is the degree, or *intensity* with which they express those views that can lead to misrepresentations of overall American public opinion. But in the main, the issue positions held by those who participate in the various forms of public expression examined here are not terribly dissimilar from the larger public of all Americans.

Opinions of Political Leaders, Parties, Institutions and the Mass Media

The question: Does *The Vocal Minority* express different opinions about major political figures, the parties and institutions than the public as a whole. The Answer: Very definitely.

Political Leaders

Active participants are decidedly more Republican and conservative in their views. They give much more positive ratings to Republican Robert Dole, and are generally more favorable in their assessments of the Republican party. They are also *far* more critical of Hillary Clinton, the Democratic party and the Congress than is the citizenry as a whole. Their views of other institutions -- the Supreme Court and the United Nations, are slightly more negative than others, as are their views of the mass media, indicating a slight anti-institutional bias. Surprisingly, their views of political maverick Ross Perot are very similar to those held by non-participators.

FAVORABILITY RATINGS OF POLITICAL FIGURES

	ROBERT Favor-	T DOLE Unfavor-	HILLARY Favor-	CLINTON Unfavor-	ROSS Favor-	PEROT Unfavor-	
	\underline{Able}	<u>Åble</u>	<u>Able</u>	<u>Åble</u>	<u>Able</u>	<u>Åble</u>	<u>N</u>
TOTAL 1507		48	28	60	29	64	31
TALK RADIO Listeners Callers 50	60 26	27 49	50 45	38 66	65 32	30 113	277
ATTENDERS Never Once Twice+ 55	44 49 29	27 30 59	60 61 32	27 29 71	61 61 27	33 31 427	802 278
CONTACTERS Never Once Twice+ 56	44 53 28	29 24 55	62 59 36	25 34 65	63 63 32	31 30 399	903 205
CONTRIBUTORS Never Once Twice+ 59	45 46 29	27 32 60	61 58 33	26 31 65	61 67 32	31 29 315	803 389
RESPONDERS Never Once Twice+ 55	47 45 26	28 32 54	63 58 39	25 32 66	62 65 32	31 30 288	855 364
NUMBER OF ACTIVE None 1-3 4-6 7+	TTIES 41 45 52 57	27 28 30 29	66 58 61 55	20 30 31 36	58 64 65 69	34 29 32 29	317 540 380 270

Political Parties

Whereas Americans as a whole rate the Democratic and Republican parties about equally, the vocal minority expresses polarized partisan attitudes. This is most clearly seen among those who call into talk radio.

FAVORABILITY RATING OF POLITICAL PARTIES

	DEMOC Favor-	CRATIC PARTY Unfavor- Favor-		REPUBLICAN PARTY Unfavor-		
	Able	Unfavor- Able	Able	Able	N	
TOTAL	57	33	54	35	1507	
TALK RADIO Listeners Callers	45 47	50 46	67 59	29 30	277 113	
ATTENDERS Never Once Twice+	57	32	54	34	802	
	52	39	60	31	278	
	60	33	52	40	427	
CONTACTERS Never Once Twice+	59	29	53	34	903	
	56	36	57	32	205	
	51	43	56	37	399	
CONTRIBUTORS Never Once Twice+	59	30	57	32	803	
	53	38	50	38	389	
	56	38	53	40	315	
RESPONDERS Never Once Twice+	59	30	55	33	855	
	56	36	51	41	364	
	50	41	57	33	288	
NUMBER OF ACTIVITIES None 1-3 4-6 7+	60	26	55	31	317	
	58	33	55	35	540	
	56	35	54	37	380	
	52	43	53	39	270	

- O Contributors are in fact less favorable towards *both* political parties than are non-contributors. One might assume their contributions towards groups and/or candidates are in some fashion an anti-party mechanism. Interestingly, despite being extremely affluent and well educated, traits generally associated with Republican identification, those active in this area actually gave the Republican party a lower favorability score than the Democratic party.
- O Responders are clearly less favorable towards the Democratic party, and are only somewhat more favorable to the Republican party.
- O Contacters show a similar pattern. The most active are the least favorable towards the Democratic party, but there is no consistent increase in the Republican image score as one moves up the participatory ladder.
- O Attenders show no clear pattern with regard to the Democratic or Republican party, with the exception that, like contributors, those who engage in the greatest number of activities show the least affection for the Republican party.

Political Institutions

At the time the survey was conducted, Americans were evenly divided in their views of the U.S. Congress, with slightly more (48%) expressing an unfavorable impression of the institution than viewed it in favorable terms (43%). One would never know this if one only heard the voices of those who participate in political activity. A very substantial majority of activists hold an unfavorable opinion of Congress. Talk radio callers are the most extreme in their displeasure with Congress. Those who call into radio stations are 16 percentage points more likely than the general public to rate the Congress unfavorably.

FAVORABILITY RATING OF POLITICAL INSTITUTIONS

NATIONS	THE U.S	. CONGRESS	TF	HE SUPREM	E COURT	THE U	NITED
NATIONS	Favor- Able	Unfavor- Able	Favor- Able	Unfavor- Able	Favor- Able	Unfavor- Able	N
TOTAL	43	48	73	18	73	17	1507
TALK RADIO Listeners Callers	34 30	59 64	72 67	18 21	68 70	20 17	277 113
ATTENDERS Never Once Twice+	45 37 41	44 54 53	73 72 72	17 18 21	72 76 72	16 17 20	802 278 427
CONTACTERS Never Once Twice+	46 43 34	44 50 57	73 75 70	17 16 22	73 77 70	15 14 23	903 205 399
CONTRIBUTORS Never Once Twice+	46 40 35	44 49 60	72 72 76	18 18 16	73 73 72	16 18 18	803 389 315
RESPONDERS Never Once Twice+	45 40 38	44 53 57	73 73 71	17 19 21	73 74 70	15 19 22	855 364 288
NUMBER OF AC None 1-3 4-6 7+	TIVITIES 52 43 38 35	36 47 55 58	74 73 73 71	14 18 19 22	73 73 75 69	13 16 19 22	317 540 380 270

With regard to both the Supreme Court and the United Nations, two institutions with less visibility, participators are not terribly different from the public as a whole. Ratings of both these institutions are quite favorable. If anything, there is a slight anti-institutional tendency demonstrated by the most active, particularly in the case of contacters and responders. Those calling into talk radio also express less liking of the Supreme Court than does the general public.

The Mass Media

The anti-institutional inclinations of participators is also evident with regard to the mass media, although far more for network TV news than for the newspaper that respondents read most frequently. Again, it is talk radio callers who are the most distinctive in terms of manifesting less favorable opinions. Where favorable opinions outnumbered unfavorable ones by a margin of 66 percentage points among the general public, talk radio callers give television news a much lower positive rating margin +44. Less affection is also demonstrated for TV news as one moves up the activity scale for contacters and contributors, while variations among attenders and responders are quite slight.

FAVORABILITY RATING OF MASS MEDIA

		PRKTV NEWS	Egyon	DAILY NEWSPA Favor- Unfavor-		
	Favor- Able	Unfavor- Able	Able	Onjavor- Able	N	
TOTAL	81	15	81	13	1235	
TALK RADIO Listeners Callers	76	22	78	18	231	
	71	27	74	22	100	
ATTENDERS Never Once Twice+	82	14	81	12	649	
	79	17	80	15	241	
	82	17	82	14	345	
CONTACTERS Never Once Twice+	84	11	81	12	720	
	77	19	80	15	182	
	75	23	81	16	333	
CONTRIBUTORS Never Once Twice+	84	11	82	11	655	
	79	18	80	16	310	
	75	23	79	18	270	
RESPONDERS Never Once Twice+	82	14	80	13	691	
	80	17	83	14	309	
	80	17	82	14	235	
NUMBER OF ACTIVITIES None 1-3 4-6 7+	85	9	84	10	248	
	83	13	78	15	448	
	80	19	82	15	317	
	74	23	83	14	222	

IV. POLITICAL AND SOCIAL VALUES

Attitudes Toward Government

Activists are far more critical of government and feel it is overly intrusive than are non-participators. Those calling into talk radio are the most extreme in their anti-government sentiment. While there is a generally held view that government is wasteful and inefficient, those who participate more are much more passionate in their endorsement of this sentiment. Just 16% of those not having engaged in any activity say they *completely* agree with this view, compared to 25% of those who participated in 1 to 6 activities and 32% of those who have done 7 or more. Radio callers top the chart with a high of 36%. The exact same pattern holds when people are asked if they think the federal government controls too much of their daily life. The more participation the stronger the agreement, with talk radio callers again being the most extreme.

ATTITUDE TOWARDS GOVERNMENT BY NUMBER OF ACTIVITIES ENGAGED IN TO EXPRESS OPINION

When something is run by the government, it	NONE	1-3	4-6	7+ C	RADIO CALLERS
is usually inefficient and wasteful Agree Disagree Don't Know	64 33 <u>3</u> 100	71 26 <u>3</u> 100	72 26 <u>2</u> 100	70 28 <u>2</u> 100	81 18 <u>1</u> 100
The Federal Government controls too much of our daily lives Agree Disagree Don't Know	60 37 <u>3</u> 100	64 35 <u>1</u> 100	66 34 * 100	70 29 <u>1</u> 100	77 21 <u>2</u> 100

Political Alienation

Three items asked about the relationship between citizens and their elected officials -whether people have any say about what the government does, whether elected officials lose
touch with their constituents, and whether elected officials care what people think. It is the *lack*of differences according to level of participation that is most interesting here. Where one might
sense that being active would give participators a sense of empowerment, or of the system being
responsive to them, this is clearly not the case. The table shows very little difference according
to the level of participation. Participation, evidently, does not lead to a sense that one's opinion
is valued or that politicians are attentive.

POLITICAL ALIENATION BY NUMBER OF ACTIVITIES ENGAGED IN TO EXPRESS OPINION

People like me don't have any say about	NONE	1-3	4-6	_	RADIO ALLERS
what the government does Agree Disagree Don't Know	55 45 1 0 0	54 44 <u>2</u> 100	51 48 <u>1</u> 100	47 52 <u>1</u> 100	50 49 <u>1</u> 100
Generally speaking, elected officials in Washington lose touch with the people pretty quickly Agree Disagree Don't Know	74 21 <u>5</u> 100	84 15 <u>1</u> 100	87 13 <u>0</u> 100	81 17 <u>2</u> 100	87 12 <u>1</u> 100
Most elected officials care what people like me think Agree Disagree Don't Know	40 56 <u>4</u> 100	39 59 <u>2</u> 100	40 59 <u>1</u> 100	43 55 <u>2</u> 100	38 61 <u>1</u> 100

American Exceptionalism

The most active participators *are* different on this value which centers on the belief that there are no limits to what America can do. While a slight majority of those not participating in any activity (56%) believe that as Americans we can always find a way to solve our problems and get what we want, agreement rises steadily with participation, topping off at two-thirds of those having engaged in 7 or more activities. Those most active are also more likely to believe that there are no limits to growth in the country, but differences are not as sharp.

AMERICAN EXCEPTIONALISM BY NUMBER OF ACTIVITIES ENGAGED IN TO EXPRESS OPINION

As Americans we can always find a way to	NONE	1-3	4-6		RADIO CALLERS
solve our problems and get what we want Agree Disagree Don't Know	56 42 <u>2</u> 100	58 38 <u>4</u> 100	61 37 <u>2</u> 100	67 32 <u>1</u> 100	64 35 <u>1</u> 100
I don't believe that there are any real limits to growth in this country today Agree Disagree	53 43	53 43	55 44	61 35	57 42
Don'ť Know	<u>4</u> 100	<u>4</u> 100	<u>1</u> 100	<u>4</u> 100	<u>1</u> 100

Racial Attitudes

Activists are more inclined than others to believe that there has been an improvement in the status of blacks over the recent past and less likely to believe that strong efforts to improve the status of blacks and other minorities are necessary. Where a majority of those who have done nothing in the way of participatory activities (56%) feel there has been no real improvement in the status of blacks, less than half of those having engaged in any amount of activity, and of those who call into talk radio express a similar view. And, those who participate at any level (and who call into radio stations) are more likely to disagree that more should be done to improve the status of blacks and other minorities than those who are silent. While the data presented below are for all citizens, the same patterns hold only when white Americans are looked at.

RACIAL ATTITUDES BY NUMBER OF ACTIVITIES ENGAGED IN TO EXPRESS OPINION

NONE	1-3	4-6	7+ (RADIO CALLERS
56 39 <u>5</u> 100	48 48 <u>4</u> 100	51 47 <u>2</u> 100	46 52 <u>2</u> 100	48 52 * 100
40 56 <u>4</u>	33 65 <u>2</u>	33 64 <u>3</u>	27 72 <u>1</u>	30 69 <u>1</u> 100
	56 39 <u>5</u> 100	56 48 39 48 5 4 100 100	56 48 51 39 48 47 5 4 2 100 100 100 40 33 33 56 65 64 4 2 3	56 48 51 46 39 48 47 52 5 4 2 2 100 100 100 100 40 33 33 27 56 65 64 72

Refers to Q.901 in the general public questionnaire.

Social Welfarism

Those who are active participators appear to be less committed to helping those in need or at the bottom of the societal ladder than others. In this way there is a more conservative edge to their views, and probably what they communicate to decision makers in terms of their feelings on social welfare issues. Moreover, those who call into talk radio are even more extreme in their views, demonstrating less concern and compassion for the under class in most cases.

The difference is sharpest in response to the question of whether the government should help more needy people even if it means going deeper in debt. A majority of those not having done any activity in the recent past, 53%, agree with this statement, while 41% disagree and the remainder express no opinion. Sentiment is reversed among those having participated in 1 to 3 activities, with 43% agreeing and 52% disagreeing. Disapproval increases to a margin of 57% to 38% among those participating in more than four activities, and tops out at 61% to 37% among those who call into talk radio.

SOCIAL WELFARISM BY NUMBER OF ACTIVITIES ENGAGED IN TO EXPRESS OPINION

We have gone too far in pushing equal rights	NONE	1-3	4-6		RADIO ALLERS
in this country Agree Disagree Don't Know	39 58 <u>3</u> 100	47 50 <u>3</u> 100	43 55 <u>2</u> 100	45 53 <u>2</u> 100	50 48 <u>2</u> 100
It is the responsibility of the government to take care of people who can't take care of themselves Agree Disagree Don't Know	69 28 <u>3</u> 100	65 32 <u>3</u> 100	57 40 <u>3</u> 100	53 43 <u>4</u> 100	58 42 * 100
The government should help more needy people even if it means going deeper in debt Agree Disagree Don't Know	53 41 <u>6</u> 100	43 52 <u>5</u> 100	38 57 <u>5</u> 100	36 59 <u>5</u> 100	37 61 <u>2</u> 100
Poor people have become too dependent on government assistance programs Agree Disagree Don't Know	76 21 <u>3</u> 100	82 16 <u>2</u> 100	82 16 <u>2</u> 100	79 20 <u>1</u> 100	83 15 <u>2</u> 100

Tolerance/Personal Freedom

Activists appear to be more tolerant and supportive of personal freedoms and liberties than non-participators. While they are not terribly different in their beliefs about whether school boards should be able to fire teachers who are known homosexuals, the most active are the most firm in their disagreement with the idea that AIDS might be a punishment for immoral sexual behavior. Disagreement with this statement ranges from a low of 48% among non-participators to a high of 68% among the most active.

They also show more openness and tolerance of ideas in their response to whether books with "dangerous ideas" should be banned from public school libraries. Among those having done nothing in the way of participation, book banning receives strong support, by a margin of 62% to 33%. Support drops to a margin of 55% to 41% among those having done 1-3 activities, and then flip flops to clear opposition among those having participated in a larger number of activities.

TOLERANCE/PERSONAL FREEDOM BY NUMBER OF ACTIVITIES ENGAGED IN TO EXPRESS OPINION

School boards ought to have the right to fire	NONE	1-3	4-6	7+ C	RADIO CALLERS
teachers who are known homosexuals Agree Disagree Don't Know	36 57 <u>7</u> 100	34 59 <u>7</u> 100	34 62 <u>4</u> 100	32 63 <u>5</u> 100	35 60 <u>5</u> 100
Books that contain dangerous ideas should be banned from public school libraries Agree Disagree Don't Know	62 33 <u>5</u> 100	55 41 <u>4</u> 100	41 54 <u>5</u> 100	45 53 <u>2</u> 100	47 50 <u>3</u> 100
AIDS might be God's punishment for immoral sexual behavior Agree Disagree Don't Know	41 48 <u>11</u> 100	37 56 <u>7</u> 100	32 61 <u>7</u> 100	25 68 <u>7</u> 100	38 52 <u>10</u> 100

Attitudes towards Business

There are only modest differences in attitudes towards business according to how frequently people participate in politics, but they take a curious shape. On the one hand, while most hold the view that business corporations make too much profit, there is more disagreement with this sentiment among the most participative. Among those having engaged in none of the activities more feel there is excessive profit taking by a margin of 65% to 28%. Among those having done the largest number of activities, the margin is a narrower 57% to 40%. Radio callers join them as the least anti-business.

On the other hand, while there is also a consensus that too much power is concentrated in the hands of a few big companies, it is the most participative who are more likely to *completely* agree with this statement. Radio callers are again distinctive. Fully 32% express their reservations about this aspect of business by strongly agreeing with this statement, more than the 27% who have done 7 or more activities, and far more than the 21% who have done nothing.

BUSINESS ATTITUDES BY NUMBER OF ACTIVITIES ENGAGED IN TO EXPRESS OPINION

There is too much	NONE	1-3	4-6		RADIO CALLERS
power concentrated in the hands of a few big companies Agree Disagree Don't Know	73 24 <u>3</u> 100	71 25 <u>4</u> 100	72 27 <u>1</u> 100	73 25 <u>2</u> 100	69 30 <u>1</u> 100
Business corporations make too much profit Agree Disagree Don't Know	65 28 <u>7</u> 100	65 29 <u>6</u> 100	61 37 <u>2</u> 100	57 40 <u>3</u> 100	57 43 * 1 0 0

Refers to Q.900 in the general public questionnaire.

Militarism/Patriotism

There is little difference in attitudes about the value of a strong military, or an indicator of patriotism -- being willing to fight and die for one's country, right or wrong -- according to how much participation people engage in. With the end of the Soviet threat and the lack of foreign threat, it is not surprising that participation would be much more strongly related to domestic affairs rather than show a strong link to militarism.

MILITARISM BY NUMBER OF ACTIVITIES ENGAGED IN TO EXPRESS OPINION

The best way to ensure peace is	NONE	1-3	4-6		RADIO CALLERS
through military strength Agree Disagree Don't Know	53 44 <u>3</u> 100	54 42 <u>4</u> 100	52 46 <u>2</u> 100	57 42 <u>1</u> 100	64 34 <u>2</u> 100
We should all be willing to fight for our country, whether it is right or wrong Agree Disagree Don't Know	53 42 5	60 36 <u>4</u>	54 44 2	45 52 3	54 45 1
201111011	<u>5</u> 100	1 0 0	<u>2</u> 100	<u>3</u> 100	1 0 0

Refers to Q.901 in the general public questionnaire.

International Beliefs

There is a consensus on two items that relate to international affairs. First over 80% of the public believes it is best for the future of the country to be active in world affairs. With such a consensus, one would not expect to find large differences according to the level of participation, and they are modest. There *is* a difference, however, in the intensity with which that belief is held. Just 17% of those not having participated say they *completely* agree with the statement, a number that doubles among those having done 1-3 activities, and increases to 44% among those having done 7 or more. There is also a consensus that the U.S. should pay less attention to foreign and more attention to domestic problems, and differences in participation are quite slight.

INTERNATIONAL BELIEFS BY NUMBER OF ACTIVITIES ENGAGED IN TO EXPRESS OPINION

It's best for the	<u>NONE</u>	<u>1-3</u>	<u>4-6</u>	<u>7+</u>	RADIO CALLERS
future of our country to be active in world affairs Agree Disagree Don't Know	82 13 <u>5</u> 100	86 10 <u>4</u> 100	92 7 <u>1</u> 100	89 11 * 1 <u>0</u> 0	89 9 <u>2</u> 100
We should pay less attention to problems overseas and concentrate on problems here at home Agree Disagree Don't Know	88 11 <u>1</u> 100	87 12 <u>1</u> 100	86 12 <u>2</u> 100	76 22 <u>2</u> 100	82 15 <u>3</u> 100

Refers to Q.901 in the general public questionnaire.

Financial Pressure

Not surprisingly, given that participation is strongly related to income, those who participate more report feeling less financial pressure. Participators are less likely to say they have difficulty making ends meet and are more likely to report being satisfied with their current financial condition.

FINANCIAL PRESSURE BY NUMBER OF ACTIVITIES ENGAGED IN TO EXPRESS OPINION

I often don't have enough money to make	NONE	1-3	4-6		RADIO CALLERS
ends meet Agree Disagree Don't Know	62	56	51	43	53
	37	42	48	54	47
	<u>1</u>	<u>2</u>	<u>1</u>	<u>3</u>	*
	100	100	100	100	1 0 0
I'm pretty well satisfied with the way things are going for me financially Agree Disagree Don't Know	55	59	56	61	54
	44	39	43	38	45
	<u>1</u>	<u>2</u>	<u>1</u>	<u>1</u>	<u>1</u>
	100	100	100	100	100

SURVEY METHODOLOGY

ABOUT THE SURVEY

General Public

The survey results are based on telephone interviews conducted under the direction of Princeton Survey Research Associates among a nationwide sample of 1,507 adults, 18 years of age or older, during the period May 18-24, 1993. For results based on the total sample, one can say with 95% confidence that the error attributable to sampling and other random effects is plus or minus 3 percentage points.

In addition to sampling error, one should bear in mind that question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of opinion polls.

Talk Show Hosts

The survey results are based on telephone interviews conducted under the direction of Princeton Survey Research Associates among a sample of 112 radio talk show hosts (described in detail in the sample design) during the period May 25 - June 11, 1993. For results based on the total sample, one can say with 95% confidence that the error attributable to sampling and other random effects is plus or minus 10 percentage points.

SURVEY SAMPLE DESIGN

General Public

The sample for this survey was a representative sample of adults living in the continental United States augmented by a sample of previously interviewed "callers" to radio talk shows. The e oversample of radio talk show callers had been interviewed in the past few months on other surveys and had reported that they had called into a radio or TV talk show. These 120 respondents were recontacted and asked if they had called into a radio talk show and, if so, were interviewed for this survey. The oversample of callers was weighted in analysis to its correct proportion in the population.

The sample for the random component of the survey is a random digit sample of telephone numbers selected from telephone exchanges in the continental United States. The random digit aspect of the sample is used to avoid "listing" bias and provides representation of both listed and unlisted (including not-yet-listed) numbers. The design of the sample ensures this representation by random generation of the last two digits of telephone numbers selected on the basis of their area code, telephone exchange, and bank number.

The telephone exchanges were selected with probabilities proportional to their size. The first eight digits of the sampled telephone numbers (area code, telephone exchange, bank number) were selected to be proportionally stratified by county and by telephone exchange within county. That is, the number of telephone numbers randomly sampled from within a given county is proportional to that county's share of telephone households in the U.S. Estimates of the number of telephone households within each county are derived from 1990 Census data on residential telephone incidence that have been updated with state-level information on new telephone installations and county-level projections of the number of households. Only working banks of telephone numbers are selected. A working bank is defined as 100 contiguous telephone numbers containing three or more residential listings.

The sample was released for interviewing in replicates. Using replicates to control the release of sample to the field ensures that the complete call procedures are followed for the entire sample.

At least three attempts were made to complete an interview at every sampled telephone number. The calls were staggered over times of day and days of the week to maximize the chances of making a contact with a potential respondent. All interview breakoffs and refusals were re-contacted at least once in order to attempt to convert them to completed interviews. In each contacted household, interviewers asked to speak with the "youngest male 18 or older who is at home". If there is no eligible man at home, interviewers asked to speak with "the oldest woman 18 or older who lives in the household". This systematic respondent selection technique has been shown empirically to produce samples that closely mirror the population in terms of age and gender.

Non-response in telephone interview surveys produces some known biases in survey-derived estimates because participation tends to vary for different subgroups of the population, and these subgroups are likely to vary also on questions of substantive interest. In order to compensate for these known biases, the sample data are weighted in analysis. The data for this survey were also weighted to account for the oversampling of radio talk show callers that was part of the survey design. The oversample was weighted to its correct proportion in the population.

The demographic weighting parameters are derived from the most recently available Census Bureau's Current Population Survey (March 1992). This analysis produced population parameters for the demographic characteristics of telephone households with adults 18 or older, which are then compared with the sample characteristics to construct sample weights. The weights are derived using an iterative technique that simultaneously balances the distributions of all weighting parameters.

Talk Show Hosts

The sample for the Times Mirror Radio Talk Show Hosts Survey was designed to represent regularly scheduled radio talk shows with substantial audiences in the top 100 markets across the United States. The sample was selected from the radio talk shows listed in "Talk Show Selects" a product of Broadcast Interview Source of Washington, D.C. which lists over 700 local and national talk shows in the top 150 markets in the United States.

All radio talk shows in the top 100 markets that deal with news or politics were selected. Talk shows dealing exclusively with entertainment, business, or other substantive areas not related to politics were deleted from the sample.

Quotas for completed interviews were set in four strata by size of market: top 25 markets, markets 26 through 50, markets 51 through 75, and markets 76 through 100. These quotas were set to be proportional to the size of the strata in the list of radio talk shows.

Each person sampled for this survey was mailed an advance letter on the Times Mirror Center for the People and the Press letterhead and signed by Andrew Kohut, Director of the Center. These letters were intended to introduce the survey to prospective respondents, describe the nature and purpose of the survey and encourage participation in the survey. Approximately one week after the letter was mailed specially trained interviewers began calling the individual sample members and conducting the survey or setting up appointments to conduct the survey at a later date.

Interviewers for this survey were experienced, executive interviewers specially trained to ensure their familiarity with the questionnaire and study objectives.

GENERAL PUBLIC QUESTIONNAIRE

TIMES MIRROR CENTER FOR THE PEOPLE AND THE PRESS EXPRESSIONS OF PUBLIC OPINION - "TALKIES" SURVEY MAY 18 - 24, 1993 N=1507

SEX: 1	[]Male 2[]Fema	le	INTERVIEWER	R'S NAME:
TIME STA	RTED:		INTERVIEWEF	R'S I.D.:
TIME FIN	ISHED:	_	PAGE NUMBER	₹:
LENGTH:		_	REPLICATE N	NUMBER:
REGION:	1 East 2 Midwest 3 South 4 West		STRATUM: DATE:	1 Stratum One 2 Stratum Two 3 Remainder
Research opinion like to is now a years of (NOTE:	Associates from P survey for leading ask a few questions t home (IF NO MALE age or older. who	rinceton, New newspapers an s of the younge , ASK: May I p is now at hom PLE ASKS TO SF	Jersey. We a d tv stations est male, 18 g lease speak v e?) PEAK WITH THE	From the Princeton Survey are conducting a telephone as around the country. I'd years of age or older, who with the oldest female, 18 TAGE/SEX IN THE HOUSEHOLD
	rst, do you approv s job as President´		re of the way	Bill Clinton is handling
39	Approve	May <u>1993</u> 45	April 1993 49	Feb <u>1993</u> 56
43	Disapprove	37	29	25
<u>18</u> 10	Don't know	<u>18</u> 100	<u>22</u> 100	<u>19</u> 100

 ${\tt Q.2}$ In general, are you satisfied or dissatisfied with the way things are going in the U.S. at this time?

		Jan <u>1993</u>	Jan <u>1992</u>	Nov <u>1991</u>	May 1990	Jan <u>1989</u>	0ct <u>1988</u>	May 1988	Jan <u>1988</u>
22	Satisfied	39	28	34	41	45	56	41	39
71	Dissatisfied	50	68	61	54	50	40	54	55
$\frac{7}{100}$	No Opinion	<u>11</u> 100	<u>4</u> 100	<u>5</u> 100	<u>5</u> 100	<u>5</u> 100	$\frac{4}{100}$	<u>5</u> 100	<u>6</u> 100

Q.3 What do you think is the most important problem facing this country today?

		April <u>1993</u>	Jan <u>1992</u>	May 1990	Jan <u>1989</u>	April <u>1987</u>
17	Economy (general)	18	43	5	4	7
19 13	Unemployment/Lack of jobs	18	22	7	9	
13 12	Deficit/National debt/ Balanced budget	17	4	11	19	
11 *	Health care (cost/accessibility)	13	3	3	1	
7 3	Morality/Ethics/ Family values	3	3	5	2	
7 3	Crime/Gangs/Justice system	5	3	7	8	
4	Taxes	4	1	3	2	
5 6	Drugs/Alcohol	4	4	37	23	
5 0	Dissatisfaction with government/Politics	3	2	2	1	
2	Racism	3	1	2	0	
3 6	Poverty	3	1	3	4	
2	Inflation/Difference between wages/Costs	2	2	3	2	

2	Too much foreign aid/ Spend money at home	2	1	3	1
5 *	Homelessness	2	6	8	10
5 0	Education	2	2	4	4
2	Issues related to elderly	2	1	2	2

Q.3 Continued ...

* 0	Environment/Garbage /Pollution	2	1	8	2	
2 21	Other domestic	1	10	11	10	
3 22	Other international	1	4	6	10	
4 1	Other	8	1	5	9	
2	Don't know/No answer	4	3	1	3	3
53 (1507)	NET ECONOMIC	58 (1011)	76 (1220)	26 (3004	28 -)(2048	35) (4244)

Q.4 Which political party do you think can do a better job of handling the problem you have just mentioned -- the Republican Party or the Democratic Party?

		Jan <u>1992</u>	May <u>1990</u>	May <u>1988</u>	Jan <u>1988</u>	May <u>1987</u>
28	Republican	32	29	26	30	28
35	Democratic	41	30	38	35	38
23	No difference (VOLUNTEERED)	12	31	22	24	24
<u>14</u> 100	Don't know	<u>15</u> 100	<u>10</u> 100	<u>14</u> 100	<u>11</u> 100	<u>10</u> 100

Q4a. Overall, do you support or oppose Bill Clinton's economic plan?

		May <u>1993</u>	Feb <u>1993</u>
42	Support	46	58
41	Oppose	36	27
<u>17</u> 100	Don't know/No answer	<u>18</u> 100	<u>15</u> 100

I'd like to read you some issues the country will be facing over the next few years. For each one please tell me if you personally feel it is a critical issue facing the country, a very important issue, or one that is somewhat important. If you don't have an opinion on some, just say so. First (ROTATE ITEMS). Is (ITEM) a critical issue, very important or somewhat important?

		<u>Critical</u> <u>I</u>	Very mportant	Somewhat <u>Important</u>	(VOL) <u>DK</u>
a.	Economic conditions in the country	53	39	6	2=100
b.	Improving the quality of education in public schools	49	44	6	1=100
С.	Protecting U.S. jobs	50	44	5	1=100
d.	Dealing with the changing situation and supporting Democratic reforms in Russia	10	31	47	12=100
е.	Protecting the environment	34	46	18	2=100
f.	Developing a health care plan for all Americans	44	40	14	2=100
j.	Reducing the federal budget deficit	48	39	10	3=100
k.	Reducing crime	53	42	4	1=100
1.	Dealing with the problem of the homeless	33	44	21	2=100
n.	The situation in Bosnia	16	26	46	12=100
0.	The controversy over abortion	21	28	40	11=100
p.	Protecting the rights of gays and lesbians	9	18	56	17=100
q.	Protecting American family values	38	43	16	3=100

I'm going to read you a list of some programs and proposals that are being discussed in this country today. For each one, please tell me whether you strongly favor, favor, oppose, or strongly oppose it. The first one is ... (INTERVIEWER: CIRCLE ONE NUMBER FOR EACH ITEM--ROTATE ITEMS). Do you strongly favor, favor, oppose or strongly oppose (ITEM)?

		Strongly <u>Favor</u>	<u>Favor</u>	<u>Oppose</u>	Strongly <u>Oppose</u>	Don't <u>Know</u>
a.	Changing the laws to make it more difficult for a woman to get an abortion April 1992 Oct 1990 May 1987 June 1985	15 30 21 18 47	17 17 23	35 62 29 33 49	26 18	8=100 8=100 7=100 8=100 4=100
С.	A constitutional amendment to permit prayer in the public schools April 1987 June 1985	31 30 68	38 41	19 17	7 8	5=100 4=100 4=100
d.	Increasing environmental controls, even if it reduces employment opportunities May 1990	11 17	37 40	36 29	8 7	8=100 7=100
f.	Proposals to increase the federal income tax in order to reduce the deficit	4	33	35	23	5=100
g.	Restricting the sale of hand guns May 1990	28 38	27 27	26 20	17 13	2=100 2=100
h.	Proposals to allow gays and lesbians to serve in the military	8	28	26	27	10=100
i.	Proposals for the U.S. to take an active military role to stop the civil war in Bosnia	6	28	40	16	9=100
j.	Proposals for "term limitations" to limit the number of years that members of Congress can serve	34	42	14	4	6=100

Q.7 I'd like to know how often, if ever, you read certain types of publications, listen to the radio, or watch certain types of TV shows. For each that I read tell me if you do it regularly, sometimes, hardly ever or never. How often do you ... (ITEM)? (READ SCALE) ROTATE ITEMS

		<u>Regularly</u>	<u>Sometimes</u>	Hardly <u>Ever</u>	<u>Never</u>	Not Familar <u>With</u>	<u>DK</u>
a.	Read your daily newspaper February, 1992	66 71	19 19	7 5	8 4	* *	*=100 1=100
b.	Read news magazines such as Time, U.S. News and World Report or Newsweek May-June, 1992 July, 1990 June, 1990 May, 1990 April, 1990 March, 1990 February, 1990 January, 1990	24 20 18 21 17 20 16 17 18	39 39 34 39 34 35 35 36 34	14 18 18 16 19 16 19 18 17	23 23 30 24 30 29 30 29 31	* * * * * * * * * *	*=100 *=100 *=100 *=100 *=100 *=100 0=100
d.	Watch Sunday morning news shows such as Me The Press, Face The Nation or This Week w David Brinkley May-June, 1992 July, 1990 June, 1990 May, 1990 April, 1990 March, 1990 February, 1990 January, 1990		32 25 24 26 21 22 24 22 24	15 21 14 12 16 12 16 13 14	35 39 49 47 50 52 50 53	* * * * * * * * * * * * * * * * * * *	*=100 *=100 *=100 *=100 *=100 0=100 0=100 *=100
е.	Watch MacNeil Lehrer News Hour May-June, 1992 July, 1990 June, 1990 May, 1990 April, 1990 March, 1990 February, 1990 January, 1990	10 6 7 7 8 6 5 5	24 19 16 16 15 16 19 15	14 17 11 12 11 11 12 11 12	51 56 66 64 65 66 63 69	* * * * * * * * * * * * * * * * * * *	1=100 2=100 *=100 1=100 1=100 1=100 0=100 *=100
f.	Watch the Larry King show	5	24	16	54	*	1=100

		<u>Regularly</u>	<u>Sometimes</u>	Hardly <u>Ever</u>	<u>Never</u>	Not Familar <u>With</u>	<u>DK</u>
g.	Listen to programs on National Public Radio such as Morning Edition or All Things Considered May-June, 1992 July, 1990 June, 1990 May, 1990 April, 1990 March, 1990 February, 1990 January, 1990		20 16 13 10 11 12 9 10	15 17 8 11 10 9 10 8 7	49 59 70 69 72 71 74 74 78	* * * * * * * * * * * * * * * * * * *	1=100 1=100 *=100 1=100 *=100 *=100 *=100 *=100
h.	Watch the national nightly network news on CBS, ABC, or NBC. This is different from local news shows about the area where you live. February, 1993	60 58	28 23	5 10	6 9	* *	1=100 *=100
i.	Watch local news about your viewing area. This usually comes on before the national news and then later at night at 10 or 11. February, 1993	77 76	16 16	4 5	3	* *	*=100 *=100
j.	Watch Cable News Network (CNN). May-June, 1992 July, 1990 June, 1990 May, 1990 April, 1990 March, 1990 February, 1990 January, 1990	35 30 27 30 27 26 22 23 26	34 32 28 27 25 29 28 29 25	7 10 8 6 7 7 8 8 8	24 27 36 37 40 37 41 40 41	* * * * * * * * *	*=100 1=100 1=100 *=100 1=100 1=100 0=100 1=100
С.	Watch TV news magazin shows such as 60 minutes or 20/20. February, 1993	e 52 49	37 32	6 11	5 8	* 0	0=100 *=100
1.	Watch C-Span February, 1993	11 7	25 18	13 14	48 45	* 15	3=100 1=100

		Regularly	<u>Sometimes</u>	Hardly <u>Ever</u>	<u>Never</u>	Not Familar <u>With</u>	<u>DK</u>
m.	Watch television talk shows such as Oprah, Donohue or Geraldo February, 1993	24 22	30 27	19 23	27 28	* 0	*=100 *=100
n.	Read personality magazines such as People or US May-June, 1992 July, 1990 June, 1990 May, 1990 April, 1990 March, 1990 February, 1990 January, 1990	12 8 9 10 7 9 8 8	25 28 25 28 24 25 25 24 23	19 25 18 19 19 20 20 19	44 39 48 43 50 46 47 49	* * * * * * * * *	*=100 *=100 *=100 *=100 *=100 *=100 *=100 0=100

Q.T1 How often, if ever, do you listen to radio shows that invite listeners to call in to discuss current events, public issues and politics: regularly, sometimes, rarely or never?

- 17 Regularly
- 25 Sometimes
- 19 Rarely
- 39 Never **GO TO Q.17**
- $\frac{\star}{100}$ Don't know **GO TO Q.17**

Q.T2 And have you listened to any talk radio shows either yesterday or today?

- 39 Yes
- 61 No
- $\frac{*}{100}$ Don't know

- Q.T3 We are interested in people who listen to and participate in "talk radio" about politics and current affairs. What would you say is the most important reason why you listen to this type of program?
 - 36 Keep up on current issues
 - 21 Learn how different people feel
 - 13 Entertainment/Like them/Enjoy them
 - 10 Forum for public opinion
 - 5 Don't listen often enough to answer
 - 4 To find out about politics/Government
 - 4 Get information you can't get elsewhere
 - 4 Variety/Importance of issues
 - 3 To find out about the economy
 - 2 Shows support my views
 - 1 Like the Host/Mentions Host
 - * Get information to use in conversation
 - 1 Other
 - 5 Don't know/No answer

Q.T4 I'm going to read you some reasons people have given us for why they listen to talk radio call in programs. I'd like you to think about the SPECIFIC program you listen to most often. For each one I read please just tell me if it is a major reason why you listen, a minor reason, or not a reason at all. First: (READ LIST STARTING AT DESIGNATED POINT; ROTATE ITEMS) Thinking about the specific program you listen to most often is (ITEM) a major reason, a minor reason, or not a reason for listening to the program you listen to most often?

		Major <u>Reason</u>	Minor <u>Reason</u>	Not A <u>Reason</u>	<u>DK</u>
а.	To keep up on issues of the day	70	21	7	2=100
b.	Because it is entertaining	40	43	15	2=100
С.	Because it is a good way to learn things that I can't find out elsewhere	58	31	9	2=100
d.	To learn about how different people feel about different issues	71	23	5	1=100
е.	Because I like the host of the show	27	43	28	2=100
f.	I pick up information that I use in conversation with other people	33	49	16	2=100

Q.T6 When do you find yourself being the most interested in what you are listening to on talk radio -- when you hear people expressing <u>YOUR</u> point of view on a subject or when you listen to people expressing <u>THE OPPOSITE</u> point of view?

- 22 Same point of view as yourself
- 47 Opposite point of view
- 25 Depends/Mixed/Both (VOL)
- $\frac{6}{100}$ Don't know

Q.T7	libera	e people feel that talk radio is dominated by conservatives, others feel that eral viewpoints are more often heard, and still others think there is a great cure of views expressed. How about you: do you think talk radio basically presents beral view, a conservative one, a mixed one, or no particular point of view?							
	16	Liberal							
	11	Conservative							
	60	Mixed							
	10	No point of view							
	3 100	Don't know							
Q.T8	How wo	ould you judge most of the hosts conservative, or about the same a	on talk radioare they more liberal than you, is you are?						
	33	More liberal							
	19	More conservative							
	37	The same							
	5	(DO NOT READ) Depends/some of ea	ach						
	<u>6</u> 100	Don't know							
Q.T9	Have :	you, yourself ever tried to call	into such a radio program, or not?						
			May 1993						
	19	Yes	11						
	<u>81</u> 100	No/Don't know - SKIP TO Q.17	<u>89</u> 100						
Q.T9a	Did yo	ou get through and actually talk	on the air?						
	50	Yes							
	49	NOSKID	TO O 17						
	$\frac{1}{100}$ Don't know/No answer — SKIP TO Q.17								

Q.T10 Have you done this at any time in the past 12 months?

54 Yes

SKIP TO Q.17

 $\frac{1}{100}$

Q.T11 And have you done this in the last month or two? **IF YES, PROBE:** About how many times--just once, twice, or three or more times?

- 71 No
- 28 Yes
 - 14 once
 - 7 twice
 - 7 3 or more times
 - 0 (DO NOT READ) Don't Know, if called in last month or two
- $\frac{1}{100}$ (DO NOT READ) Called in in past month or two, but Don't know how many times

SUMMARY BASE = TOTAL RESPONDENTS

- 61 Ever listen to talk radio
 - 23 Listened Yesterday
 - 11 Ever tried to call in
 - 6 Ever talked on air
 - 3 Did so in the past year
- $\frac{39}{100}$ Never listened to talk radio

ASK ALL

Q.17 I'd like your opinion of some people and organizations. As I read from a list, please tell me which category best describes your overall opinion of who or what I name. First, would you describe your opinion of (ITEM) as very favorable, mostly favorable, mostly unfavorable, or very unfavorable? ROTATE ITEMS WITHIN BLOCS A-G.. H-N

		Very Favor- <u>able</u>	Mostly Favor- <u>able</u>	Mostly Unfavor- <u>able</u>	Very Unfavor- <u>able</u>	(VOL) Never Heard <u>Of</u>	(VOL) Can't <u>Rate</u>
a.	Bill Clinton July, 1992 June, 1992 May, 1992 March, 1992 February, 1992 January, 1992 November, 1991	18 17 10 11 10 15 9	42 42 36 42 43 44 28 25	23 25 33 32 29 24 11 8	12 9 14 10 11 7 4 2	0 0 1 * 1 2 27 39	5=100 7=100 6=100 5=100 6=100 8=100 21=100 21=100
b.	Robert Dole May, 1990 May, 1987	11 7 9	37 45 51	20 15 11	8 5 3	11 13 9	13=100 15=100 17=100
С.	Howard Stern	4	17	15	18	26	20=100
d.	Larry King	12	40	15	6	8	19=100
е.	Hillary Clinton	19	41	18	11	1	10=100
f.	Rush Limbaugh	12	21	16	19	17	15=100
g.	Ross Perot July, 1992 June, 1992 May, 1992 March, 1992	21 18 18 11 11	43 30 35 39 18	21 21 18 20 15	10 14 8 7 6	* 1 5 2 29	5=100 16=100 16=100 21=100 21=100
h.	The Democratic Party July, 1992	14 17	43 44	25 24	9 9	0	9=100 6=100
i.	The Republican Party July, 1992	12 9	42 37	25 31	10 17	0	11=100 6=100
j.	The Supreme Court November, 1991 May, 1990 January, 1988 May, 1987	17 18 10 14 13	56 54 55 65 63	14 16 18 11 15	4 5 7 2 2	0 0 1 *	9=100 7=100 9=100 8=100 7=100

		Very Favor- <u>able</u>	Mostly Favor- <u>able</u>	Mostly Unfavor- <u>able</u>	Very Unfavor- <u>able</u>	(VOL) Never Heard Of	(VOL) Can't <u>Rate</u>
k.	The Congress November, 1991 May, 1990 May, 1988 January, 1988 May, 1987 January, 1987	8 7 6 8 6 10 7	35 44 53 56 58 64 52	35 34 25 23 25 16 23	13 9 9 5 4 4 8	0 0 1 0 0 *	9=100 6=100 6=100 8=100 7=100 6=100
	June, 1985	9	58	21	5	*	7=100
1.	The military May, 1990 April, 1987 January, 1987 June, 1985	32 18 17 19 24	53 55 63 54 53	8 15 12 11 13	2 6 4 5 5	0 * 0 * *	5=100 6=100 4=100 11=100 5=100
m.	The United Nations May, 1990	21 15	52 55	13 13	4 6	0	10=100 10=100
n.	The Church May, 1990	44 39	38 43	7 7	3 3	0 1	8=100 7=100
0.	Network TV News January, 1992 5=100	23 27	58 55	12 11	3 2	0	4=100
	November, 1991 4=100	24	51	16	5	0	
	March, 1991 2=100	40	51	5	2	0	
	May, 1990 August, 1989 January, 1989 August ⁶ , 1988 May, 1988 January 27, 1988 January 7-18, 1988 October, 1987 May, 1987 January, 1987 July, 1986 August, 1985 June, 1985	22 28 21 29 20 12 18 19 21 19 30 30 25	60 54 61 52 58 69 60 62 63 55 53 51	12 11 12 9 14 13 14 10 11 16 10 8	3 3 5 4 3 4 3 6 4 2 2		3=100 4=100 3=100 5=100 4=100 3=100 4=100 6=100 2=100 4=100 3=100 7=100 6=100

⁶ Based on Registered Voters

		Very Favor- <u>able</u>	Mostly Favor- <u>able</u>	Mostly Unfavor- <u>able</u>	Very Unfavor- <u>able</u>	(VOL) Never Heard <u>Of</u>	(VOL) Can't <u>Rate</u>
p.	Daily Newspaper you are most familar with January, 1992	26 27	55 51	10 13	4 5	0	5=100
	4=100 November, 1991 4=100	24	56	11	5	0	
	March, 1991 5=100	30	55	7	3	*	
	May, 1990 5=100	22	56	12	5	*	
	August, 1989 January, 1989 August', 1988 May, 1988 January 27, 1988 January 7-18, 1988 October, 1987 May, 1987 January, 1987 July, 1986 August, 1985 June, 1985	25 22 30 19 19 21 21 22 19 28 25	52 56 48 59 62 59 58 59 57 51 52 56	12 13 10 13 11 12 9 12 13 11 10 8	5 4 5 4 3 4 4 3 6 6 5 3		6=100 5=100 7=100 5=100 5=100 4=100 8=100 4=100 8=100 8=100

⁷ Based on Registered Voters

FORM A ONLY AND ALL OF THOSE WHO HAVE TRIED TO CALL ON RADIO -- YES TO T9 SKIP IF 'NEVER' FOR ITEM IN Q7 OR QT1 FORM 1

Q.18 We are interested in finding out where people are learning about what the Clinton administration has been doing during its first months in office. For each of the following, please just tell me if you have learned a great deal, some, just a little, or nothing at all from it. First (READ FIRST ITEM STARTING AT ROTATION POINT) ... Have you learned a great deal, some, just a little or nothing about what the Clinton administration is doing from (ITEM)?

		Great <u>Deal</u>	Some	Just a <u>Little</u>	Nothing <u>At All</u>	<u>DK</u>	Never <u>Read</u>
a.	Your daily newspaper	43	32	13	4	1	7=100
С.	News magazine shows such as 60 minutes or 20/20	30	36	20	9	1	4=100
d.	Sunday morning news shows such as Meet The Press, Face The Nation or This Week with David Brinkley	19	22	15	11	2	31=100
е.	MacNeil/Lehrer News Hour	12	14	12	13	2	47=100
f.	The Larry King show	7	13	14	11	1	54=100
g.	Programs on National Public Radio such as Morning Edition or All Things Considered	12	15	13	11	3	46=100
0.	C-Span	14	14	11	12	2	47=100
i.	Talk shows on the radio where listeners call in to express their opinions	19	21	15	9	2	34=100
j.	From conversations with friends, neighbors, or people at work	17	37	30	15	1	*=100

FORM B ONLY AND ALL OF THOSE WHO HAVE TRIED TO CALL ON RADIO -- YES TO T9 SKIP IF 'NEVER' FOR ITEM IN Q7 OR QT1 FORM 2

Q.18 We are interested in finding out where people are learning about what the Clinton administration has been doing during its first months in office. For each of the following, please just tell me if you have learned a great deal, some, just a little, or nothing at all from it. First (READ FIRST ITEM STARTING AT ROTATION POINT) ... Have you learned a great deal, some, just a little or nothing about what the Clinton administration is doing from (ITEM?)

		Great <u>Deal</u>	<u>Some</u>	Just a <u>Little</u>	Nothing <u>At All</u>	<u>DK</u>	Never <u>Read</u>
k.	The national nightly network news on CBS, ABC, NBC. This is different from local news shows about the area where you live	45	27	16	4	1	7=100
1.	Local news that about your viewing area. This usually comes on before the national news and then later at night at 10 or 11	38	36	18	4	1	3=100
m.	Cable News Network (CNN)	36	22	11	5	1	25=100
b.	TV news magazines such as Time, U.S. News and World Report or Newsweek	26	24	16	9	1	24=100
p.	Television talk shows such as Oprah, Donohue or Geraldo	12	15	20	26	1	26=100
q.	Personality magazines such as People or US	6	13	13	21	2	45=100
r.	Talk shows on the radio where listeners call in to express their opinions	16	21	17	9	1	36=100

ASK ALL:

- Q.19 I'm going to read you four different ways you might have received information about Bill Clinton. After I read them, please tell me from which <u>ONE</u> you have actually learned the most about what the Clinton administration is doing. Have you learned the most about what the Clinton administration is doing when he is interviewed ... (READ LIST)?
 - By a group of reporters at a Washington news conference, OR
 - 40 On a national network news program, OR
 - 18 By a local news program in your viewing area, OR
 - 17 By a radio or television talk show host
 - 3 (DO NOT READ) Other/combination
 - 3 (DO NOT READ) None of the above
 - <u>1</u> (DO NOT READ) Don't know/No answer

100

DO NOT ROTATE ITEMS:

Q.900 Now I am going to read you a series of statements that will help us understand how you feel about a number of things. For each statement, please tell me whether you completely agree with it, mostly agree with it, mostly disagree with it or completely disagree with it. The first one is... (INTERVIEWER: CIRCLE ONE NUMBER FOR EACH ITEM.)

		Completely <u>Agree</u>	Mostly <u>Agree</u>	Mostly <u>Disagree</u>	Completely <u>Disagree</u>	<u>DK</u>
a.	People like me don't have any say about what the government does	15	37	31	16	1=100
b.	Generally speaking, elected officials in Washington lose touch with the people pretty quickly	29	53	13	3	2=100
С.	Most elected officials care what people like me think	5	35	42	16	2=100
е.	Success in life is pretty much determined by forces outside our control	11	30	41	16	2=100
j.	When something is run by the government, it is usually inefficient and wasteful	24	45	24	5	2=100
1.	The Federal Government controls too much of our daily lives	26	39	30	4	1=100
0.	There is too much power concentrated in the hands of a few big companies	26	46	22	3	3=100
p.	Business corporations make too much profit	22	41	27	5	5=100
S.	As Americans we can always find a way to solve our problems and get what we want	12	47	31	7	3=100
t.	I don't believe that there are any real limits to growth in this country today	14	42	34	7	3=100

		Completely <u>Agree</u>	Mostly <u>Agree</u>	Mostly <u>Disagree</u>	Completely <u>Disagree</u>	<u>DK</u>
u2.	People should be willing to pay higher prices in order to protect the environment	12	45	31	10	2=100
W .	We have gone too far in pushing equal rights in this country	14	29	34	20	3=100
Χ.	It is the responsibility of the government to take care of people who can't take care of themselves	19	43	26	9	3=100
у.	The government should help more needy people even if it means going deeper in debt	9	34	40	12	5=100

Q.20 These days, many people are so busy they can't find time to register to vote, or move around so often they don't get a chance to re-register. Are you now registered to vote in your precinct or election district or haven't you been able to register so far?

82 Yes, registered

17 No ______ GO TO Q.22 ____ Not sure/Don't know ______ GO TO Q.22

 $\frac{1}{100}$ Not sure/Don't I

Q.21 How often would you say you vote; always, nearly always, part of the time, or seldom?

- 57 Always
- 31 Nearly always
- 7 Part of the time
- 4 Seldom
- * (DO NOT READ) Other
- 1 (DO NOT READ) Never vote
- $\frac{*}{100}$ Don't know/No answer

Q.22 People express their opinions about politics and current events in a number of ways besides voting. I'm going to read a list of some of theseways. Please just tell me if you have or have not done each at some point in the last 12 months. In the last 12 months have you (ITEM)? (ROTATE ITEMS)

		<u>Yes</u>	<u>No</u>	<u>Can't Say</u>
а.	Written a letter to any elected official?	28	72	* = 100
b.	Written a letter to the editor of a newspaper?	12	88	* = 100
е.	Contributed money to a political action group or committee, sponsored by a union, business or other issue group that supported a candidate in an election?	19	81	* = 100
f.	Attended a public hearing?	25	75	* = 100
g.	Dialed an 800 or 900 number to register your opinion or views on some issue of public concern?	22	77	1 = 100
h.	Contributed money to a candidate running for public office?	17	82	1 = 100
k.	Joined an organization in support of a particular cause?	27	72	1 = 100
1.	Called in or sent in a response to a question or issue put up for discussion by a newspaper or TV station?	19	81	* = 100
n.	Called or sent a letter to the White House?	11	89	* = 100
0.	Called or sent a letter to your Congressman?	29	71	* = 100
р.	Called a television station or a cable company with some complaint about a program?	12	87	1 = 100
q.	Participated in an opinion poll sent to you by some interest group or group you are a member of?	38	62	* = 100

Q.22 con't ...

		<u>Yes</u>	<u>No</u>	<u>Can't Say</u>
r.	Participated in a "town meeting" or public affairs discussion group?	24	76	* = 100
S.	Attended a city or town council meeting in the community where you live	31	69	* = 100
t.	Given money to or joined Ross Perot's organization United We Stand	6	94	* = 100

(DO NOT ROTATE ITEMS)

Q.901 Now I would like to read you some more statements that will help us understand how you feel about things. For each one I read please just tell me if you completely agree with it, mostly agree with it, mostly disagree with it, or completely disagree with it. First, ...

		Completely <u>Agree</u>	Mostly <u>Agree</u>	Mostly <u>Disagree</u>	Completely <u>Disagree</u>	<u>DK</u>
dd.	In the past few years there has not been much real improvement in the position of black people in this country	14	37	37	9	3=100
ff.	We should make every possible effort to improve the position of blacks and other minorities, even if it means giving them preferential treatment	8	26	41	22	3=100
р	he best way to ensure leace is through military strength	16	38	33	10	3=100
t W	le all should be willing o fight for our country, whether it is right or wrong	21	34	29	13	3=100
nn.	It's best for the future of our country to be active in world affairs	33	54	9	1	3=100
nn1.	Poor people have become too dependent on government assistance programs	31	49	15	3	2=100
nn3.	We should pay less attention to problems overseas and concentrate on problems here at home	40	45	12	2	1=100
b.	We all will be called before God at the judgment day to answer for our sins	56	26	6	5	7=100
f.	School boards ought to have the right to fire teachers who are known homosexuals	17	17	34	26	6=100

		Completely <u>Agree</u>	Mostly <u>Agree</u>	Mostly <u>Disagree</u>	Completely <u>Disagree</u>	<u>DK</u>
g.	Books that contain dangerous ideas should be banned from public school libraries	26	26	23	21	4=100
0.	AIDS might be God's punishment for immoral sexual behavior	13	22	24	33	8=100
W .	I often don't have enough money to make ends meet	25	29	30	14	2=100
у.	I'm pretty well satisfied with the way things are going for me financially	12	46	28	13	1=100
Ζ.	I feel it's my duty as a citizen to always vote	66	28	4	1	1=100

SUPPLEMENTARY GENERAL PUBLIC QUESTIONNAIRE

TIMES MIRROR CENTER FOR THE PEOPLE AND THE PRESS RESPONDENT INVOLVEMENT STUDY MAY 28 - JUNE 6, 1993 N=1003 (SEE METHODOLOGICAL NOTE ON PAGE 25)

Q.1 People express their opinions about politics and current events in a number of ways. I'm going to read a list of some of these ways. Have you $\underline{\text{ever}}$...?

0.33	<u>Yes</u>	<u>No</u>	<u>Don't know</u>
a. Called or sent a letter to the White House	15	85	0=100
b. Called or sent a letter to your Congressman	39	61	0=100
c. Called a tv station or cable company with some complaint about a program	11	89	0=100
d. Participated in an opinion poll sent to you by some interest group or group you're a member of	28	71	1=100
e. Participated in town meeting or public affairs discussion group	25	75	*=100
f. Attended a city or town council meeting in the community where you live	30	70	*=100
g. Tried to call in to a radio talk program to discuss views on a public or political issue	9	91	*=100

Q.2 Well, thinking only about the last 12 months, that is since June of 1992, have you \dots ?

0.77	<u>Yes</u>	<u>No</u>	Don't <u>Know</u>	Haven't <u>Ever</u>
a. Called or sent a letter to the White House	6	9	0	85=100
b. Called or sent a letter to your Congressman	18	21	*	61=100
c. Called a tv station or cable company with some complaint about a program	6	5	0	89=100
d. Participated in an opinion poll sent to you by some interest group or group you're a member of	16	12	*	72=100
e. Participated in town meeting or public affairs discussion group	12	13	*	75=100
f. Attended a city or town council meeting in the community where you live	14	16	0	70=100
g. Tried to call in to a radio talk program to discuss views on a public or political issue	5	4	0	91=100

Q.3 People express their opinions about politics and current events in a number of ways. I'm going to read a list of some of these ways. Have you $\underline{\text{ever}}$...?

- Weither - Johns	<u>Yes</u>	<u>No</u>	<u>Don't know</u>
a. Written a letter to any elected official	29	71	*=100
b. Written a letter to the editor of a newspaper	13	87	*=100
c. Contributed money to a political action group or committee sponsored by a union, business or other issue group that supported a candidate in an election	14	86	*=100
d. Attended a public hearing	34	66	*=100
e. Dialed a 800 or 900 number to register your opinion or views on some issue of public concern	15	85	*=100
f. Contributed money to a candidate running for public office	19	80	1=100
g. Joined an organization in support of a particular cause	21	79	*=100
h. Called in or sent in a response to a question or issue put up for discussion by a newspaper or tv station	14	86	*=100

Q.4 Well, thinking <u>only about the last 12 months</u>, that is since June of 1992, have you ...?

Jou	<u>Yes</u>	<u>No</u>	Don't <u>Know</u>	Haven't <u>Ever</u>
a. Written a letter to any elected official	14	15	*	71=100
b. Written a letter to the editor of a newspaper	4	9	0	87=100
c. Contributed money to a political action group or committee sponsored by a union, business or other issue group that supported a candidate in an election	7	7	*	86=100
d. Attended a public hearing	13	21	0	66=100
e. Dialed a 800 or 900 number to register your opinion or views on some issue of public concern	11	4	*	85=100
f. Contributed money to a candidate running for public office	8	11	*	81=100
g. Joined an organization in support of a particular cause	9	12	*	79=100
h. Called in or sent in a response to a question or issue put up for discussion by a newspaper or tv station	10	4	*	86=100

TALK SHOW HOST QUESTIONNAIRE

TIMES MIRROR CENTER FOR THE PEOPLE AND THE PRESS EXPRESSIONS OF PUBLIC OPINION - "RADIO TALK SHOW" SURVEY MAY 25 - JUNE 11, 1993 N=112

SEX: 1[]Male 2[]Femal TIME STARTED: TIME FINISHED: LENGTH:			emale ——	INTERVIEWER'S NAME: INTERVIEWER'S I.D.: PAGE NUMBER: REPLICATE NUMBER:									
REGIC	N:	1 2 3 4	East Midwest South West				STRATUM DATE:		2		tum Tv inder		
opini like is no years (NOTE	on survito ask w at ho of age	vey a a fe ome (e or REC /	Hello, ates fro for lead ww quest (IF NO M older, ALL OVER A SURVE	ing new ions of ALE, AS who is SAMPLE	spaper the yo K: May now at ASKS	s and ounges Ipl home TOSPE	tv stat t male, ease spe ?) AK WITH	ions 18 y eak w THE	aro ears ith	und tl of a the o	ne cou ge or Idest	untry. older femal	I'd , who e, 18
Q.1			you app s Presid		r disap	oprove	of the	way	Bil ⁻	l Clir	nton -	is han	dling
	<u>HOSTS</u>			<u>PUBLIC</u>	<u>,</u>								
	26	Appı	rove	39									
	62	Disa	approve	43									
	<u>12</u> 100	Don	't know	<u>18</u> 100									
Q.2			, are you			r diss	atisfied	d with	h the	e way	thing	s are	going
<u> </u>	HOSTS		<u>P</u>	UBLIC									
	15	Sat	isfied	22									
	82	Diss	satisfie	d71									
	<u>3</u> 100	No (Opinion	<u>7</u> 100									

Q.3 What do you think is the most important problem facing this country today?

<u>HOSTS</u>		<u>PUBLIC</u>
30	Economy (general)	17
10	Unemployment/Lack of jobs	19
24	Deficit/National debt/ Balanced budget	13
6	Health care (cost/accessibility)	11
3	Morality/Ethics/ Family values	7
3	Crime/Gangs/Justice system	7
6	Taxes	4
1	Drugs/Alcohol	5
21	Dissatisfaction with government/Politics	5
9	Racism	2
1	Poverty	3
2	<pre>Inflation/Difference between wages/Costs</pre>	2
*	Too much foreign aid/ Spend money at home	2
*	Homelessness	5
4	Education	5
1	Issues related to elderly	2
*	Environment/Garbage/ Pollution	*
5	Other domestic	2
5	Other international	3
*	Other	4
*	Don't know/No answer	2
70	NET ECONOMIC	53

(112) (1507)

Q.4 Which political party do you think can do a better job of handling the problem you have just mentioned -- the Republican Party or the Democratic Party?

<u>HOSTS</u>	<u>P</u>	<u>UBLIC</u>
25	Republican	28
28	Democratic	35
44	No difference (VOLUNTEERED)	23
$\frac{3}{100}$	Don't know	<u>14</u> 100

Q4a. Overall, do you support or oppose Bill Clinton's economic plan?

<u>HOSTS</u>		PUBLIC
41	Support	42
52	Oppose	41
<u>7</u>	Don't know /No answer	<u>17</u> 100

- Q4b. Overall, do you think the Clinton administration will succeed or fail at achieving its most important legislative goals?⁸
 - 32 Succeed
 - 48 Fail
 - 5 (DO NOT READ) Both
 - $\frac{15}{100}$ Don't know/No answer

⁸ Only "Talk Show" hosts were asked question.

Q.5 I'd like to read you some issues the country will be facing over the next few years. For each one please tell me if you personally feel it is a critical issue facing the country, a very important issue, or one that is somewhat important. If you don't have an opinion on some, just say so. First (ROTATE ITEMS). Is (ITEM) a critical issue, very important or somewhat important?

		<u>Critical</u>	Very <u>Important</u>	Somewhat <u>Important</u>	(VOL) _DK
a.	Economic conditions in the country Public Hosts	53 72	39 22	6 5	2=100 1=100
b.	Improving the quality of education in public schools Public Hosts	5 49 76	44 15	6 8	1=100 1=100
С.	Protecting U.S. jobs Public	50	44	5	1=100
	Hosts	45	38	13	4=100
d.	Dealing with the changing situation and supporting Democratic reforms in Russi Public Hosts	ia 10 10	31 45	47 45	12=100 0=100
е.	Protecting the environment Public Hosts	34 15	46 53	18 31	2=100 1=100
f.	Developing a health care plan for all Americans Public Hosts	44 43	40 31	14 23	2=100 3=100
j.	Reducing the federal budget deficit Public Hosts	48 63	39 27	10 8	3=100 2=100
k.	Reducing crime Public Hosts	53 46	42 41	4 12	1=100 1=100
1.	Dealing with the problem of the homeless Public Hosts	33 12	44 29	21 57	2=100 2=100
n.	The situation in Bosnia Public Hosts	16 8	26 35	46 55	12=100 2=100

Q.5 con't ...

ų. <i>0</i> c		<u>Critical</u>	Very <u>Important</u>	Somewhat <u>Important</u>	
0.	The controversy over abort Public Hosts	ion 21 11	28 24	40 58	11=100 7=100
p.	Protecting the rights of gays and lesbians Public Hosts	9 6	18 25	56 63	17=100 6=100
q.	Protecting American family values Public Hosts	38 21	43 32	16 37	3=100 10=100

I'm going to read you a list of some programs and proposals that are being discussed in this country today. For each one, please tell me whether you strongly favor, favor, oppose, or strongly oppose it. The first one is ... (INTERVIEWER: CIRCLE ONE NUMBER FOR EACH ITEM--ROTATE ITEMS). Do you strongly favor, favor, oppose or strongly oppose (ITEM)?

		Strongly <u>Favor</u>		Strongly <u>Oppose</u>	<u>Oppose</u>	Don't <u>Know</u>
a.	Changing the laws to make it more difficult for a woman to get an abortion Public Hosts	15 5	17 9	35 36	25 47	8=100 3=100
С.	A constitutional amendment to permit prayer in the public schools Public Hosts	31 12	38 27	19 29	7 29	5=100 3=100
d.	Increasing environments controls, even if it reduces employment opportunities Public Hosts	11 5	37 39	36 38	8 13	8=100 5=100
f.	Proposals to increase the federal income tax in order to reduce the deficit Public Hosts	4 5	33 32	35 26	23 34	5=100 3=100
g.	Restricting the sale of hand guns Public Hosts	28 31	27 26	26 19	17 21	2=100 3=100
h.	Proposals to allow gays and lesbians to serve in the military Public Hosts	8 21	28 42	26 16	27 17	10=100 4=100
i.	Proposals for the U.S. to take an active milit role to stop the civil war in Bosnia Public Hosts	cary 6 3	28 29	40 47	16 18	9=100 3=100

Q.6 con't ...

Strongly		Strongly		Don't
<u>Favor</u>	<u>Favor</u>	<u>Oppose</u>	<u>Oppose</u>	<u>Know</u>

j. Proposals for "term limitations" to limit the number of years that members of Congress can serve

4 7 Public 34 42 14 6=100 29 Hosts 41 21 2=100

- Q.TH9 What would you say is the single most important source of news information you use about government and politics? (DO NOT READ LIST. ONE ANSWER ONLY.)
 - 44 National newspapers (NYT, WP, LAT)
 - 14 Associated Press (AP)
 - 9 National Public Radio (NPR)
 - 6 Contacts/People I know
 - 5 Local Press
 - 4 Cable News Network (CNN)
 - 3 C-SPAN
 - 2 Evening broadcast network newscasts
 - 2 News magazines
 - 1 Morning network talk shows
 - 3 Other (SPECIFY)
 - Don't know <u>10</u>0

AS YOU KNOW, WE ARE INTERESTED IN UNDERSTANDING PEOPLE WHO LISTEN TO AND PARTICIPATE IN RADIO TALK SHOWS.

- Q.TH1 Thinking about your audience, what would you say is the most important reason why people listen to your show?
 - 32 Keep up on issues/current affairs
 - 23 Entertaining/find them funny
 - 20 Forum for public opinion
 - 10 Learn how different people feel
 - 10 Important issues
 - 9 Fair/impartial/unbaised
 - 8 Find out more about politics
 - 7 Like the host
 - 6 Get information can't get elsewhere
 - 4 Like hearing people w/same perspective
 - 2 Find out more about economy
 - Don't know/No answer
- Q.TH2 Do you think people who CALL INTO your programs are representative of the larger public in your listening area, or are they unrepresentative in some way?
 - 56 Representative GO TO TH4
 - 38 Unrepresentative CONTINUE
 - $\frac{6}{100}$ Don't know GO TO TH4

- Q.TH3 In what ways are they unrepresentative?
 - 28 More conservative
 - 23 Extremists/have an agenda/ax to grind
 - 19 More educated/smarter
 - Only very small segement calls
 - 14 More involved/active/socially concerned
 - 5 More vocal/want to talk
 - 2 Less educated/dumber
 - 7 Don't know/No answer

Q.TH4 I'm going to read you some ways that people who CALL INTO your show might be different than the public as a whole. Please tell me if you think each of the following views or traits is OVER-represented by people who call into your show, UNDER-represented, or if there is no difference between your callers and the general public in your media market. ROTATE Are (PEOPLE) over-represented by your callers, under-represented or is there no difference?

		OVER	UNDER	NO DIFFERENCE	DK
a.	People who are pro-choice	19	37	44	1=100
b.	People who are anti- government	45	8	42	5=100
С.	People who are liberal	29	50	19	2=100
d.	People who are racially intolerant	26	30	42	2=100
e.	People who are pro-life	42	11	44	3=100
f.	People who are angry	52	7	39	2=100
g.	People who are conservative	e 50	19	30	1=100
h.	People who dislike the President	45	8	45	2=100
i.	People who are strongly religious or moralistic	42	20	35	3=100
k.	Feminists	18	56	23	3=100
1.	People who are hostile to gays and lesbians	38	20	41	1=100
m.	People who dislike Congress	36	5	58	1=100

NOW LETS SHIFT AWAY, FROM THOSE WHO ACTUALLY CALL, TO YOUR AUDIENCE IN GENERAL.

- Q.TH5 Would you say those who LISTEN to your show are more conservative than the general public, in your area, more liberal, or are they pretty much the same?
 - 34 More conservative
 - 13 More liberal
 - 51 The same
 - $\frac{2}{100}$ Don't know
- Q.TH6 And would you say they are more critical in their views of government and politics, less critical, or the same as others in your viewing area?
 - 71 More critical
 - 4 Less critical
 - 23 The same
 - $\frac{2}{100}$ Don't know
- Q.TH7 Do you think you often play an important role in shaping or influencing public opinion in your community or not?
 - 63 Yes
 - 30 No
 - $\frac{7}{100}$ Don't know
- Q.TH8 Can you think of a case in the recent past when you or something that happened on your show had an impact on public policy or politics?
 - 75 Yes CONTINUE
 - 22 No **SKIP TO TH10**
 - $\frac{3}{100}$ Don't know SKIP TO TH10

- Q.TH9 What was that? What happened?
 - 40 Brought local issues to fore front
 - 19 Influenced local election
 - 15 Broadcasting public opinion to officials
 - 14 Point out corruption in government
 - 11 Feeds public opinion on national issues
 - 7 Influenced election for president
 - 5 Brings consumer opinion to business
 - 2 Other
 - 1 Don't know/No answer
- QTH10 Do you see your job mainly as INFORMING the public, or mainly as ENTERTAINING the public? (IF BOTH, PROBE: Well, if you had to come down on one side or the other, would it be informing or entertaining?)
 - 40 Informing
 - 11 Both -- lean to informing
 - 13 Both -- cannot choose
 - 11 Both -- lean to entertaining
 - 25 Entertaining
 - $\frac{*}{100}$ Don't know

ASK ALL. (DO NOT ROTATE ITEMS)

Q.900 Now I am going to read you a series of statements that will help us understand how you feel about a number of things. For each statement, please tell me whether you completely agree with it, mostly agree with it, mostly disagree with it or completely disagree with it. The first one is... (INTERVIEWER: CIRCLE ONE NUMBER FOR EACH ITEM.)

		Completely <u>Agree</u>	Mostly <u>Agree</u>	Mostly <u>Disagree</u>	Completely <u>Disagree</u>	<u>DK</u>
a.	People like me don't have any say about what the government does Public Hosts	15 3	37 20	31 32	16 41	1=100 4=100
b.	Generally speaking, elected officials in Washington lose touch with the people pretty quickly Public Hosts	29 38	53 46	13 10	3 4	2=100 2=100
С.	Most elected officials care what people like me think Public Hosts	5 11	35 53	42 26	16 7	2=100 3=100
е.	Success in life is pretty much determined by forces outside our control Public Hosts	11 2	30 10	41 36	16 49	2=100 3=100
j.	When something is run by the government, it is usually inefficient and wasteful Public Hosts	24 31	45 40	24 23	5 3	2=100 3=100
1.	The Federal Government controls too much of our daily lives Public Hosts	26 30	39 29	30 34	4 5	1=100 2=100
0.	There is too much power concentrated in the hands of a few big companies Public Hosts	26 14	46 40	22 37	3 8	3=100 1=100

Q.900	con't		

Q.900	Cont	Completely <u>Agree</u>	Mostly <u>Agree</u>	Mostly <u>Disagree</u>	Completely <u>Disagree</u>	<u>DK</u>
р.	Business corporations make too much profit Public Hosts	22 8	41 20	27 43	5 26	5=100 3=100
S.	As Americans we can always find a way to solve our problems and get what we want Public Hosts	12 16	47 66	31 14	7 3	3=100 1=100
t.	I don't believe that there are any real limits to growth in this country today Public Hosts	14 11	42 45	34 36	7 5	3=100 3=100
u2.	People should be willing to pay higher prices in order to protect the environment Public Hosts	12 7	45 56	31 22	10 11	2=100 4=100
W .	We have gone too far in pushing equal rights in this country Public Hosts	14 9	29 18	34 44	20 26	3=100 3=100
Х.	It is the responsibility of the government to take care of people who can't take care of themselves Public Hosts	19 16	43 42	26 25	9 14	3=100 3=100
у.	The government should help more needy people even if it means going deeper in debt Public Hosts	9 5	34 16	40 54	12 21	5=100 4=100

ASK ALL

Q.17 I'd like your opinion of some people and organizations. As I read from a list, please tell me which category best describes your overall opinion of who or what I name. First, would you describe your opinion of (ITEM) as very favorable, mostly unfavorable, or very unfavorable? ROTATE ITEMS WITHIN BLOCS A-G.. H-N (VOL)

	,	Very Favor- <u>able</u>	Mostly Favor- <u>able</u>	Mostly Unfavor- <u>able</u>	Very Unfavor- <u>able</u>	(VOL) Never Heard <u>Of</u>	(VOL) Can't <u>Rate</u>
a.	Bill Clinton Public Hosts	18 3	42 43	23 36	12 17	0	5=100 1=100
b.	Robert Dole Public Hosts	11 12	37 44	20 28	8 14	11 0	13=100 2=100
е.	Hillary Clinton Public Hosts	19 19	41 45	18 20	11 12	1	10=100 4=100
g.	Ross Perot Public Hosts	21 6	43 33	21 40	10 18	* 0	5=100 3=100
h.	The Democratic Party Public Hosts	14 1	43 45	25 39	9 12	0	9=100 3=100
i.	The Republican Party Public Hosts	12 3	42 43	25 42	10 8	0	11=100 4=100
j.	The Supreme Court Public Hosts	17 12	56 74	14 9	4 3	0	9=100 2=100
k.	The Congress Public Hosts	8 1	35 24	35 51	13 22	0	9=100 2=100
1.	The military Public Hosts	32 28	53 54	8 15	2 2	0	5=100 1=100
m.	The United Nations Public Hosts	21 8	52 54	13 29	4 5	0	10=100 4=100
n.	The Church Public Hosts	44 14	38 50	7 20	3 6	0	8=100 10=100

Q.17	Con't	Very Favor- <u>able</u>	Mostly Favor- <u>able</u>	Mostly Unfavor- <u>able</u>	Very Unfavor- <u>able</u>	Never Heard <u>Of</u>	(VOL) Can't <u>Rate</u>
0.	Network TV News Public Hosts	23 4	58 50	12 31	3 11	0	4=100 4=100
p.	Daily Newspaper you are most familar with Public Hosts	26 12	55 55	10 20	4 9	0	5=100 4=100
q.	National Newspaper as the New York T Angeles Times and Washington Post Hosts	imes, Los	67	9	1	0	3=100

ASK ALL. (DO NOT ROTATE ITEMS)
Q.901 Now I would like to read you some more statements that will help us understand how you feel about things. For each one I read please just tell me if you completely agree with it, mostly agree with it, or completely disagree with it. First, ...

		Completely <u>Agree</u>	Mostly <u>Agree</u>	Mostly <u>Disagree</u>	Completely <u>Disagree</u>	<u>DK</u>
dd.	In the past few years there has not been much real improvement in the position of black people in this country Public Hosts	14 17	37 34	37 34	9 13	3=100 2=100
ff.	We should make every possible effort to improve the position of blacks and other minorities, even if it means giving them preferential treatment Public Hosts	8 8	26 23	41 38	22 27	3=100 4=100
ii.	The best way to ensure peace is through military strength Public Hosts	16 22	38 40	33 24	10 12	3=100 2=100
kk.	We all should be willing to fight for our country, whether it is right or wrong Public Hosts	21 7	34 24	29 38	13 28	3=100 3=100
nn.	It's best for the future of our country to be active in world affairs Public Hosts	33 43	54 52	9 2	1 1	3=100 2=100
nn1.	Poor people have become too dependent on government assistance programs Public Hosts	31 29	49 54	15 13	3 2	2=100 2=100

Q.901	con'	t.		_
$q \cdot j \circ 1$	COII	U	•	•

Q.901	.con't	Completely <u>Agree</u>	Mostly <u>Agree</u>	Mostly <u>Disagree</u>	Completely <u>Disagree</u>	<u>DK</u>
nn3.	We should pay less attention to problems overseas and concentrate on problems here at home Public Hosts	40 18	45 44	12 32	2 4	1=100 2=100
b.	We all will be called before God at the judgment day to answer for our sins Public Hosts	56 20	26 26	6 11	5 24	7=100 19=100
f.	School boards ought to have the right to fire teachers who are known homosexuals Public Hosts	17 4	17 7	34 35	26 51	6=100 3=100
g.	Books that contain dangerous ideas should be banned from public school libraries Public Hosts	26 1	26 5	23 15	21 74	4=100 5=100
0.	AIDS might be God's punishment for immoral sexual behavior Public Hosts	13 1	22 3	24 13	33 79	8=100 4=100
W .	I often don't have enough money to make ends meet Public Hosts	25 17	29 20	30 39	14 23	2=100 1=100
у.	I'm pretty well satisfied with the way things are going for me financially Public Hosts	12 10	46 53	28 27	13 9	1=100 1=100
Ζ.	I feel it's my duty as a citizen to always vote Public Hosts	66 74	28 20	4 3	1 1	1=100 2=100